

EXHIBIT 1



Fwd: Update from Speaker McCarthy & Leader Jeffries: Members' D.C. Expense Reimbursements

From Z117 Mace, Nancy <[REDACTED]@mail.house.gov>

Date Fri 4/7/2023 3:47 PM

To Witness 2 <[REDACTED]>

2 attachments (477 KB)

Joint_Handbook_Letter_4.7.23.pdf; FAQs_-_Member_Reimbursement_for_DC_Travel_Expenses.pdf;

Sent from my iPhone

Begin forwarded message:

From: "Szpindor, Catherine" <[REDACTED]@mail.house.gov>

Date: April 7, 2023 at 3:32:19 PM EDT

To: "Z117 Mace, Nancy" <[REDACTED]@mail.house.gov>

Subject: Update from Speaker McCarthy & Leader Jeffries: Members' D.C. Expense Reimbursements

Reply-To: [REDACTED]@caomail.housecommunications.gov

Dear Representative,

Attached is a letter from Speaker McCarthy and Leader Jeffries in reference to the regulations recently updated by the Committee on House Administration that will allow the CAO to fully implement an expense reimbursement process for Members of the House, that was adopted last Congress.

Attached are the Frequently Asked Questions (FAQs) referenced in the letter. Additionally, here are the links to the [January 2023](#), [February 2023](#), and [March 2023](#) monthly expense reimbursement forms, which can also be found on [HouseNet](#).

Sincerely,

Catherine L. Szpindor
Chief Administrative Officer
U.S. House of Representatives

- [Joint Handbook Letter 4.7.23.pdf](#)
- [FAQs - Member Reimbursement for DC Travel Expenses.pdf](#)

Member Focused. Service Driven.

Stay connected to the CAO and House community:



EXHIBIT 2

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the [GSA rate](#), for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

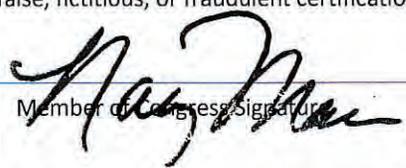
Member Name: Nancy Mace Amount Requested: \$4,499.50
 State/District: SC/01 ORG Code: _____ Office Telephone Number: 2022253176

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
01/01/2023	Select....				01/17/2023	Select....			
01/02/2023	TRAVEL IN DAY	<input checked="" type="checkbox"/>	\$59.25	\$188.00	01/18/2023	Select....			
01/03/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	01/19/2023	Select....			
01/04/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	01/20/2023	Select....			
01/05/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	01/21/2023	Select....			
01/06/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	01/22/2023	Select....			
01/07/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	01/23/2023	TRAVEL IN DAY	<input checked="" type="checkbox"/>	\$59.25	\$188.00
01/08/2023	Select....				01/24/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00
01/09/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	01/25/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00
01/10/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	01/26/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00
01/11/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	01/27/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00
01/12/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	01/28/2023	Select....			
01/13/2023	Select....				01/29/2023	Select....			
01/14/2023	Select....				01/30/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00
01/15/2023	Select....				01/31/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00
01/16/2023	Select....				Total Reimbursements			\$1,303.50	\$3,196.00

Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.

"Other Official Business" Expense Reimbursement Comments:

I **hereby confirm** that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



 Member of Congress Signature

 7/15/23
 Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

Initiating Office
Reference Number

Org Code _____

Office Name REP. NANCY MACE

(SC/01)

Payment for Member

Payee Information

Member Payroll Number _____

Member Name NANCY MACE

Payment Information

Invoice Number _____

Invoice Date _____

Payment Grand Total \$4,499.50

Product or Service Information

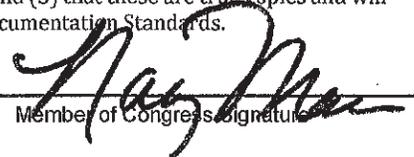
BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$1,303.50	01/01/2023	01/31/2023
21	2107		Member DC - Lodging	\$3,196.00	01/01/2023	01/31/2023

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Voucher Preparer Signature (If Applicable)

Date


Member of Congress Signature

Certifies (6) above only

Voucher Preparer Name (If Applicable)

Eff. 02/28/2023

Date

25-5681_0006

EXHIBIT 3

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the [GSA rate](#), for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE

Amount Requested: \$2,136.00

State/District: SC/01 ORG Code: _____

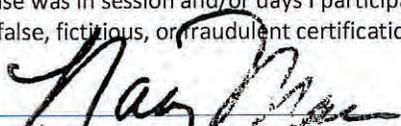
Office Telephone Number: 2022253176

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
02/01/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	02/17/2023	Select...			
02/02/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	02/18/2023	Select...			
02/03/2023	Select...				02/19/2023	Select...			
02/04/2023	Select...				02/20/2023	Select...			
02/05/2023	IN SESSION				02/21/2023	Select...			
02/06/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	02/22/2023	Select...			
02/07/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	02/23/2023	Select...			
02/08/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	02/24/2023	Select...			
02/09/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00	02/25/2023	Select...			
02/10/2023	Select...				02/26/2023	Select...			
02/11/2023	Select...				02/27/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00
02/12/2023	Select...				02/28/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$188.00
02/13/2023	Select...								
02/14/2023	Select...								
02/15/2023	Select...								
02/16/2023	Select...				Total Reimbursements			\$632.00	\$1,504.00

Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.

"Other Official Business" Expense Reimbursement Comments:

I **hereby confirm** that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



 Member of Congress Signature

7/15/23

 Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

Initiating Office
Reference Number

Org Code _____

Office Name REP. NANCY MACE

(SC/01)

Payment for Member

Payee Information

Member Payroll Number _____

Member Name NANCY MACE

Payment Information

Invoice Number _____

Invoice Date _____

Payment Grand Total \$2,136.00

Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$632.00	02/01/2023	02/28/2023
21	2107		Member DC - Lodging	\$1,504.00	02/01/2023	02/28/2023

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Voucher Preparer Signature (If Applicable)

Date

Certifies (6) above only

Nancy Mace
Member of Congress Signature

7/15/23
Date

Voucher Preparer Name (If Applicable)

Eff. 02/28/2023

Date

25-5681_0009

EXHIBIT 4

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the [GSA rate](#), for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE

Amount Requested: \$4,420.50

State/District: SC/01 ORG Code: _____

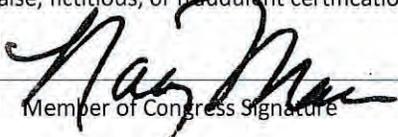
Office Telephone Number: 2022253176

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
03/01/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/17/2023	Select...			
03/02/2023	Select...				03/18/2023	Select...			
03/03/2023	Select...				03/19/2023	Select...			
03/04/2023	Select...				03/20/2023	Select...			
03/05/2023	Select...				03/21/2023	TRAVEL IN DAY	<input checked="" type="checkbox"/>	\$59.25	\$258.00
03/06/2023	Select...				03/22/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
03/07/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/23/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
03/08/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/24/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
03/09/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/25/2023	Select...			
03/10/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/26/2023	Select...			
03/11/2023	Select...				03/27/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
03/12/2023	Select...				03/28/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
03/13/2023	Select...				03/29/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
03/14/2023	Select...				03/30/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
03/15/2023	Select...				03/31/2023	TRAVEL OUT DAY		\$59.25	
03/16/2023	Select...				Total Reimbursements			\$1,066.50	\$3,354.00

Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.

"Other Official Business" Expense Reimbursement Comments:

I **hereby confirm** that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



 Member of Congress Signature

7/15/23

 Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

Initiating Office
Reference Number

Org Code _____

Office Name REP. NANCY MACE

(SC/01)

Payment for Member

Payee Information

Payment Information

Member Payroll Number _____

Invoice Number _____

Member Name NANCY MACE

Invoice Date _____

Payment Grand Total \$4,420.50

Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$1,066.50	03/01/2023	03/31/2023
21	2107		Member DC - Lodging	\$3,354.00	03/01/2023	03/31/2023

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Voucher Preparer Signature (If Applicable) Date



Member of Congress Signature

Voucher Preparer Name (If Applicable) Eff. 02/28/2023

7/15/23

Date

EXHIBIT 5

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE

Amount Requested: \$2,696.00

State/District: SC/01 ORG Code: _____

Office Telephone Number: 2022253176

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
04/01/2023	Select...				04/17/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/02/2023	Select...				04/18/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/03/2023	Select...				04/19/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/04/2023	Select...				04/20/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/05/2023	Select...				04/21/2023	Select...			
04/06/2023	Select...				04/22/2023	Select...			
04/07/2023	Select...				04/23/2023	Select...			
04/08/2023	Select...				04/24/2023	Select...			
04/09/2023	Select...				04/25/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/10/2023	Select...				04/26/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/11/2023	Select...				04/27/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/12/2023	Select...				04/28/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/13/2023	Select...				04/29/2023	Select...			
04/14/2023	Select...				04/30/2023	Select...			
04/15/2023	Select...								
04/16/2023	Select...				Total Reimbursements			\$632.00	\$2,064.00
<i>Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.</i>							Hotel Taxes & Fees		

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



 Member of Congress Signature

7/15/23

 Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

Initiating Office
Reference Number

Org Code _____ Office Name REP. NANCY MACE (SC/01)

Payment for Member

Payee Information

Payment Information

Member Payroll Number _____

Invoice Number _____

Member Name NANCY MACE

Invoice Date _____

Payment Grand Total \$2,696.00

Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$632.00	04/01/2023	04/30/2023
21	2107		Member DC - Lodging	\$2,064.00	04/01/2023	04/30/2023

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Voucher Preparer Signature (If Applicable) Date


Member of Congress Signature

Voucher Preparer Name (If Applicable)

7/15/23
Date

Eff. 02/28/2023

EXHIBIT 6

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE

Amount Requested: \$4,698.25

State/District: SC/01 ORG Code: _____

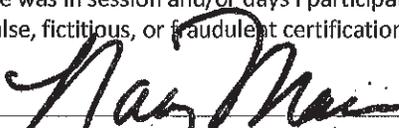
Office Telephone Number: 2022253176

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
05/01/2023	Select...				05/17/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
05/02/2023	Select...				05/18/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
05/03/2023	Select...				05/19/2023	Select...			
05/04/2023	Select...				05/20/2023	Select...			
05/05/2023	Select...				05/21/2023	Select...			
05/06/2023	Select...				05/22/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
05/07/2023	Select...				05/23/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
05/08/2023	TRAVEL IN DAY	<input checked="" type="checkbox"/>	\$59.25	\$258.00	05/24/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
05/09/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	05/25/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
05/10/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	05/26/2023	Select...			
05/11/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	05/27/2023	Select...			
05/12/2023	Select...				05/28/2023	Select...			
05/13/2023	Select...				05/29/2023	Select...			
05/14/2023	Select...				05/30/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
05/15/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	05/31/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
05/16/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	Total Reimbursements			\$1,086.25	\$3,612.00

Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



 Signature of Member

7/15/23

 Date (MM/DD/YEAR)

**United States House of Representatives
MEMBER EXPENSE REIMBURSEMENT**

Initiating Office
Reference Number

Org Code _____ Office Name REP. NANCY MACE (SC/01)

Payment for Member

Vendor/Payee Information

Payment Information

Member Payroll Number _____

Invoice Number _____

Invoice Date _____

Member Name NANCY MACE

Payment Grand Total \$4,698.25

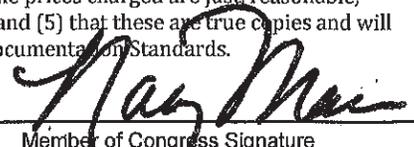
Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$1,086.25	05/01/2023	05/31/2023
21	2107		Member DC - Lodging	\$3,612.00	05/01/2023	05/31/2023

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Voucher Preparer Signature (If Applicable) Date



Member of Congress Signature

Voucher Preparer Name (If Applicable) Eff. 02/28/2023

7/15/23
Date

EXHIBIT 7

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE

Amount Requested: \$3,707.00

State/District: SC/01 ORG Code: _____

Office Telephone Number: 2022253176

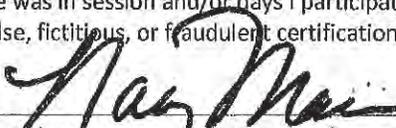
Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
06/01/2023	Select...				06/17/2023	Select...			
06/02/2023	Select...				06/18/2023	Select...			
06/03/2023	Select...				06/19/2023	Select...			
06/04/2023	Select...				06/20/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
06/05/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	06/21/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
06/06/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	06/22/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
06/07/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	06/23/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
06/08/2023	Select...				06/24/2023	Select...			
06/09/2023	Select...				06/25/2023	Select...			
06/10/2023	Select...				06/26/2023	Select...			
06/11/2023	Select...				06/27/2023	Select...			
06/12/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	06/28/2023	Select...			
06/13/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	06/29/2023	Select...			
06/14/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	06/30/2023	Select...			
06/15/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00					
06/16/2023	Select...								
Total Reimbursements								\$869.00	\$2,838.00

Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.

Hotel Taxes & Fees

"Other Official Business" Expense Reimbursement Comments:

I **hereby confirm** that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



 Member of Congress Signature

7/15/23

 Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

*Initiating Office
Reference Number*

Org Code _____ Office Name REP. NANCY MACE (SC/01)

Payment for Member

Payee Information

Member Payroll Number _____

Member Name NANCY MACE

Payment Information

Invoice Number _____

Invoice Date _____

Payment Grand Total \$3,707.00

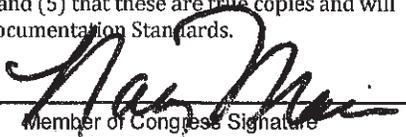
Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$869.00	06/01/2023	06/30/2023
21	2107		Member DC - Lodging	\$2,838.00	06/01/2023	06/30/2023

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Voucher Preparer Signature (If Applicable) Date



Member of Congress Signature

Voucher Preparer Name (If Applicable)

7/15/23

Date

EXHIBIT 8

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: REP. NANCY MACE

Amount Requested: \$3,696.00

State/District: SC/01 ORG Code: _____

Office Telephone Number: (202) 225-3176

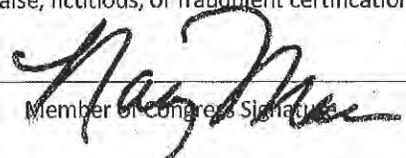
Note: In-Session Days in Red Font MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
09/01/2023	Select....				09/17/2023	Select....			
09/02/2023	Select....				09/18/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$257.00
09/03/2023	Select....				09/19/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$257.00
09/04/2023	Select....				09/20/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$257.00
09/05/2023	Select....				09/21/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$257.00
09/06/2023	Select....				09/22/2023	Select....			
09/07/2023	Select....				09/23/2023	Select....			
09/08/2023	Select....				09/24/2023	Select....			
09/09/2023	Select....				09/25/2023	Select....			
09/10/2023	Select....				09/26/2023	IN SESSION			
09/11/2023	Select....				09/27/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$257.00
09/12/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$257.00	09/28/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$257.00
09/13/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$257.00	09/29/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$257.00
09/14/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$257.00	09/30/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$257.00
09/15/2023	Select....								
09/16/2023	Select....				Total Reimbursements			\$869.00	\$2,827.00

Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.

Hotel Taxes & Fees

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.


 Member of Congress Signature

10/24/23
 Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

*Initiating Office
Reference Number*

Org Code _____ Office Name REP. REP. NANCY MACE (SC/01)

Payment for Member

Payee Information

Member Payroll Number _____

Member Name REP. NANCY MACE

Payment Information

Invoice Number _____

Invoice Date _____

Payment Grand Total **\$3,696.00**

Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$869.00	09/01/2023	09/30/2023
21	2107		Member DC - Lodging	\$2,827.00	09/01/2023	09/30/2023

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Voucher Preparer Signature (If Applicable) Date



Member of Congress Signature

Voucher Preparer Name (If Applicable) Eff. 02/28/2023

10/24/23

Date

EXHIBIT 9

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE

Amount Requested: \$5,440.00

State/District: SC-01 ORG Code: SC01MAN

Office Telephone Number: (202) 225-3176

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
10/01/2023	Select....				10/17/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00
10/02/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00	10/18/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00
10/03/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00	10/19/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00
10/04/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00	10/20/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00
10/05/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00	10/21/2023	Select....			
10/06/2023	Select....				10/22/2023	Select....			
10/07/2023	Select....				10/23/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00
10/08/2023	Select....				10/24/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00
10/09/2023	Select....				10/25/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00
10/10/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00	10/26/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00
10/11/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00	10/27/2023	Select....			
10/12/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00	10/28/2023	Select....			
10/13/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00	10/29/2023	Select....			
10/14/2023	Select....				10/30/2023	Select....			
10/15/2023	Select....				10/31/2023	Select....			
10/16/2023	Select....				Total Reimbursements			\$1,264.00	\$4,176.00
Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.							Hotel Taxes & Fees		

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.

Nancy Mace

Member of Congress Signature

12/27/23

Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

*Initiating Office
Reference Number*

Org Code SC01MAN

Office Name REP. NANCY MACE

SC-01

Payment for Member

Payee Information

Payment Information

Member Payroll Number _____

Invoice Number _____

Member Name NANCY MACE

Invoice Date 12/27/2023

Payment Grand Total \$5,440.00

Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$1,264.00	10/01/2023	10/31/2023
21	2107		Member DC - Lodging	\$4,176.00	10/01/2023	10/31/2023

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Witness 1 _____
Voucher Preparer Signature (If Applicable) Date

Nancy Mace _____
Member of Congress Signature

Witness 1 _____
Certifies (6) above only
Voucher Preparer Name (If Applicable) Eff. 02/28/2023

12/27/23
Date

EXHIBIT 10

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE

Amount Requested: \$3,536.00

State/District: SC-01 ORG Code: SC01MAN

Office Telephone Number: (202) 225-3176

Note: In-Session Days in Red Font MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
11/01/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	11/17/2023	Select....			
11/02/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	11/18/2023	Select....			
11/03/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	11/19/2023	Select....			
11/04/2023	Select....				11/20/2023	Select....			
11/05/2023	Select....				11/21/2023	Select....			
11/06/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	11/22/2023	Select....			
11/07/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	11/23/2023	Select....			
11/08/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	11/24/2023	Select....			
11/09/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	11/25/2023	Select....			
11/10/2023	Select....				11/26/2023	Select....			
11/11/2023	Select....				11/27/2023	Select....			
11/12/2023	Select....				11/28/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00
11/13/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	11/29/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00
11/14/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	11/30/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00
11/15/2023	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00					
11/16/2023	Select....				Total Reimbursements			\$1,027.00	\$2,509.00
<i>Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.</i>							Hotel Taxes & Fees		

"Other Official Business" Expense Reimbursement Comments:

I **herby confirm** that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.

Nancy Mace

Member of Congress Signature

12/07/23

Date (MM/DD/YEAR)

EXHIBIT 11

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM
U.S. House of Representatives

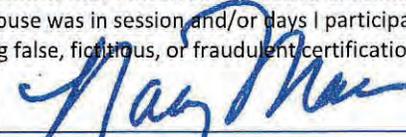
Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the [GSA rate](#), for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE Amount Requested: \$2,448.00
 State/District: SC-01 ORG Code: SC01MAN Office Telephone Number: (202)225-3176

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
12/01/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$193.00	12/17/2023	Select....			
12/02/2023	Select....				12/18/2023	Select....			
12/03/2023	Select....				12/19/2023	Select....			
12/04/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$193.00	12/20/2023	Select....			
12/05/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$193.00	12/21/2023	Select....			
12/06/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$193.00	12/22/2023	Select....			
12/07/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$193.00	12/23/2023	Select....			
12/08/2023	Select....				12/24/2023	Select....			
12/09/2023	Select....				12/25/2023	Select....			
12/10/2023	Select....				12/26/2023	Select....			
12/11/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$193.00	12/27/2023	Select....			
12/12/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$193.00	12/28/2023	Select....			
12/13/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$193.00	12/29/2023	Select....			
12/14/2023	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$193.00	12/30/2023	Select....			
12/15/2023	Select....				12/31/2023	Select....			
12/16/2023	Select....				Total Reimbursements			\$711.00	\$1,737.00
<i>Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.</i>							Hotel Taxes & Fees		

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



 Member of Congress Signature

1/4/24

 Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

*Initiating Office
Reference Number*

Org Code SC01MAN

Office Name REP. NANCY MACE

SC-01

Payment for Member

Payee Information

Member Payroll Number _____

Member Name NANCY MACE

Payment Information

Invoice Number _____

Invoice Date _____

Payment Grand Total \$2,448.00

Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$711.00	12/01/2023	12/31/2023
21	2107		Member DC - Lodging	\$1,737.00	12/01/2023	12/31/2023

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Witness 1 _____

1/4/24
Date

Witness 1 _____

Certifies (6) above only


Member of Congress Signature
1/4/24
Date

Voucher Preparer Name (If Applicable)

Eff. 02/28/2023

EXHIBIT 12

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM
U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE Amount Requested: \$2,992.00
State/District: SC01 ORG Code: SC01MAN Office Telephone Number: 202-225-3176

"Add Lodging" box must be checked to receive Lodging for Travel in Day, In Session, or Other Official Business travel.
**GSA rate amounts will appear by default, but should be reduced to match actual expenses incurred, where applicable.

Table with columns: CALENDAR DAY, TYPE - SELECT ONE, ADD LODGING, M&I EXPENSE, LODGING EXPENSE. Includes rows for dates from 01/01/2024 to 01/16/2024 and a Total Reimbursements row.

"Other Official Business" Expense Reimbursement Comments:
[Empty box for comments]

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.

Nancy Mace

Member of Congress Signature

02/05/2024

Date (MM/DD/YEAR)

United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT

Initiating Office
Reference Number

Org Code SC01MAN

Office Name REP. NANCY MACE

SC01

Payment for Member

Payee Information

Member Payroll Number

Member Name NANCY MACE

Payment Information

Invoice Number

Invoice Date

Payment Grand Total \$2,992.00

Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$869.00	12/01/2023	12/31/2023
21	2107		Member DC - Lodging	\$2,123.00	12/01/2023	12/31/2023

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Witness 1

2/5/24

Voucher Preparer Signature (If Applicable)

Date

Nancy Mace

Member of Congress Signature

Witness 1

Certifies (6) above only

2/5/24

Voucher Preparer Name (If Applicable)

Eff. 02/28/2023

Date

EXHIBIT 13

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

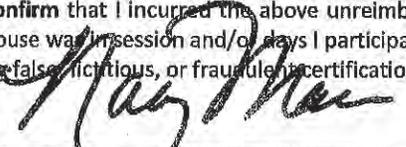
Member Name: NANCY MACE Amount Requested: \$2,334.00
 State/District: SC-01 ORG Code: SC01MAN Office Telephone Number: 202-225-3176

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
02/01/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	02/17/2024	Select...			
02/02/2024	Select...				02/18/2024	Select...			
02/03/2024	Select...				02/19/2024	Select...			
02/04/2024	Select...				02/20/2024	Select...			
02/05/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	02/21/2024	Select...			
02/06/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	02/22/2024	Select...			
02/07/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	02/23/2024	Select...			
02/08/2024	Select...				02/24/2024	Select...			
02/09/2024	Select...				02/25/2024	Select...			
02/10/2024	Select...				02/26/2024	Select...			
02/11/2024	Select...				02/27/2024	Select...			
02/12/2024	Select...				02/28/2024	IN SESSION <input type="checkbox"/>		\$79.00	
02/13/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	02/29/2024	IN SESSION <input type="checkbox"/>		\$79.00	
02/14/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00					
02/15/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00					
02/16/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$193.00	Total Reimbursements			\$790.00	\$1,544.00

Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle. Hotel Taxes & Fees

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



 Member of Congress Signature

 3/4/24
 Date (MM/DD/YEAR)

EXHIBIT 14

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM
U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE

Amount Requested: \$3,707.00

State/District: SC-01 ORG Code: MANSC01

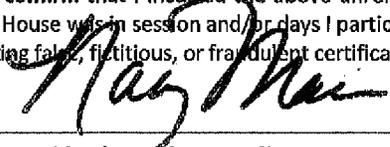
Office Telephone Number: 2022253176

Note: In-Session Days in Red Font MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
03/01/2024	Select....				03/17/2024	Select...			
03/02/2024	Select....				03/18/2024	Select...			
03/03/2024	Select....				03/19/2024	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
03/04/2024	Select....				03/20/2024	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
03/05/2024	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/21/2024	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
03/06/2024	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/22/2024	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00
03/07/2024	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/23/2024	Select....			
03/08/2024	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/24/2024	Select....			
03/09/2024	Select....				03/25/2024	Select....			
03/10/2024	Select....				03/26/2024	Select....			
03/11/2024	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/27/2024	Select....			
03/12/2024	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/28/2024	Select....			
03/13/2024	IN SESSION	<input checked="" type="checkbox"/>	\$79.00	\$258.00	03/29/2024	Select....			
03/14/2024	Select....				03/30/2024	Select....			
03/15/2024	Select....				03/31/2024	Select....			
03/16/2024	Select....				Total Reimbursements			\$869.00	\$2,838.00
							Hotel Taxes & Fees		

Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



Member of Congress Signature

04/05/2024

Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

Initiating Office
Reference Number

Org Code MANSC01

Office Name REP. NANCY MACE

SC-01

Payment for Member

Payee Information

Member Payroll Number _____

Member Name NANCY MACE

Payment Information

Invoice Number _____

Invoice Date _____

Payment Grand Total \$3,707.00

Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$869.00	3/1/2024	3/31/2024
21	2107		Member DC - Lodging	\$2,838.00	3/1/2024	3/31/2024

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Witness 1 _____ 4/5/24
Voucher Preparer Signature (If Applicable) Date

Nancy Mace

Member of Congress Signature

Witness 1 _____
Voucher Preparer Name (If Applicable) Certifies (6) above only

4/5/24

Date

Eff. 02/28/2023

EXHIBIT 15

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE
 State/District: SC01 ORG Code: SC01MAN

Amount Requested: \$4,044.00
 Office Telephone Number: (202) 225-3176

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
04/01/2024	Select....				04/17/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/02/2024	Select....				04/18/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/03/2024	Select....				04/19/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/04/2024	Select....				04/20/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/05/2024	Select....				04/21/2024	Select....			
04/06/2024	Select....				04/22/2024	Select....			
04/07/2024	Select....				04/23/2024	Select....			
04/08/2024	Select....				04/24/2024	Select....			
04/09/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	04/25/2024	Select....			
04/10/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	04/26/2024	Select....			
04/11/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	04/27/2024	Select....			
04/12/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	04/28/2024	Select....			
04/13/2024	Select....				04/29/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/14/2024	Select....				04/30/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00
04/15/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00		Select....			
04/16/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	Total Reimbursements			\$948.00	\$3,096.00

Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle. Hotel Taxes & Fees

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.

Nancy Mace

 Member of Congress Signature

05/03/2024

 Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

Initiating Office
Reference Number

Org Code SC01MAN

Office Name REP. NANCY MACE

SC01

Payment for Member

Payee Information

Member Payroll Number _____

Member Name NANCY MACE

Payment Information

Invoice Number _____

Invoice Date _____

Payment Grand Total \$4,044.00

Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$948.00	4/1/2024	4/30/2024
21	2107		Member DC - Lodging	\$3,096.00	4/1/2024	4/30/2024

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be retained for the purpose of (6) this report was prepared in accordance with the Voucher Documentation Standards.

Witness 1
[Redacted Signature]

5/3/24
Date

[Signature]
Member of Congress Signature

Witness 1
[Redacted Name]

Certifies (6) above only

5/3/24
Date

Voucher Preparer Name (If Applicable)

Eff. 02/28/2023

EXHIBIT 16

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE

Amount Requested: \$3,547.75

State/District: SC01 ORG Code: SC01MAN

Office Telephone Number: (202) 225-3176

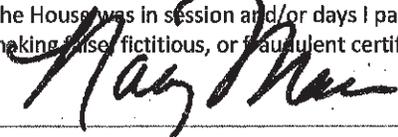
Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
05/01/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	05/17/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25	
05/02/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25		05/18/2024	Select...			
05/03/2024	Select...				05/19/2024	Select...			
05/04/2024	Select...				05/20/2024	Select...			
05/05/2024	Select...				05/21/2024	TRAVEL IN DAY <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$59.25	\$258.00
05/06/2024	TRAVEL IN DAY <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$59.25	\$258.00	05/22/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00
05/07/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	05/23/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00
05/08/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	05/24/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25	
05/09/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25		05/25/2024	Select...			
05/10/2024	Select...				05/26/2024	Select...			
05/11/2024	Select...				05/27/2024	Select...			
05/12/2024	Select...				05/28/2024	Select...			
05/13/2024	Select...				05/29/2024	Select...			
05/14/2024	TRAVEL IN DAY <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$59.25	\$258.00	05/30/2024	Select...			
05/15/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	05/31/2024	Select...			
05/16/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	Total Reimbursements			\$967.75	\$2,580.00

Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.

Hotel Taxes & Fees

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



 Member of Congress Signature

6/6/24

 Date (MM/DD/YEAR)

EXHIBIT 17

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

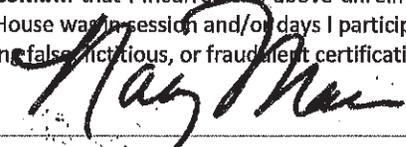
Member Name: NANCY MACE Amount Requested: \$2,814.50
 State/District: SC01 ORG Code: SC01MAN Office Telephone Number: 2029252865

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
06/01/2024	Select...				06/17/2024	Select...			
06/02/2024	Select...				06/18/2024	Select...			
06/03/2024	TRAVEL IN DAY <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$59.25	\$258.00	06/19/2024	Select...			
06/04/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	06/20/2024	Select...			
06/05/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25		06/21/2024	Select...			
06/06/2024	Select...				06/22/2024	Select...			
06/07/2024	Select...				06/23/2024	Select...			
06/08/2024	Select...				06/24/2024	Select...			
06/09/2024	Select...				06/25/2024	TRAVEL IN DAY <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$59.25	\$258.00
06/10/2024	Select...				06/26/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00
06/11/2024	TRAVEL IN DAY <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$59.25	\$258.00	06/27/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00
06/12/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	06/28/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25	
06/13/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$258.00	06/29/2024	Select...			
06/14/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25		06/30/2024	Select...			
06/15/2024	Select...								
06/16/2024	Select...								
Total Reimbursements								\$750.50	\$2,064.00

Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



 Member of Congress Signature

07/08/2024

 Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

Initiating Office
Reference Number

Org Code SC01MAN

Office Name REP. NANCY MACE

SC01

Payment for Member

Payee Information

Member Payroll Number _____

Member Name NANCY MACE

Payment Information

Invoice Number _____

Invoice Date _____

Payment Grand Total \$2,814.50

Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$750.50	06/01/2024	06/30/2024
21	2107		Member DC - Lodging	\$2,064.00	06/01/2024	06/30/2024

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be prepared in accordance with the Voucher Documentation Standards.

Witness 1

7/8/24
Date

Nancy Mace
Member of Congress Signature

Witness 1

Certifies (6) above only

7/8/24
Date

Voucher Preparer Name (If Applicable)

EXHIBIT 18

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM

U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE

Amount Requested: \$1,609.00

State/District: SC01 ORG Code: SC01MAN

Office Telephone Number: (202) 225-3176

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
07/01/2024	Select...				07/17/2024	Select...			
07/02/2024	Select...				07/18/2024	Select...			
07/03/2024	Select...				07/19/2024	Select...			
07/04/2024	Select...				07/20/2024	Select...			
07/05/2024	Select...				07/21/2024	Select...			
07/06/2024	Select...				07/22/2024	TRAVEL IN DAY <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$59.25	\$176.00
07/07/2024	Select...				07/23/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$176.00
07/08/2024	TRAVEL IN DAY <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$59.25	\$176.00	07/24/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$176.00
07/09/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$176.00	07/25/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25	
07/10/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$176.00	07/26/2024	Select...			
07/11/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25		07/27/2024	Select...			
07/12/2024	Select...				07/28/2024	Select...			
07/13/2024	Select...				07/29/2024	Select...			
07/14/2024	Select...				07/30/2024	Select...			
07/15/2024	Select...				07/31/2024	Select...			
07/16/2024	Select...				Total Reimbursements			\$553.00	\$1,056.00
Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.							Hotel Taxes & Fees		

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.

Nancy Mace

Member of Congress Signature

8/5/24

Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

Initiating Office
Reference Number

Org Code SC01MAN

Office Name REP. NANCY MACE

SC01

Payment for Member

Payee Information

Member Payroll Number _____

Member Name NANCY MACE

Payment Information

Invoice Number _____

Invoice Date _____

Payment Grand Total \$1,609.00

Product or Service Information

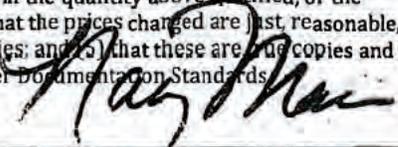
BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$553.00	07/01/2024	07/31/2024
21	2107		Member DC - Lodging	\$1,056.00	07/01/2024	07/31/2024

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be the only submission for payment; (6) this voucher was prepared in accordance with the Voucher Documentation Standards.

Witness 1

8/5/24
Date


Member of Congress Signature

8/5/24
Date

Witness 1 _____
Voucher Preparer Name (If Applicable)

Certifies (6) above only

EXHIBIT 19

MEMBER OF CONGRESS OFFICIAL BUSINESS EXPENSE REIMBURSEMENT FORM
U.S. House of Representatives

Members of Congress must submit this form to the Office of Financial Counseling to receive reimbursement, up to the GSA rate, for meals & incidentals (M&I) and lodging expenses incurred in the prior month while on "official business" in Washington, D.C.

Member Name: NANCY MACE

Amount Requested: \$2,735.50

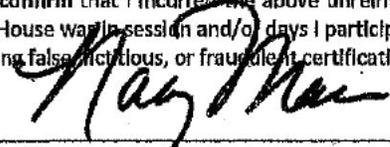
State/District: SC01 ORG Code: SC01MAN

Office Telephone Number: 2029242865

Note: In-Session MEMBER EXPENSE REIMBURSEMENT: MONTHLY WORKSHEET									
Days in Red Font UP TO THE WASHINGTON DC GSA RATE OF \$79/DAY FOR MEALS & INCIDENTALS (M&I)									
CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE	CALENDAR DAY	TYPE - SELECT ONE)	ADD LODGING	M&I EXPENSE	LODGING EXPENSE
09/01/2024	Select....				09/17/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00
09/02/2024	Select....				09/18/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00
09/03/2024	Select....				09/19/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00
09/04/2024	Select....				09/20/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25	
09/05/2024	Select....				09/21/2024	Select....			
09/06/2024	Select....				09/22/2024	Select....			
09/07/2024	Select....				09/23/2024	TRAVEL IN DAY <input type="checkbox"/>		\$59.25	
09/08/2024	Select....				09/24/2024	IN SESSION <input type="checkbox"/>		\$79.00	
09/09/2024	TRAVEL IN DAY <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$59.25	\$261.00	09/25/2024	IN SESSION <input type="checkbox"/>		\$79.00	
09/10/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00	09/26/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25	
09/11/2024	IN SESSION <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$79.00	\$261.00	09/27/2024	Select....			
09/12/2024	TRAVEL OUT DAY <input type="checkbox"/>		\$59.25		09/28/2024	Select....			
09/13/2024	Select....				09/29/2024	Select....			
09/14/2024	Select....				09/30/2024	Select....			
09/15/2024	Select....								
09/16/2024	TRAVEL IN DAY <input type="checkbox"/>	<input checked="" type="checkbox"/>	\$59.25	\$261.00	Total Reimbursements			\$908.50	\$1,827.00
<i>Per IRS guidance, these reimbursements are considered taxable and applicable taxes will be withheld from the next applicable monthly pay cycle.</i>							Hotel Taxes & Fees		

"Other Official Business" Expense Reimbursement Comments:

I hereby confirm that I incurred the above unreimbursed official travel-related expenses while traveling to, or in, Washington, D.C., for days the House was in session and/or days I participated in official committee business meetings or hearings. I acknowledge and am aware that making false, fictitious, or fraudulent certification may render the maker subject to criminal prosecution under Title 18, U.S.C. 1001.



 Member of Congress Signature

10/7/24

 Date (MM/DD/YEAR)

**United States House of Representatives
MEMBERS' EXPENSE REIMBURSEMENT**

Initiating Office
Reference Number

Org Code SC01MAN

Office Name REP. NANCY MACE

SC01

Payment for Member

Payee Information

Member Payroll Number _____

Member Name NANCY MACE

Payment Information

Invoice Number _____

Invoice Date _____

Payment Grand Total \$2,735.50

Product or Service Information

BOC Category	BOC	BOC Sub-Code	Expense Description	Amount	Date(s) of Service(s)	
					Begin Service Date	End Service Date
21	2109		Member DC - Meals & Incidentals	\$908.50	09/01/2024	09/30/2024
21	2107		Member DC - Lodging	\$1,827.00	09/01/2024	09/30/2024

Comments Members' MRA ORG - Member Expense Reimbursement

I certify (1) that the above articles have been received in good condition and are of the quality and in the quantity above specified, or the services were performed as stated; (2) that they are in accordance with the orders therefore; (3) that the prices charged are just, reasonable, and in accordance with agreement; (4) that they are for use in my office in the discharge of my duties; and (5) that these are true copies and will be retained in accordance with the Voucher Documentation Standards.

Witness 1 _____
Date 10/7/24

Nancy Mace
Member of Congress Signature

Witness 1 _____
Certifies (6) above only
Voucher Preparer Name (If Applicable)
Date

10/7/24
Date

EXHIBIT 20

Member Reimbursement for Travel Expenses While on Official Business in Washington, D.C.

In December 2022, the Committee adopted new Handbook regulations authorizing use of the MRA to reimburse Members for “ordinary and necessary” expenses incurred while conducting official business in the Washington, D.C., area. The regulations were implemented based on the recommendation of the bipartisan Select Committee on the Modernization of Congress in the 117th Congress to “align Member travel reimbursement policies with those of the private and federal sector.”

The Chief Administrative Officer (CAO) sent a memorandum to the Committee on March 1, 2023, raising concerns that the regulations, “threaten to impose a significant administrative burden on Members of Congress, along with the CAO and Office of Financial Counseling (OFC)” and, as written, are unworkable. The CAO also identified potential security concerns arising from the retention and transfer of documentation demonstrating where Members stay and eat while in Washington, D.C., for official business, as well as concerns about possible risks to Members’ personally identifiable information, which was highlighted by the recent attack on a Member of Congress in Washington, D.C. The CAO proposed and requested an alternative expense and vouchering reimbursement process that does not require the submission of receipts to reduce these burdens and address the potential security risks.

The revised regulations, which are effective as of January 3, 2023, incorporate the CAO’s recommended changes to the reimbursement process and the Voucher Documentation Standards have been updated accordingly.

MEMBERS’ CONGRESSIONAL HANDBOOK

Ordinary and necessary expenses incurred by Members during official travel between their primary residence and Washington, D.C., as well as on official business in the Washington, D.C., area, are reimbursable. These expenses include meals, incidentals, and lodging. Lodging reimbursements may include costs associated with hotels, rentals, or other housing expenses. Members may be reimbursed for official and necessary travel expenses incurred for meals, incidentals, and lodging on days the House is in-session or when attending an official committee business meeting or hearing but not to exceed the daily rate for meals, incidentals and lodging as determined by the General Services Administration for the Washington, D.C., area. Members seeking reimbursement shall submit a monthly expense voucher, and reimbursement shall not exceed expenses incurred. In lieu of receipts, Members shall certify that they have incurred eligible expenses (for which reimbursement has not otherwise been received) for which they seek reimbursement. Members whose primary residence is within 50 miles of the Capitol may not be reimbursed for lodging expenses except in extraordinary circumstances. Expense reimbursements are subject to existing state and federal tax law.

Member Reimbursement for Travel Expenses While on Official Business in Washington, D.C.

VOUCHER DOCUMENTATION STANDARDS

Reimbursement for expenses incurred by Members while on official business in D.C. on in-session days and/or participating in an official committee meeting or hearing must include a “Members of Congress Official Business Expense Reimbursement Form” signed by the Member. Forms are to be submitted by the 15th of the following month and include the total amount incurred for all meals and lodging expenses in the previous month (for which reimbursement has not otherwise been received). Reimbursement cannot exceed expenses incurred and the total amount reimbursed for meals and incidentals and lodging for each month cannot exceed the GSA daily rate multiplied by the number of days on official business in DC.

Members are strongly encouraged to maintain records of expenses incurred, which do not have to be submitted with the form.

REIMBURSEMENT PROCESS

The CAO has created a form for Members to seek reimbursement for official and necessary travel expenses incurred for meals and incidentals (M&I) and lodging on days the House is in session and/or when participating in an official committee business meeting or hearing in an amount not to exceed the daily rates for meals, incidentals and lodging as determined by the General Services Administration for the Washington, D.C., area (attached form)¹. The form includes a monthly worksheet allowing Members to select (and certify to) the days they were required to be in Washington for official business and incurred ordinary and necessary business-related travel expenses. Session days are highlighted in red, and Members are able to differentiate (through a toggle function) between full “in-session” days (e.g., eligible for reimbursement for lodging and full M&I amounts), travel-in days (75% of M&I and up to full daily lodging), and travel out days (partial (75%) of M&I, no lodging). It also includes a “wraparound day” to account for the extra travel time and expense incurred by some Members traveling from especially long distances.

The form requires Members to certify that they were traveling to or were on official business on the referenced dates, incurred unreimbursed, official business-related travel expenses as designated, and acknowledge the truthfulness of the disclosures. The form provides Members the flexibility to claim less than the GSA pre-determined daily amount for M&I and lodging for Members whose unreimbursed travel-related expenses are lower than the GSA rate.

All reimbursements for travel-related expenses will be disclosed in the Quarterly Statement of Disbursements.

¹ The [GSA rates](#) for Washington, D.C., include the cities of Alexandria, Falls Church and Fairfax, and the counties of Arlington and Fairfax, in Virginia; and the counties of Montgomery and Prince George's in Maryland).

Member Reimbursement for Travel Expenses While on Official Business in Washington, D.C.

FREQUENTLY ASKED QUESTIONS

1. Are Members required to seek reimbursement for travel expenses incurred while conducting official business in Washington, D.C.?

No, Members have the option to seek reimbursement for travel expenses, but it is not required.

2. The regulations state that “Lodging reimbursement may include costs associated with hotels, rentals, or other housing expenses.” What types of expenses are reimbursable?

- Hotel (and associated taxes)
- Rent
- Utilities (that would ordinarily be included in the price of a hotel room)
- Condo, Cooperative, and HOA fees (which typically cover insurance, taxes, some utilities, and maintenance of premises)
- Insurance
- Taxes

3. For a Member staying in a hotel, how does he/she calculate the reimbursement amount for costs incurred? A Member may be reimbursed up to the GSA daily lodging rate for the hotel room, along with taxes and fees. Related hotel taxes and fees that exceed the GSA daily lodging rate may be reimbursed.

- a. Using January 2023 as an example, the GSA daily lodging rate was \$188. If a Member had to be in Washington, D.C., for 10 days for official business (in-session days and/or to participate in a committee hearing or meeting), he/she is eligible to seek reimbursement for a maximum of \$1,880 (GSA rate of \$188 x 10 official business days).
 - i. If the hotel lodging rate was \$188 (GSA daily lodging rate for January 2023) but the hotel taxes and fees were \$25/night, exceeding the maximum GSA daily lodging rate for the month, those expenses incurred can be reimbursed separately on the Members’ DC Reimbursement (MCDR) form in the “Hotel taxes & fees” section of the worksheet.

Members may not receive reimbursement for lodging in any month in an amount that exceeds the lodging expenses they incurred during that month.

4. For a Member in a longer-term housing arrangement (e.g., monthly or yearly lease), how does he/she calculate the reimbursement amount for costs incurred?

Members are eligible to be reimbursed for the share of their monthly lodging costs attributable to ordinary and necessary business travel (e.g., days on which lodging reimbursement is otherwise eligible) up to the daily GSA lodging rate. A Member may be reimbursed for no more than the daily GSA lodging rate (for each day on official travel in D.C.) and the total lodging reimbursement in a given month cannot exceed the total lodging expense incurred in that month.

Examples:

- For January 2023, the GSA daily lodging rate was \$188.00. Member X has a monthly rental cost of \$3,100. If Member X was in Washington, D.C., for 10 session days in

Member Reimbursement for Travel Expenses While on Official Business in Washington, D.C.

January 2023, then he/she is eligible to seek reimbursement for \$1,880 (January 2023 GSA rate of \$188 x 10 session days).

- For June 2023, the GSA daily lodging rate is \$258. Member Y has a monthly rental cost of \$2,000. If Member Y is in Washington, D.C., for 10 session days in June 2023, then he/she can only seek reimbursement for a maximum of \$2,000 (lodging expense incurred) even though the GSA lodging rate of \$258 per day x 10 session days is \$2,580.

5. For a Member who owns property, how does he/she calculate the reimbursement amount for costs incurred?

Members are eligible for reimbursement for the share of their monthly housing expenses including utilities, condo, cooperative or HOA fees, insurance and taxes attributable to ordinary and necessary business travel (e.g., days on which lodging reimbursement is otherwise eligible) up to the daily GSA lodging rate (for each day on official travel in DC) and the total reimbursement in a given month cannot exceed the total housing expenses incurred in that month.

Examples:

- For January 2023, the GSA daily lodging rate was \$188. Member X incurred \$3,000 in housing expenses. If Member X was in Washington, D.C., for 10 session days in January 2023, then he/she is eligible to seek reimbursement for \$1,880 (January 2023 GSA rate of \$188 x 10 session days).
- For June 2023, the GSA daily lodging rate is \$258. Member Y incurred \$2,000 in housing expenses. If Member Y is in Washington, D.C., for 10 session days in June 2023, then he/she can only seek reimbursement for a maximum of \$2,000 (housing expenses incurred) even though the GSA lodging rate of \$258 per day x 10 session days is \$2,580.

6. Can a Member who sleeps in his/her office claim reimbursement for lodging expenses?

No, because Members who sleep in their office do not incur a lodging expense.

7. What “M&I” expenses are eligible for reimbursement?

Expenses for breakfast, lunch, dinner and related tips and taxes (no alcohol or entertainment per existing regulations). Members may also be reimbursed for groceries. Personal expenses and toiletries are not reimbursable.

8. How does a Member calculate the reimbursement amount for the cost of M&I?

A Member is eligible to be reimbursed for costs attributable to ordinary and necessary business travel (e.g., days on which M&I reimbursement is otherwise eligible) up to the daily GSA M&I rate, keeping in mind that on the first and last day of travel Members are eligible to be reimbursed for 75% of the rate, which is \$59.25 for 2023.

Member Reimbursement for Travel Expenses While on Official Business in Washington, D.C.

9. Does the rate for lodging and M&I change?

GSA does periodically update the M&I but not on a regular basis. The rate of \$79.00 for Washington, D.C., has been in place for many years. The rate for lodging changes each month. The current rates can be found on the GSA website at [GSA Rates](#).

10. What about Members whose primary residence is within a 50-mile distance from the Capitol? Are those Members eligible to be reimbursed for lodging?

No. Members whose primary residence is within 50 miles from the Capitol are ineligible to be reimbursed for lodging expenses except in extraordinary circumstances, per the Members' Congressional Handbook regulations. Members may claim M&I associated with official business travel.

11. Are in-session days the only days defined as "official business"? What if a Member comes back on a non-session day for official business? Is reimbursement allowed then?

For the purposes of receiving reimbursement for travel expenses while in Washington, D.C., "official business" is defined as in-session days and/or participating in official committee business meetings and hearings.

12. What if a Member needs to fly in the day before or day after a session day due to flight schedules?

If a Member needs to fly in a day early in order to be in Washington, D.C., for votes the next day and/or to participate in an official committee meeting or hearing, then the Member may seek reimbursement for lodging and M&I for that travel day. In addition, if votes and/or an official committee meeting or hearing end too late for the Member to travel home that day, the Member may seek reimbursement for lodging and M&I for that day.

13. What if the Member stays in Washington, D.C., over the weekend rather than travel back to the district between session weeks?

Members can only be reimbursed for travel expenses while in Washington, D.C., on in-session days and/or participating in an official committee meeting or hearing. If a Member chooses to stay over the weekend for personal or other reasons, then the costs of lodging and M&I on those days are not reimbursable.

14. Does the limit on reimbursement for lodging and M&I while on official travel in Washington, D.C., apply to staff as well?

No, staff are not held to the same limit as Members when on official travel in Washington, D.C.

15. Can the Member use the travel card for meals/lodging in Washington, D.C.? Or do they use their own funds and get reimbursed?

The Travel Card cannot be used to pay for lodging or M&I while on official business in the Washington, D.C., area. Members must pay for lodging and/or M&I using personal funds and then seek reimbursement.

Member Reimbursement for Travel Expenses While on Official Business in Washington, D.C.

16. Are these expense reimbursements taxable?

Expense reimbursements are subject to existing state and federal tax law. As such, applicable taxes will be withheld. Based on information and guidance received from the Internal Revenue Service, these reimbursements are considered taxable pursuant to 26 U.S.C. § 162(a).

17. Are Members allowed to submit expense reimbursement for rideshare, taxi, metro, mileage from their lodging in Washington, D.C., to the office and back? What about parking?

Members are in a travel status while in Washington, D.C., on official business and, therefore, able to seek reimbursement for local transportation expenses including rideshares, taxis, metro, or mileage to and from where they are staying and the Capitol as well as for official business within the Washington, D.C., area. Members may also be reimbursed for parking while on official business in Washington, D.C., except at the Capitol Complex where parking is provided. Local transportation expenses and parking are not considered part of the M&I or lodging formula. For local transportation and parking expenses, Members should submit receipts for reimbursement through the existing voucher process.

18. What if a Member needs to make an adjustment to an expense reimbursement form after it is submitted?

Members are encouraged to submit any adjustments to an expense reimbursement form within the same calendar quarter to ensure that the amount reimbursed is accurately reflected in the Statement of Disbursements. Adjustments submitted in subsequent calendar quarters will be shown as an adjustment to the amount previously reflected in the Statement of Disbursements.

19. When are the monthly expense reimbursement forms due? When will a Member receive his/her expense reimbursement?

Members must submit the monthly expense reimbursement form for each month no later than the 15th of the following month. Reimbursement will be made on the 1st of the following month. For example, a Member must submit his/her expense reimbursements for April no later than May 15 and will receive reimbursement for his/her April expenses on June 1st.

20. How are monthly reimbursement forms submitted?

Members or the Financial Point of Contact will submit the monthly worksheet to the Office of Financial Counseling via the AskFinancialCounseling@mail.house.gov mailbox. The expense reimbursement will not be entered into either PeopleSoft or My Expenses.

EXHIBIT 21



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	11/16/23	12/14/23	29	22,570	22,655	0.85	635.80	ACT

BILL SUMMARY

Bill Date 12/14/23
 Previous Balance \$59.52
 Payments as of 12/14/23 \$59.52 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$52.93
Total Amount Due by 1/8/24 \$52.93

Dispute Deadline for Current Bill: 1/3/24

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 0.85 CCF X \$4.38 \$3.72
 Sewer Services 0.85 CCF X \$11.70 \$9.95
 Clean Rivers IAC 1.00 ERU X \$21.86 \$21.86

DC GOVERNMENT FEES

DC Government PILOT Fee 0.85 CCF X \$0.61 \$0.52
 DC Government ROW Fee 0.85 CCF X \$0.19 \$0.16
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

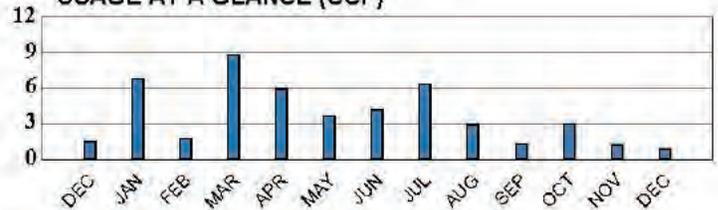
Total Current Charges \$52.93

TOTAL CURRENT BILL \$52.93

IMPORTANT MESSAGES

During the holiday season, please consider donating to our SPLASH program, which offers water bill assistance for families in crisis who are facing service disconnection. For more information, please visit www.dewater.com or contact Customer Service.

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 1/8/24 \$52.93
 Amount Due After: 1/13/24 \$58.22
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2

MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
MULTI-FAMILY (MF)	A multi-family structure or development used for domestic purposes, with four or more residential dwelling units, including single-family, apartment, condominium, or cooperative housing association served by the same service line that is master metered. See 21 DCMR § 4104 for excluded premises.
NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.

SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 22



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	12/15/22	1/17/23	34	17,978	18,658	6.80	5086.40	ACT

BILL SUMMARY

Bill Date 1/17/23
 Previous Balance \$59.50
 Payments as of 1/17/23 \$59.50 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$149.47
Total Amount Due by 2/11/23 \$149.47

Dispute Deadline for Current Bill: 2/6/23

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 4.00 CCF X \$4.28 \$17.12
 Water Services 2.80 CCF X \$5.58 \$15.62
 Sewer Services 6.80 CCF X \$11.26 \$76.57
 Clean Rivers IAC 1.00 ERU X \$18.14 \$18.14

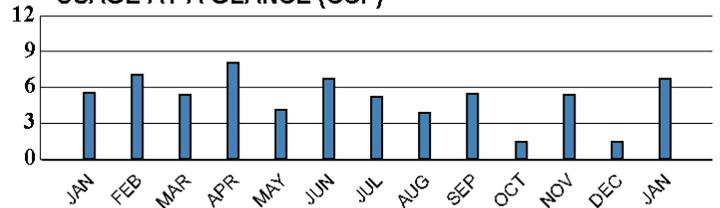
DC GOVERNMENT FEES

DC Government PILOT Fee 6.80 CCF X \$0.59 \$4.01
 DC Government ROW Fee 6.80 CCF X \$0.19 \$1.29
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$149.47

TOTAL CURRENT BILL \$149.47

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 2/11/23 \$149.47
 Amount Due After: 2/16/23 \$164.42
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2

MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
MULTI-FAMILY (MF)	A multi-family structure or development used for domestic purposes, with four or more residential dwelling units, including single-family, apartment, condominium, or cooperative housing association served by the same service line that is master metered. See 21 DCMR § 4104 for excluded premises.
NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.

SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 23



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	1/18/23	2/14/23	28	18,658	18,831	1.73	1294.04	ACT

BILL SUMMARY

Bill Date 2/14/23
 Previous Balance \$149.47
 Payments as of 2/14/23 \$149.47 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$63.09
Total Amount Due by 3/11/23 \$63.09

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 1.73 CCF X \$4.28 \$7.40
 Sewer Services 1.73 CCF X \$11.26 \$19.48
 Clean Rivers IAC 1.00 ERU X \$18.14 \$18.14

DC GOVERNMENT FEES

DC Government PILOT Fee 1.73 CCF X \$0.59 \$1.02
 DC Government ROW Fee 1.73 CCF X \$0.19 \$0.33
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$63.09

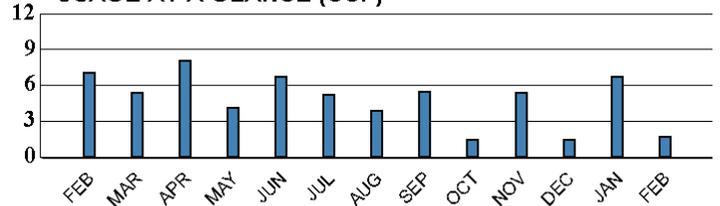
TOTAL CURRENT BILL \$63.09

Dispute Deadline for Current Bill: 3/6/23

IMPORTANT MESSAGES

February 20th through May 15th the disinfectant used for drinking water treatment will temporarily switch from chloramine to chlorine, which may cause a change in the taste and smell of your water. DC Water continues daily monitoring to ensure chlorine be used to minimize lead release. More info and tips to minimize taste and odor visit dcwater.com/chlorine-switch or call (202) 612-3440.

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 3/11/23 \$63.09
 Amount Due After: 3/16/23 \$69.40
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2

MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
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NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.

SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 24



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	2/15/23	3/14/23	28	18,831	19,709	8.78	6567.44	ACT

BILL SUMMARY

Bill Date 3/14/23
 Previous Balance \$63.09
 Payments as of 3/14/23 \$63.09 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$184.36
Total Amount Due by 4/8/23 \$184.36

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 4.00 CCF X \$4.28 \$17.12
 Water Services 4.78 CCF X \$5.58 \$26.67
 Sewer Services 8.78 CCF X \$11.26 \$98.86
 Clean Rivers IAC 1.00 ERU X \$18.14 \$18.14

DC GOVERNMENT FEES

DC Government PILOT Fee 8.78 CCF X \$0.59 \$5.18
 DC Government ROW Fee 8.78 CCF X \$0.19 \$1.67
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$184.36

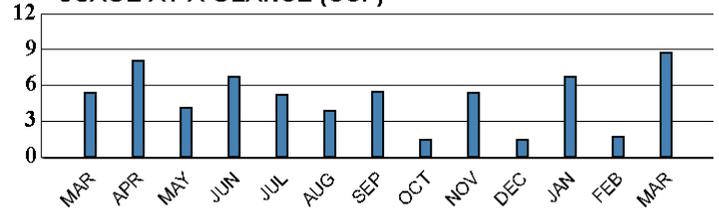
TOTAL CURRENT BILL \$184.36

Dispute Deadline for Current Bill: 4/3/23

IMPORTANT MESSAGES

February 20th through May 15th the disinfectant used for drinking water treatment will temporarily switch from chloramine to chlorine, which may cause a change in the taste and smell of your water. DC Water continues daily monitoring to ensure chlorine be used to minimize lead release. More info and tips to minimize taste and odor visit dcwater.com/chlorine-switch or call (202) 612-3440.

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 4/8/23 \$184.36
 Amount Due After: 4/13/23 \$202.80
Amount Enclosed \$ _____

Please allow time for your payment to reach us.

Witness 2

MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
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NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.

SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 25



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	3/15/23	4/14/23	31	19,709	20,300	5.91	4420.68	ACT

BILL SUMMARY

Bill Date 4/14/23
 Previous Balance \$184.36
 Payments as of 4/14/23 \$184.36 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$133.80
Total Amount Due by 5/9/23 \$133.80

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 4.00 CCF X \$4.28 \$17.12
 Water Services 1.91 CCF X \$5.58 \$10.66
 Sewer Services 5.91 CCF X \$11.26 \$66.55
 Clean Rivers IAC 1.00 ERU X \$18.14 \$18.14

DC GOVERNMENT FEES

DC Government PILOT Fee 5.91 CCF X \$0.59 \$3.49
 DC Government ROW Fee 5.91 CCF X \$0.19 \$1.12
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$133.80

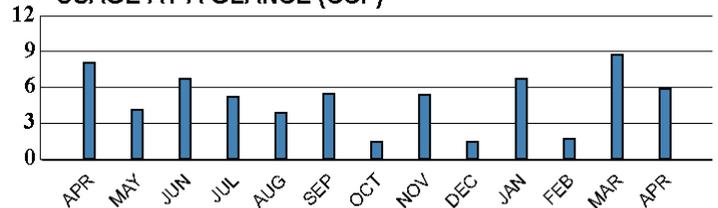
TOTAL CURRENT BILL \$133.80

Dispute Deadline for Current Bill: 5/4/23

IMPORTANT MESSAGES

February 20th through May 15th the disinfectant used for drinking water treatment will temporarily switch from chloramine to chlorine, which may cause a change in the taste and smell of your water. DC Water continues daily monitoring to ensure chlorine be used to minimize lead release. More info and tips to minimize taste and odor visit dcwater.com/chlorine-switch or call (202) 612-3440.

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 5/9/23 \$133.80
 Amount Due After: 5/14/23 \$147.18
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2

MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
MULTI-FAMILY (MF)	A multi-family structure or development used for domestic purposes, with four or more residential dwelling units, including single-family, apartment, condominium, or cooperative housing association served by the same service line that is master metered. See 21 DCMR § 4104 for excluded premises.
NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.

SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 26



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	4/15/23	5/12/23	28	20,300	20,668	3.68	2752.64	ACT

BILL SUMMARY

Bill Date 5/12/23
 Previous Balance \$133.80
 Payments as of 5/12/23 \$133.80 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$94.92
Total Amount Due by 6/6/23 \$94.92

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 3.68 CCF X \$4.28 \$15.75
 Sewer Services 3.68 CCF X \$11.26 \$41.44
 Clean Rivers IAC 1.00 ERU X \$18.14 \$18.14

DC GOVERNMENT FEES

DC Government PILOT Fee 3.68 CCF X \$0.59 \$2.17
 DC Government ROW Fee 3.68 CCF X \$0.19 \$0.70
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$94.92

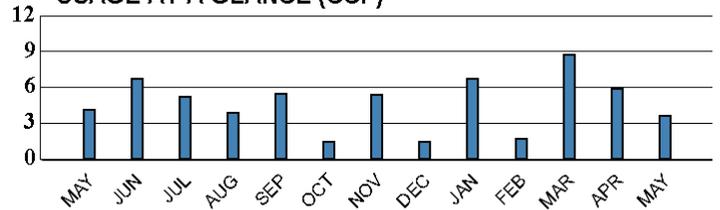
TOTAL CURRENT BILL \$94.92

Dispute Deadline for Current Bill: 6/1/23

IMPORTANT MESSAGES

February 20th through May 15th the disinfectant used for drinking water treatment will temporarily switch from chloramine to chlorine, which may cause a change in the taste and smell of your water. DC Water continues daily monitoring to ensure chlorine be used to minimize lead release. More info and tips to minimize taste and odor visit dcwater.com/chlorine-switch or call (202) 612-3440.

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 6/6/23 \$94.92
 Amount Due After: 6/11/23 \$104.41
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2

MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
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NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.

SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 27



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	5/13/23	6/14/23	33	20,668	21,086	4.18	3126.64	ACT

BILL SUMMARY

Bill Date 6/14/23
 Previous Balance \$94.92
 Payments as of 6/14/23 \$94.92 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$103.31
Total Amount Due by 7/9/23 \$103.31

Dispute Deadline for Current Bill: 7/4/23

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 4.00 CCF X \$4.28 \$17.12
 Water Services 0.18 CCF X \$5.58 \$1.00
 Sewer Services 4.18 CCF X \$11.26 \$47.07
 Clean Rivers IAC 1.00 ERU X \$18.14 \$18.14

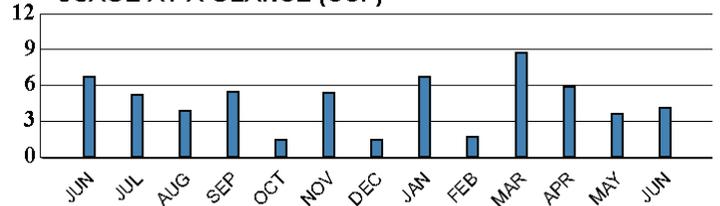
DC GOVERNMENT FEES

DC Government PILOT Fee 4.18 CCF X \$0.59 \$2.47
 DC Government ROW Fee 4.18 CCF X \$0.19 \$0.79
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$103.31

TOTAL CURRENT BILL \$103.31

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 7/9/23 \$103.31
 Amount Due After: 7/14/23 \$113.64
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2

MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
MULTI-FAMILY (MF)	A multi-family structure or development used for domestic purposes, with four or more residential dwelling units, including single-family, apartment, condominium, or cooperative housing association served by the same service line that is master metered. See 21 DCMR § 4104 for excluded premises.
NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.

SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 28



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	6/15/23	7/17/23	33	21,086	21,719	6.33	4734.84	ACT

BILL SUMMARY

Bill Date 7/17/23
 Previous Balance \$103.31
 Payments as of 7/17/23 \$103.31 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$141.19
Total Amount Due by 8/11/23 \$141.19

Dispute Deadline for Current Bill: 8/6/23

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 4.00 CCF X \$4.28 \$17.12
 Water Services 2.33 CCF X \$5.58 \$13.00
 Sewer Services 6.33 CCF X \$11.26 \$71.28
 Clean Rivers IAC 1.00 ERU X \$18.14 \$18.14

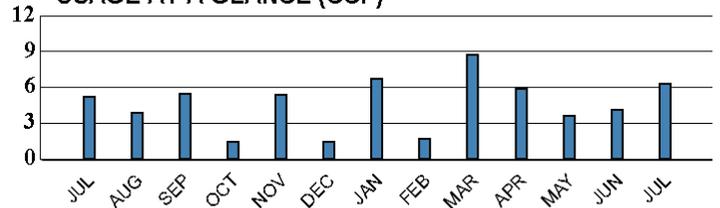
DC GOVERNMENT FEES

DC Government PILOT Fee 6.33 CCF X \$0.59 \$3.73
 DC Government ROW Fee 6.33 CCF X \$0.19 \$1.20
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$141.19

TOTAL CURRENT BILL \$141.19

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 8/11/23 \$141.19
 Amount Due After: 8/16/23 \$155.31
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2 [REDACTED]
 MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
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SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 29



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	7/18/23	8/14/23	28	21,719	22,012	2.93	2191.64	ACT

BILL SUMMARY

Bill Date 8/14/23
 Previous Balance \$141.19
 Payments as of 8/14/23 \$141.19 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$82.68
Total Amount Due by 9/8/23 \$82.68

Dispute Deadline for Current Bill: 9/3/23

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 2.93 CCF X \$4.28 \$12.54
 Sewer Services 2.93 CCF X \$11.26 \$32.99
 Clean Rivers IAC 1.00 ERU X \$18.14 \$18.14

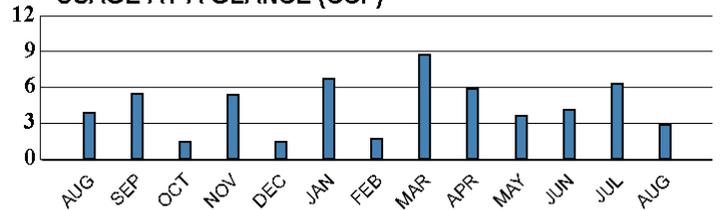
DC GOVERNMENT FEES

DC Government PILOT Fee 2.93 CCF X \$0.59 \$1.73
 DC Government ROW Fee 2.93 CCF X \$0.19 \$0.56
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$82.68

TOTAL CURRENT BILL \$82.68

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 9/8/23 \$82.68
 Amount Due After: 9/13/23 \$90.95
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2 [REDACTED]
 MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
MULTI-FAMILY (MF)	A multi-family structure or development used for domestic purposes, with four or more residential dwelling units, including single-family, apartment, condominium, or cooperative housing association served by the same service line that is master metered. See 21 DCMR § 4104 for excluded premises.
NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.

SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 30



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	8/15/23	9/15/23	32	22,012	22,145	1.33	994.84	ACT

BILL SUMMARY

Bill Date 9/15/23
 Previous Balance \$82.68
 Payments as of 9/15/23 \$82.68 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$56.56
Total Amount Due by 10/10/23 \$56.56

Dispute Deadline for Current Bill: 10/5/23

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 1.33 CCF X \$4.28 \$5.69
 Sewer Services 1.33 CCF X \$11.26 \$14.98
 Clean Rivers IAC 1.00 ERU X \$18.14 \$18.14

DC GOVERNMENT FEES

DC Government PILOT Fee 1.33 CCF X \$0.59 \$0.78
 DC Government ROW Fee 1.33 CCF X \$0.19 \$0.25
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

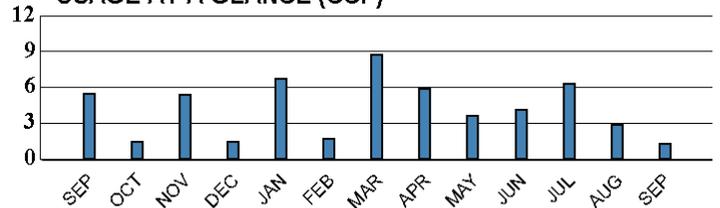
Total Current Charges \$56.56

TOTAL CURRENT BILL \$56.56

IMPORTANT MESSAGES

Do you need help paying your bill? DC Water has a robust suite of assistance programs just for you! Check out our website www.dewater.com/cares or give us a call at (202) 354-3600. To apply go to <https://doee.dc.gov/udp> If you are currently receiving assistance, don't forget to re-enroll in September to maintain assistance into next year.

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 10/10/23 \$56.56
 Amount Due After: 10/15/23 \$62.22
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2 [REDACTED]
 MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

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NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.

SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
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DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
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BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 31



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	9/16/23	10/16/23	31	22,145	22,446	3.01	2251.48	ACT

BILL SUMMARY

Bill Date 10/16/23
 Previous Balance \$56.56
 Payments as of 10/16/23 \$56.56 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$88.58
Total Amount Due by 11/10/23 \$88.58

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 1.46 CCF X \$4.28 \$6.25
 Water Services 1.55 CCF X \$4.38 \$6.79
 Sewer Services 1.46 CCF X \$11.26 \$16.44
 Sewer Services 1.55 CCF X \$11.70 \$18.14
 Clean Rivers IAC 1.00 ERU X \$21.86 \$21.86

DC GOVERNMENT FEES

DC Government PILOT Fee 1.46 CCF X \$0.59 \$0.86
 DC Government PILOT Fee 1.55 CCF X \$0.61 \$0.95
 DC Government ROW Fee 3.01 CCF X \$0.19 \$0.57
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$88.58

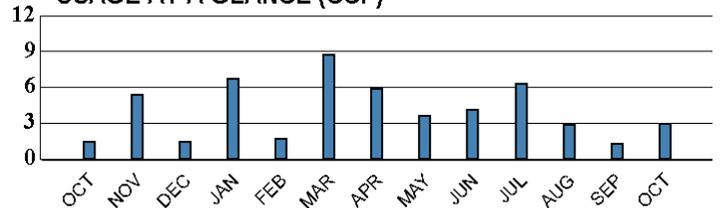
TOTAL CURRENT BILL \$88.58

Dispute Deadline for Current Bill: 11/5/23

IMPORTANT MESSAGES

New rates went into effect October 1. Your bill includes lines for the services used before October 1 (at the old rates) and additional lines for services used October 1 and after (at the new rates). To learn more about the rate change, visit our website at DCWater.com/approved-rates.

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 11/10/23 \$88.58
 Amount Due After: 11/15/23 \$97.44
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2

MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
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SERVICE FEES & CHARGES

REASON

AMOUNT

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DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
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BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 32



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	10/17/23	11/15/23	30	22,446	22,570	1.24	927.52	ACT

BILL SUMMARY

Bill Date 11/15/23
 Previous Balance \$88.58
 Payments as of 11/15/23 \$88.58 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$59.52
Total Amount Due by 12/10/23 \$59.52

Dispute Deadline for Current Bill: 12/5/23

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 1.24 CCF X \$4.38 \$5.43
 Sewer Services 1.24 CCF X \$11.70 \$14.51
 Clean Rivers IAC 1.00 ERU X \$21.86 \$21.86

DC GOVERNMENT FEES

DC Government PILOT Fee 1.24 CCF X \$0.61 \$0.76
 DC Government ROW Fee 1.24 CCF X \$0.19 \$0.24
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

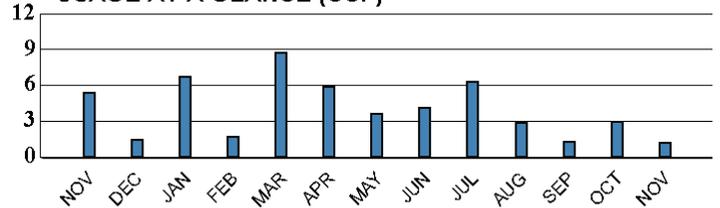
Total Current Charges \$59.52

TOTAL CURRENT BILL \$59.52

IMPORTANT MESSAGES

During the holiday season, please consider donating to our SPLASH program, which offers water bill assistance for families in crisis who are facing service disconnection. For more information, please visit www.dcwater.com or contact Customer Service.

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 12/10/23 \$59.52
 Amount Due After: 12/15/23 \$65.47
Amount Enclosed \$ _____

Please allow time for your payment to reach us.

Witness 2 [REDACTED]

MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
MULTI-FAMILY (MF)	A multi-family structure or development used for domestic purposes, with four or more residential dwelling units, including single-family, apartment, condominium, or cooperative housing association served by the same service line that is master metered. See 21 DCMR § 4104 for excluded premises.
NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.

SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
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SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 33



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	12/15/23	1/16/24	33	22,655	22,687	0.32	239.36	ACT

BILL SUMMARY

Bill Date 1/16/24
 Previous Balance \$52.93
 Payments as of 1/16/24 \$52.93 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$43.98
Total Amount Due by 2/10/24 \$43.98

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 0.32 CCF X \$4.38 \$1.40
 Sewer Services 0.32 CCF X \$11.70 \$3.74
 Clean Rivers IAC 1.00 ERU X \$21.86 \$21.86

DC GOVERNMENT FEES

DC Government PILOT Fee 0.32 CCF X \$0.61 \$0.20
 DC Government ROW Fee 0.32 CCF X \$0.19 \$0.06
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$43.98

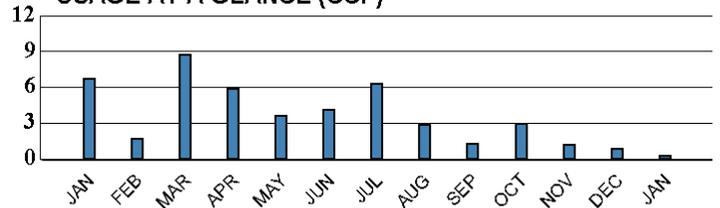
TOTAL CURRENT BILL \$43.98

Dispute Deadline for Current Bill: 2/5/24

IMPORTANT MESSAGES

Starting Feb 2024, a processing fee will be charged for debit/credit card payments. The fee will be \$1.95 per transaction for residential customers (2.65% for non-residential).

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 2/10/24 \$43.98
 Amount Due After: 2/15/24 \$48.38
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2 [REDACTED]
 MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

EXHIBIT 34



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	12/15/23	1/16/24	33	22,655	22,687	0.32	239.36	ACT

BILL SUMMARY

Bill Date 1/16/24
 Previous Balance \$52.93
 Payments as of 1/16/24 \$52.93 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$43.98
Total Amount Due by 2/10/24 \$43.98

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 0.32 CCF X \$4.38 \$1.40
 Sewer Services 0.32 CCF X \$11.70 \$3.74
 Clean Rivers IAC 1.00 ERU X \$21.86 \$21.86

DC GOVERNMENT FEES

DC Government PILOT Fee 0.32 CCF X \$0.61 \$0.20
 DC Government ROW Fee 0.32 CCF X \$0.19 \$0.06
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$43.98

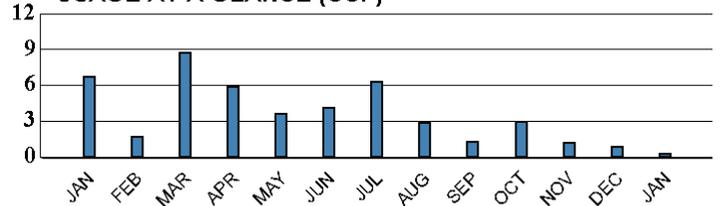
TOTAL CURRENT BILL \$43.98

Dispute Deadline for Current Bill: 2/5/24

IMPORTANT MESSAGES

Starting Feb 2024, a processing fee will be charged for debit/credit card payments. The fee will be \$1.95 per transaction for residential customers (2.65% for non-residential).

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

Enroll in recurring Round Up by logging into MyDCWater.com.

Account Number [REDACTED]
Total Amount Due: 2/10/24 \$43.98
 Amount Due After: 2/15/24 \$48.38
Amount Enclosed \$

Please allow time for your payment to reach us.

Witness 2

MT PLEASANT SC 29464

ENROLLED IN AUTO PAY

BALANCE WILL BE AUTOMATICALLY DEDUCTED ON THE DUE DATE.

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
CCF	CENTUM CUBIC FEET (100)		1 CCF = 748 GALLONS 		

CUSTOMER CLASSIFICATION

DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
MULTI-FAMILY (MF)	A multi-family structure or development used for domestic purposes, with four or more residential dwelling units, including single-family, apartment, condominium, or cooperative housing association served by the same service line that is master metered. See 21 DCMR § 4104 for excluded premises.
NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.

SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 35



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693/ /0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com

Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	1/17/24	2/14/24	29	22,687	22,781	0.94	703.12	ACT

BILL SUMMARY

Bill Date 2/14/24
 Previous Balance \$43.98
 Payments as of 2/14/24 \$43.98 cr
 Outstanding Amount Due \$0.00
 Other Charges and Credits \$0.00
 Current Charges \$54.45
Total Amount Due by 3/10/24 \$54.45

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 0.94 CCF X \$4.38 \$4.12
 Sewer Services 0.94 CCF X \$11.70 \$11.00
 Clean Rivers IAC 1.00 ERU X \$21.86 \$21.86

DC GOVERNMENT FEES

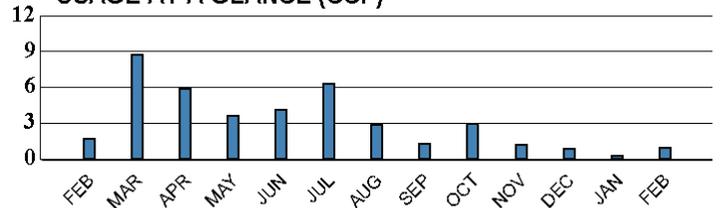
DC Government PILOT Fee 0.94 CCF X \$0.61 \$0.57
 DC Government ROW Fee 0.94 CCF X \$0.19 \$0.18
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$54.45

TOTAL CURRENT BILL \$54.45

Dispute Deadline for Current Bill: 3/5/24

USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

R-Up R-Up + \$1 R-Up + \$5 R-Up + \$____ \$____

ROUND UP (R-Up)
 Round your bill up to the next dollar or more*
 (Starts on next bill, recurring monthly)

ONE-TIME
 (Include with payment)

Account Number [REDACTED]
Total Amount Due: 3/10/24 \$54.45
 Amount Due After: 3/15/24 \$59.90
Amount Enclosed \$_____
 Please allow time for your payment to reach us.

Witness 2 [REDACTED]
 MT PLEASANT SC 29464

Remit payment to:



DC WATER
 CUSTOMER SERVICE DEPARTMENT
 P.O. BOX 97200
 WASHINGTON DC 20090

Account Number: [REDACTED]

EXPLANATION OF TERMS

ACT	ACTUAL METER READING	CUST	CUSTOMER METER READING	ERU	EQUIVALENT RESIDENTIAL UNIT
CAP	CUSTOMER ASSISTANCE PROGRAM	EST	ESTIMATED METER READING	NSF	INSUFFICIENT FUNDS
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SERVICE FEES & CHARGES

REASON

AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 -Residential; \$100 -Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
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DC GOVERNMENT CHARGES

PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
PILOT (PAYMENT IN LIEU OF TAXES)	Payment made to DC government for services, like public safety, that are provided to DC Water.

BILLING & PAYMENT

ACTION

PAYING BY MAIL	Write your account number on your check or money order and make it payable to DC Water.
SELLING PROPERTY / FINAL BILL REQUEST	If you are selling your property in the District of Columbia and need to close your account, have your title company contact DC Water and provide a copy of your settlement statement. DC Water holds the owner of the property responsible for payment of the final bill. Listed tenants vacating the property are encouraged to contact DC Water to be removed from the account.
CAP (CUSTOMER ASSISTANCE PROGRAM)	DC Water assistance program for low-income residents that may qualify for discounts on water and sewer charges and CRIAC. Contact the DC Department of Energy & Environment (DOEE) at (202) 673-6750 or 311 to apply for assistance.
SPLASH (SERVING PEOPLE BY LENDING A SUPPORTING HAND)	SPLASH is a DC Water customer assistance program designed to provide emergency assistance to financially challenged District residential owner/tenant customers pay their water and sewer bill. For assistance, contact the Greater Washington Urban League at 202-265-8200. To support this program, please round your bill up to the next dollar or two, and donate the difference to a DC resident in need. To automatically contribute to the roundup program, please check the appropriate box on the payment stub. The monthly roundup contribution will be made automatically. Please be sure your account balance is current before contributing.

BILLING DISPUTES

An owner or occupant may challenge the most recent charges on the bill by either: (a) paying the current charges in the bill and notifying DC Water in writing within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect and that the bill is being paid under protest; or, (b) not paying the current charges in the bill and notifying DC Water in writing, within 20 calendar days after the bill date, the reason(s) why the bill is believed to be incorrect. Challenges received after the 20 day period, will be deemed untimely and will not stop the imposition of a penalty for nonpayment of charges or the possibility of termination of service for nonpayment. DC Water will investigate and suspend an owner or occupant's obligation to pay the disputed bill until they have been provided written results of the investigation and the date that the bill should be paid. If it is determined that the bill is erroneous, DC Water shall adjust the bill accordingly and refund any overcharges paid. If the owner/occupant is not satisfied with DC Water's decision, then they may request in writing an administrative hearing within fifteen (15) calendar days of the date of the decision. The owner or occupant is not relieved of the responsibility for paying all previously or subsequently rendered bill(s), uncontested service charges, penalties, interest, and administrative costs. For more information on your rights please visit us at dcwater.com/disputing-bill.

EXHIBIT 36

EXPLANATION OF TERMS

ACT ACTUAL METER READING	CUST CUSTOMER METER READING	ERU EQUIVALENT RESIDENTIAL UNIT
CAP CUSTOMER ASSISTANCE PROGRAM	EST ESTIMATED METER READING	NSF INSUFFICIENT FUNDS
CCF CENTIUM CUBIC FEET (100)	 1 CCF = 748 GALLONS 	

CUSTOMER CLASSIFICATION DESCRIPTION – Please see 21 DCMR § 4104 for full description of the customer classifications.

RESIDENTIAL	A single-family dwelling used for domestic purposes, within a single-family home, apartment building, condominium or cooperative housing association where each unit is served by a separate service line and is individually metered, or a multi-family structure or development used for domestic purposes (less than 4 units) served by a single service line that is master metered. See 21 DCMR § 4104 for excluded premises.
MULTI-FAMILY (MF)	A multi-family structure or development used for domestic purposes, with four or more residential dwelling units, including single-family, apartment, condominium, or cooperative housing association served by the same service line that is master metered. See 21 DCMR § 4104 for excluded premises.
NON-RESIDENTIAL OR COMMERCIAL	All customers not referenced within the Residential or Multi-Family class including premises where one or more units are not used for domestic purposes and all units are served by the same master metered service line.



SERVICE FEES & CHARGES REASON AMOUNT

LATE FEE	Bill is not paid within 30 calendar days after bill date Bill is not paid 60 or more days after bill date	10% 1% Interest, compounded monthly
SERVICE DISCONNECTION/RESTORATION	Disconnection of service Restoration of service	\$55 \$50 - Residential; \$100 - Non-Residential and MF
UNAUTHORIZED TURN-ON	Water is illegally turned on without authorization following disconnection	\$260
METERING FEE	Installation, operation and repair of DC Water-owned meters	Based on meter size
CHECK RETURN FEE	Returned check or electronic funds transfer (EFT)	\$30
RETURNED CREDIT CARD FEE	Returned credit card or chargeback charge	\$40
WATER SYSTEM REPLACEMENT FEE	Funds replacement of aging water infrastructure	Based on meter size and average water flow
MANUAL METER READING FEE	If a customer refuses installation of automated meter reading device or does not satisfy meter transmission requirements, a fee of \$20 is charged for residential customers, and \$100 to \$500 is charged based on meter size for non-residential and MF customers.	
NON-COMPLIANCE FEE	A \$475 fee is charged for failure to comply with a notice of repair order issued to the customer.	
NEW CUSTOMER ACCOUNT INITIATION FEE (SERVICE INITIATION FEE)	A \$55 fee for new account setup. If you are a property owner in the District of Columbia and need to start water service, have your title company contact DC Water and provide a copy of your settlement statement. Tenants are unable to start service.	
CLEAN RIVERS IMPERVIOUS AREA CHARGE (CRIAC)	This charge is based on the impervious area of a property and was designed so that property owners pay a fair share towards the cost of the Long Term Combined Sewer Overflow Control Plan. The charge structure uses the term equivalent residential unit or ERU to measure the impervious area. Residential properties are categorized into tiered ranges. Multi-family and non-residential properties are charged based on square footage of impervious area. For more information, please visit us at dcwater.com/impervious-area-faq .	

DC GOVERNMENT CHARGES PURPOSE

STORMWATER	Set by DC Dept. of Energy & Environment per amount of impervious area, funds DC stormwater management program.
ROW (RIGHT-OF-WAY)	Payment made to DC government for DC Water's sewer and water mains that occupy the Public Right-of-Way.
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EXHIBIT 37



Account Number: [REDACTED]
 Service Address: DC Property
 Square/Suffix/Lot: 0693//0053
 Impervious Sq. Ft.: 800

Questions/Preguntas: (202) 354-3600
 Emergencies/Emergencia: (202) 612-3400
 Visit Us Online: DCWater.com



Meter Number	Meter Size	Prior Read Date	Current Read Date	Number of Days	Prior Read	Current Read	Usage (CCF)	Usage (Gallons)	Read Type
88219345	5/8"	3/15/24	4/12/24	29	22,881	23,011	1.30	972.40	ACT

BILL SUMMARY

Bill Date 4/12/24
 Previous Balance \$109.91
 Payments as of 4/12/24 \$0.00
 Outstanding Amount Due \$109.91
 Other Charges and Credits \$5.45
 Current Charges \$60.52
Total Amount Due by 5/7/24 \$175.88

Dispute Deadline for Current Bill: 5/2/24

IMPORTANT MESSAGES

This account is PAST DUE in the amount of \$54.45.
 March 25th through May 6th the disinfectant used for drinking water treatment will temporarily switch from chloramine to chlorine, which may cause a change in the taste and smell of your water. DC Water continues daily monitoring to ensure chlorine be used to minimize lead release. More info and tips to minimize taste and odor visit dcwater.com/chlorine-switch or call (202) 612-3440.

CURRENT CHARGES - RESIDENTIAL

Metering Fee 5/8" \$7.75
 Water System Replacement Fee 5/8" \$6.30
 Water Services 1.30 CCF X \$4.38 \$5.69
 Sewer Services 1.30 CCF X \$11.70 \$15.21
 Clean Rivers IAC 1.00 ERU X \$21.86 \$21.86

DC GOVERNMENT FEES

DC Government PILOT Fee 1.30 CCF X \$0.61 \$0.79
 DC Government ROW Fee 1.30 CCF X \$0.19 \$0.25
 DC Govt Stormwater Fee 1.00 ERU X \$2.67 \$2.67

Total Current Charges \$60.52

OTHER CHARGES AND CREDITS

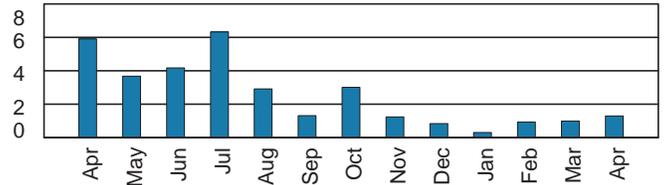
10% Late Penalty Fee \$5.45

Total Other Charges and Credits \$5.45

TOTAL CURRENT BILL \$65.97



USAGE AT A GLANCE (CCF)



Please return the portion below with your payment to ensure proper credit to your account.



Make a SPLASH to help those in need pay their water bill

R-Up R-Up + \$1 R-up + \$5 R-up + \$ _____ \$ _____

ROUND UP (R-up) ONE-TIME
 Round your bill up to the next dollar or more (Include with payment)
 (Starts on next bill, recurring monthly)

Account Number: [REDACTED]
Total Amount Due: 5/7/24 \$175.88
 Amount Due After: 5/12/24 \$181.93
Amount Enclosed \$ _____
 Please allow time for your payment to reach us.

6751 0010 NO RP 12.04132024 YNNNNY 01 995687

Witness 2 [REDACTED]
 MT PLEASANT SC 29464-1701

Remit payment to:

DC WATER
 P.O. BOX 97200
 WASHINGTON, DC 20090



EXPLANATION OF TERMS

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EXHIBIT 38

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$74.83
Credit card payment - thank you	Dec 29	-\$74.83
Balance forward		\$0.00
Regular monthly charges	Page 3	\$74.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$75.89

Amount due \$75.89

! Thanks for paying by Automatic Payment

Your automatic payment on Jan 28, 2023, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

Need help?

Visit [xfinity.com/customersupport](https://www.xfinity.com/customersupport) or see page 2 for other ways to contact us.

Your bill explained

- This bill reflects price changes we notified you about last month.
- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

PO BOX 6505
CHELMSFORD MA 01824

Witness 2

WASHINGTON, DC 20003-4003

Account number

Automatic payment

Please pay

Credit card payment will be applied Jan 28, 2023

[REDACTED]
Jan 28, 2023

\$75.89

COMCAST
P.O. BOX 70219
PHILADELPHIA PA 19176-0219

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Use My Account to easily change, edit, and update your account – from anywhere.

1. **Online:** Sign in at xfinity.com/myaccount
2. **On your smartphone:** Go to xfinity.com/apps to download the free Xfinity My Account app
3. **On your TV:** Open your X1 Main Menu and find the My Account app under Apps



Contact us

We're here to help.

-  **Chat**
Visit xfinity.com/chat
-  **Social**
Tweet us @XfinitySupport
-  **App**
Download the Xfinity app at xfinity.com/apps or in your app store
-  **Phone**
Call 1-800-xfinity (1-800-934-6489)
-  **Store**
At your nearest Xfinity store
find one at xfinity.com/storelocator

Additional information

Your nearest Service Center:

Xfinity Store Location: Your nearest Xfinity Store location is 715 7th St NW, Washington, DC 20001, Mon-Wed 10am-6pm, Thurs-Fri 10am-7pm, Sat 10am-6pm, Sun Closed.

Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call 1-855-270-0379, chat live at support.xfinity.com/accessibility, email accessibility@comcast.com, fax 1-866-599-4268 or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

Ways to pay

-  **Looking to shorten your to-do list?**
Set up automatic monthly payments and never worry about remembering to pay your bill again.
Enrolling is fast, easy, and free at xfinity.com/autopay.
-  **Hello paperless billing, goodbye clutter**
With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit xfinity.com/ecobill to go green.

Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app

Regular monthly charges \$74.99

Your Xfinity package \$59.99

Internet: Blast! Internet \$59.99

Includes a 24 month \$37.01 Service Discount. A portion of this discount will end on Mar 09, 2023. The remainder of your discount will expire when your promotion ends on Mar 09, 2024.

Includes \$10.00 Automatic Payments and Paperless Billing Discount

The end date of your promotion is Mar 09, 2023.

Equipment & services \$15.00

Modem Rental \$15.00

Taxes, fees and other charges \$0.90

Taxes & government fees \$0.90

Sales Tax \$0.90

What's included?



Internet: Download as fast as 800 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$47.01 this month with your service and automatic payments and paperless billing discounts.

Additional information

Please call Comcast at 1-800-934-6489 if you have any questions regarding the charges billed to your account. Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018, 202-671-0066, M-F 9am-5pm, after 5pm HOTLINE 202-671-1OCT; www.oct.dc.gov. Your FCC Community Code is DC0002.

A late fee of \$5.95 will be assessed for any balance that has not been paid in full by Feb 04, 2023.

You have 120 days from the date of this bill to dispute any charges included on this bill.

Moving?

Visit xfinity.com/moving today to help you stay connected to all of your Xfinity services.

Are you a business owner? Did you know Comcast offers a full array of Internet, Voice and Video products designed to help businesses meet all of their telecommunications needs? Visit <http://business.comcast.com/> today for details about special offers and promotions. Not all products and services available in all areas. Certain restrictions apply.

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WASHINGTON, DC 20003-4003

Account number

Automatic payment

Please pay

Credit card payment will be applied Feb 28, 2023

[REDACTED]
Feb 28, 2023

\$75.89

COMCAST
P.O. BOX 70219
PHILADELPHIA PA 19176-0219

Our thanks. Your rewards.

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See what's new in the **Xfinity app**.



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Easily update your information on all your devices:

1. **Online:** Sign in at xfinity.com/account.
2. **On your smartphone:** Go to xfinity.com/apps and download our free Xfinity app.
3. **On your TV:** Open your X1 Main Menu and navigate to your account under Apps.



Contact us

We're here to help.

 **Chat**
Visit xfinity.com/chat

 **Social**
Tweet us @XfinitySupport

 **App**
Download the Xfinity app at xfinity.com/apps or in your app store

 **Phone**
Call 1-800-xfinity (1-800-934-6489)

 **Store**
At your nearest Xfinity store
find one at xfinity.com/storelocator

Additional information

Your nearest Service Center:

Location: 1500 York Road, Philadelphia, PA 19104
Hours: Mon-Fri 9am-6pm, Sat 10am-5pm, Sun Closed

Accessibility:

If you are hearing impaired, call 800-934-6489 or use our online chat. For customers with disabilities, call 844-273-7373 or chat live at support.xfinity.com. Email accessibility@comcast.com or call 877-433-2288 or write to Comcast, 1700 K Blvd, Philadelphia, PA 19103-2808, Attn: Accessibility.

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Modem Rental \$15.00

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Sales Tax \$0.90

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You have 120 days from the date of this bill to dispute any charges included on this bill.

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Comcast Xfinity Privacy Policy

Effective January 1, 2023

We know you care about your privacy and the protection of your personal information^①. We also know it is our responsibility to be clear about how we protect your information. We designed this Privacy Policy to do just that. It explains the types of personal information we collect, and how we collect, use, maintain, protect, and share this information. This Privacy Policy also tells you about the rights and choices you may have when it comes to your personal information.

Some of what we say in our Privacy Policy is required by law, and may at times seem long and complicated, but we've worked hard to try to make our Privacy Policy easy to understand and provide examples where possible. The Xfinity Privacy Center (www.xfinity.com/privacy) includes more information about:

- How to review and manage your personal information and account activity
- How to manage your preference, including setting your marketing and advertising preferences, and restricting certain uses and sharing
- How you can better protect yourself online

You can review this Privacy Policy and the information in the Xfinity Privacy Center anytime. If you still have questions, you can [contact us](#)^① for more information.

WHEN THE PRIVACY POLICY APPLIES

This Privacy Policy applies to the information we collect when you use or interact with the business entities, products, services, networks, and platforms^①, including our websites, mobile apps, and other services and devices where this policy is referenced. These may include Xfinity-branded services, Comcast-branded Services, and other products and services we deliver. This Privacy Policy also applies when you otherwise interact with us. We'll refer to all of these as our "Services" in this Privacy Policy. It also applies to the information we collect about you from third parties.

This Privacy Policy does **not** apply to the other products, services, websites, and applications^① (mobile or television) that you may use or interact with through Xfinity platforms.

Learn more about when the Privacy Policy applies

Because this Privacy Policy describes the privacy practices for all of our Services, some parts may not apply to you. For example, if you do not subscribe to Xfinity Voice (home phone service) or Xfinity Mobile, we will not collect call detail information. If you do not subscribe to Xfinity Home, we will not collect home security event information.

Some Services may have additional privacy practices that may be described to you in different ways, such as in a separate contract for Comcast Business Services. To the extent there is an overlap between this Privacy Policy and a Service-specific privacy policy, the Service-specific policy or agreement will control with respect to that Service.

This Policy does **not** apply to the non-Xfinity products, services, websites, and applications that you may use through the Xfinity platforms and we are not responsible for the practices of the companies providing those offerings. For example, if you subscribe to Xfinity Internet and visit a news or shopping website, the privacy policy for that website will apply. If you use one of our platforms to use another company's streaming service, the privacy policy for that streaming service will apply to information it collects about your activity within the app. Likewise, if you connect your smart thermostat to your Xfinity Home security and automation service, the privacy policy of the smart thermostat company will apply to the information it collects. For more information about how these non-Xfinity products, services, websites, and applications use your information, please review their privacy policies.

THE PERSONAL INFORMATION WE COLLECT AND HOW WE COLLECT IT

To provide you with our Services, we collect your personal information. This can include information that does not personally identify you — such as device numbers, IP addresses, and account numbers. It may also include information that does personally identify you, such as your name, address, and telephone number. We call any information that identifies you "personally identifiable information" or "PII."

If you allow others to use your Services, we will also collect personal information about those individuals. If you use our Services through someone else's account, we will collect information about you, but it may not identify who you are to us. We may also collect information about you from third parties^①.

We collect this information to provide our Services, communicate with you, [respond to your requests](#)^①, and to [tailor our Services](#)^① to best meet your needs and interests.

Learn more about the information we collect and see examples

What We Collect

- **Contact Information** – Information such as your full name and telephone number that we use to stay in contact with you
- **Account Information** – Information we use to identify who you are and/or to provide or maintain your account and Services, which may include biometric information, such as audio recordings and facial scans when used as a means of identification
- **Analytics and Inferences** – Information related to your household, account, or your use of our Services, and our predictions about what you might like or not like
- **Billing Information** – Information including your financial transactions that are available on your billing statements and other payment receipts
- **Demographic and Interest Information** – Information we obtain from other companies to better tailor our programming, marketing, and advertising services to you
- **Service Activity Information** – Information associated with your use of our Services

In some cases, California requires that we use different names to describe the categories of information that we collect. For more information about these categories, please see the "Additional information regarding other laws and individual rights" section of this Privacy Policy.

How We Collect Personal Information

We collect personal information about you in several ways.

1. Directly from you when you create an account, interact with our customer service, or interact with us on behalf of your business, such as:
 - Contact information, which may include your name, mailing address, email address, or telephone number
 - Login credentials for our Services, such as your username and password
 - Information regarding your preferences for your experience on the Services, such as your settings and other information you provide us to enable personalization of content
 - Biometric information, such as audio recordings for voiceprints and facial scans that we create in the identity verification process
 - Customer communications records, including records of calls and chats with our customer service representatives
 - Information that you provide when interacting with us on our social media pages, message boards, and other forums, including your username, profile pictures, and comments, as well as information you publicly share about us
 - [Photographs](#)^① or images of your property
 - Payment information, such as your credit/debit card or other financial account information
 - Your Social Security number
 - Your driver's license, state identification cards, or other forms of identification
 - Legal documents, such as documentation of the authority to act on behalf of another person
2. When you use or interact with our Services, such as:
 - Household and device video selection and viewing activity^①
 - Voice commands and audio recordings made through voice activated devices that are part of the Services, such as the Voice Remote or our app-based remote

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- Geolocation information on where you are at a specific point in time based on your service address to help us authenticate you^① for certain services on our platform
- IP addresses, device identifiers, and network equipment addresses when devices connect to our Services, and other device information, including information about Devices provided by other companies from which you use our Services
- User activity information on our websites and applications using cookies and other technologies (Cookie Notice: www.xfinity.com/privacy/policy/cookie/notice) and information provided by other companies when you integrate their services with our Services^①
- Domain Name Server or "DNS"^① searches and network traffic activity^① when you use our Services, such as Xfinity Internet, Xfinity Mobile or Xfinity WiFi
- Geolocation information that indicates where your device is at a specific point in time when you use Xfinity Mobile^① or enable that function in our mobile apps^①
- General location information, such as the city or ZIP Code that correlates with the location of a WiFi service access point or with the lease of your device IP address when you use Xfinity Internet or Xfinity WiFi
- The quantity, technical configuration, type, features, call history, and amount of your use of voice services (known as Customer Proprietary Network Information or "CPNI")
- Video and audio recordings (if you have turned these features on) when you use Xfinity Home security and automation

3. From third parties, such as:

- Credit reporting agencies and other entities that provide credit scoring, identity verification, fraud prevention, and similar services
- Landlords and property owners that provide contact and other information
- Government entities that offer public records
- Consumer data providers that offer demographic^①, interest^①, purchase^①, and other data that we use to tailor our marketing and communications to your interest
- Providers of third-party apps that you use on devices governed by this privacy policy
- Social networks and other publicly available data, like Facebook^①
- Online advertising companies who may share information about the marketing and advertisements you have seen or clicked on

We do not knowingly allow others to collect personally identifiable information about your online activities over time and across third-party websites when you use our online Services. For more information about cookies and other online tracking technologies, please visit our Cookie Notice (www.xfinity.com/privacy/policy/cookie/notice); to manage your preferences, please visit the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices). You can also use a browser that offers you the ability to use the Global Privacy Control to communicate your privacy preferences to us when you visit our websites; please note that this will not affect how we process your information when you interact with our products and services. In some of our Services, such as Xumo TV, we may also use technologies to attempt to recognize when different devices are used by the same individual.

Because definitions and rules for a "Do Not Track" standard have not yet been established, including whether such signals must be user-enabled, Comcast does not yet respond to "Do Not Track" signals sent from browsers.

HOW AND WHEN WE USE INFORMATION, INCLUDING FOR MARKETING AND ADVERTISING

We use the information we collect to provide our Services and communicate with you. We also use it to improve our Services, develop new products and services, give recommendations, deliver personalized consumer experiences (including marketing and advertising for our own and others' products and services), investigate theft and other illegal activities, and to ensure a secure online environment.

We may combine information across our systems, platforms, and databases. This includes combining information we receive from third parties and information about your use of our Services. We may also combine information about your use of one Service with information we get from your use of another Service.

Learn more about our uses of your information and see examples

To Provide the Services

- Set up your account and account management
- Measure credit and payment risk
- Service delivery
- Bill and invoice
- Authenticate access to your account, including identity verification
- Management of the network and devices supporting our service and our systems, and other maintenance and operations
- Provide technical support
- Help with hardware and software upgrades for devices and systems

To Communicate with You

- Respond to your questions
- Personalize communications and your experience
- Send you service-related announcements and surveys

To Understand Your Use of and Make Improvements to Our Services

- Understand the use of our existing Services
- Identify and develop new products and services
- Create measurement and analytics reports for us and others^①

To Provide Recommendations and Deliver Relevant Advertising

- Market the Services
- Recommend movies or television shows to you
- Let you know which products and services we think may be of interest to you
- Help third-party advertisers and programmers deliver more relevant advertising on our Services and other services and platforms

To Investigate Theft or Other Illegal Activities, to Ensure a Secure Online Environment, and to Protect Health and Safety

- Detect the unauthorized use, or abuse of the Services
- Protect our customers from fraudulent, abusive, or unlawful use of the Services
- Protect our rights, our personnel, and our property
- Comply with applicable law
- To protect the health and safety of our customers, employees, contractors, or the general public

WHEN AND WITH WHOM WE SHARE INFORMATION

You are in control of your data. We do not sell, and have never sold, information that identifies who you are to anyone. This includes your Internet usage information, video usage information, or call detail information. If you participate in offers that require us to disclose your identifiable data, we will, but only at your direction and with your consent.

We share personal information with others when it's needed to provide you with our Services, including with credit reporting agencies. We also share personal information with others:

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- When you direct us to do so, including to authorize other users on your account
- When required by law or to respond to legal process
- To protect our property or rights or the safety of our employees, our customers, or other individuals

If we share your personal information with other companies for their own marketing and advertising activities, we will first get your consent. This may be through [opt-in or opt-out settings](#)^①, depending on the type of personal information shared.

We may also share personal information that does not identify you with third parties for their own marketing and advertising purposes, which you can opt out of. This mainly occurs when you interact with our websites and mobile applications that contain third-party cookies or other advertising trackers. To learn more about this, please read our [Cookie Notice \(www.xfinity.com/privacy/policy/cookie/notice\)](#).

Learn more about when and with whom we share information

The Comcast Family of Businesses

If Comcast shares the personal information it collects about you with separate Comcast companies, such as NBCUniversal-branded companies, to use for their own purposes, we will first give you the choice to opt out of or opt in to any sharing in the [Xfinity Privacy Preferences Center \(www.xfinity.com/privacy/your-privacy-choices\)](#).

Account Owners and Other Authorized Users

We may share information about a customer's account and use of a Service to the primary account owner following appropriate authentication. The primary account owner may also allow others to see information on the account.

Service Providers

To provide and support the Services, sometimes we use other companies as service providers to transmit, collect, process, or store information for us. We require these service providers to treat the information we share with them as confidential and to use it only for providing their services to us. These include:

- **Billing and collection providers**, such as payment processors and organizations that assist us in assessing your credit and payment status
- **Accounting, auditing, and tax providers**
- **Insurance providers**
- **Professional services providers**, such as firms that provide consultative services, assist with improving our programming, provide legal services, or supply project-based resources and assistance
- **Analytics services**, including entities that analyze traffic to and on our websites, analyze how our Services are used, and assist with identifying and communicating with potential customers
- **Marketing, advertising, and sales entities** that assist us in creating and executing marketing, advertising, and sales programs, including order application processing, and printing, mailing, and electronic communications services
- **Security providers**, such as entities that assist with security incident verification and response, service notifications, fraud prevention, identity verification and management, and authentication
- **Information technology providers**, such as entities that assist with website design, hosting, and maintenance, data and software storage, and network operations
- **Customer service support**, including services related to our call centers, installation, maintenance, and repair services

Third Parties

We do not sell, and have never sold, information that personally identifies who you are to anyone. Although permitted by federal law, we do not disclose your name and address to non-governmental entities, such as charities or businesses, for their own marketing purposes.

Sometimes, you may ask us to share information that personally identifies you with another company^①. In that instance, we will make sure you give us clear direction about what you want us to share and with whom, before we share that information.

Other sharing with third parties can include:

Social Media Companies

You may interact with parts of our Services that cause information to be published to your social networks. For example, you may click on a Facebook "like" button, which publishes to your Facebook account that you "like" one of our Services. On those parts of our websites with social network functionality, a social network may be able to collect information about you. For example, if a page contains a Facebook "like" button, Facebook may be able to collect data about your visit to that page, even if you don't click on the "like" button. To control this sharing of information, please review the privacy policy of the relevant social network and/or sign out of it before you use our Services.

Online Advertising Partners

We may use cookies or other technology to deliver personalized advertising to you when you visit other websites, including advertising based on the products and services you viewed on our Services. We also allow our partners, including advertisers and service providers, to use cookies and similar tracking technologies when you use our Services. For more information about the use of cookies and other technologies on our online Services, please see the [Cookie Notice \(www.xfinity.com/privacy/policy/cookie/notice\)](#).

Audience Measurement and Analytics Companies

We work with business partners to help us measure and analyze how our customers are using our Services. For video, this includes assessing which programs are most popular, how many people watch a program to its conclusion, whether people are watching advertisements, and what programming and video content we will carry on the Services. It also includes determining how our customers prefer to view certain kinds of programming when they use our Services, such as whether they like to watch certain programs live, or if they prefer to view them on demand, on mobile devices, or online. Our business partners may compile this information into reports with aggregated and anonymous statistics that are then made commercially available (for example, a ratings report that indicates what percentage of viewers watched a particular program live vs. on-demand). Xfinity Stream includes Nielsen's proprietary measurement software, which will allow users to contribute to market research, like Nielsen's television ratings. By visiting [www.nielsen.com/digitalprivacy](#), users can access more information about the measurement software and learn about their choices with regard to Nielsen's measurement.

Non-Xfinity Apps and Partners

Certain Services enable you to interact directly with technology provided by other companies, such as using a non-Xfinity video app^① available through our Services, or accessing our Services through another company's platform or device^①. When you use our Services in connection with any technology provided by another company, you are directing us to interact with that company and that company may collect information from you and our Services. This Privacy Policy does not cover the privacy practices of other companies. For more information about how those companies use your information, please review their privacy policies. For more information about non-Xfinity apps supported on our video Services, please visit <https://my.xfinity.com/privacy/providers>. Certain apps may also run using technology provided by Metrological, a separate Comcast company not subject to this Privacy Policy, whose privacy practices are described at [www.metrological.com/privacypolicy](#).

Consumer Reporting Agencies

We disclose information that personally identifies you to consumer reporting agencies that may be subject to other laws, including the Fair Credit Reporting Act. These disclosures may include information that helps validate your identity, such as your name, current and former addresses, contact information, Social Security number, government-issued identifiers,

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your payment history and account status, and other identifying information.

Public Safety Authorities

If you have our Xfinity Voice service, Comcast will disclose your name and contact information to public safety authorities such as 911/E911 and related emergency services.

Directory Services, Assistance, and Caller ID

Your name, address, and telephone number may be sent to publishers to be printed in directories and posted in online directories. Once that information is printed or posted online, it is outside of our control and may be sorted or repackaged and made available again in different formats by anyone, including data aggregators, for a variety of purposes, including marketing. For a fee, you can choose to have a nonpublished number, which means that Comcast will not provide your name, address, and telephone number for publishing in the phone book and online directories. You can also choose to have a published number, but choose the "omit address feature," which means we will not provide your street address for publishing in the phone book and online directories. If initiating service online, select "non-published" option, otherwise call 1-800-XFINITY to sign up.

We may also make your number, name, and address available to directory assistance (411) providers. If you have a nonpublished number, Comcast will not make your number available through directory assistance. Comcast may still share your name and address with the 411 provider when specified by law (but the provider is not authorized to share your non-published number).

Please note: While the non-published feature will keep your name, address, and telephone number out of printed and online directories over which Comcast exercises control, even a non-published phone number may exist in databases not controlled by Comcast – if, for example, your present telephone number or address was previously published under your name, or if you provided this information to businesses or government agencies. One way to help protect your privacy may be to request assignment of a new telephone number (with which your name has not previously been associated). You may also want to activate Caller ID Blocking or select the do-not-call option.

Caller ID provides your name and telephone number to the person you are calling – even if you have a nonpublished number. Per Line Caller ID Blocking will automatically block Caller ID for all calls you make from your registered telephone number and can be activated by calling 1-800-XFINITY. Per Call Caller ID Blocking will block name and number on a per-call basis and can be activated by dialing *86 before each call you want to block.

Potential Purchasers of our Business

If we enter into a potential or actual merger, acquisition, or sale of all or a portion of our assets, then information about you and your subscription will, in most cases, be shared or transferred as part of the transaction. This includes information that personally identifies you. If this Policy will be changed as a result of such a transaction, you should refer below under "Changes to this Privacy Policy."

Government and Other Entities When Required by Law or To Protect Comcast and Others

There are times when we may be required by law to disclose information about you to third parties. This may happen with or without your consent, and with or without notice, in compliance with the terms of valid legal process such as a subpoena, court order, or search warrant.

If you subscribe to our Xfinity Video service, Comcast may be required to disclose information that personally identifies you to a governmental entity in response to a court order. In this case, the Cable Act requires that you be given the opportunity to appear in a court proceeding to contest any claims made in support of the court order, and the governmental entity must offer clear and convincing evidence that you are reasonably suspected of engaging in criminal activity and that the information sought would be material evidence in the case. For more information, see "Your Rights and Our Limitations Under Federal Laws."

If you subscribe to the Xfinity Internet, Voice, Mobile, or Home security and automation Services, Comcast may be required to disclose information that personally identifies you to a governmental entity in response to a subpoena, court order, or search warrant, depending on the type of information sought. We may be prohibited from notifying you of any such disclosures by the terms of the legal process.

A non-governmental entity, such as a civil litigant, can seek information that personally identifies you or your use of the Xfinity Video, Internet, or Voice Services only pursuant to a court order, and we are required by the Cable Act to notify you of such court order. If Comcast is required to give information that personally identifies you to a private third party in response to a civil court order for these or other Services, we will notify you prior to making such disclosure unless legally prohibited from doing so.

We may also disclose information that personally identifies you as permitted by law and without your consent when it is necessary to protect our customers, employees, or property; in emergency situations; or to enforce our rights under our terms of service and policies.

HOW WE PROTECT YOUR INFORMATION

We follow industry-standard practices to secure the information we collect to prevent the unauthorized access, use, or disclosure of any personal information we collect and maintain. These security practices include technical, administrative, and physical safeguards, which may vary, depending on the type and sensitivity of the information. Although we take the responsibility of safeguarding your personal information seriously, no security measures are 100% effective and we cannot guarantee that these practices will prevent every unauthorized attempt to access, use, or disclose your information. Comcast also takes additional steps to increase the security and reliability of customer communications. We do not read your outgoing or incoming email, file attachments, video mail, private chat, or instant messages. However, we (along with our service providers) use software and hardware tools to help prevent and block "spam" emails, viruses, spyware, and other harmful or unwanted communications and programs from being sent and received over Comcast.net email and the Comcast Services. To help protect you and the Services against these harmful or unwanted communications and programs, these tools may automatically scan your emails, video mails, instant messages, file attachments, and other files and communications. We do not use these tools for marketing or advertising.

HOW LONG WE KEEP YOUR INFORMATION

We keep your personal information for different lengths of time depending on the type of information and the business and legal requirements. For example, if you are a customer, we keep information that personally identifies you as long as you subscribe to one or more of our Services. If you no longer subscribe to a Service, we still may need that information for business and legal requirements, such as to protect against fraud, calculate taxes, or respond to legal requests. Other information is deleted automatically after a set period of time, often set by law, unless we are legally required to hold it longer, such as for pending litigation. We destroy, de-identify, or anonymize the information when it is no longer needed in identifiable form.

THE CHOICES YOU HAVE TO CONTROL OUR USE OF PERSONAL INFORMATION

You have many choices about how we communicate with you and how we use or share your information. You can manage these settings in the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices). If you change your mind, you can update your preferences any time.

Learn more about your privacy choices

For your convenience, we have created the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices), where you can manage:

- how we process personal information linked to your account for certain uses associated with audience measurement, analytics, and personalized advertising for third-party products and services based on your interests
- whether we use your sensitive personal information for personalized recommendations, advertising, and marketing
- your preferences regarding which cookies are stored by our website in your browser when you visit
- your preferences regarding communications, offers, and notifications from us

You can find out more about the choices you have and set your preferences. If you change your mind, you can return any time to update it. Some of the choices are limited to our use of

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certain customer information and may require you to sign into your account.

We understand that sometimes you may want to speak to a Comcast representative who can assist you with your choices. You can contact Comcast at [1-800-XFINITY](tel:1-800-XFINITY) and ask us to put your name on our internal company "do not call," "do not mail," or "do not knock" list.

If you subscribe to Xfinity voice service, when you are interacting with one of our customer service representatives, such as on a call, in our offices, or during an online chat session, we may ask you for your oral consent to the use of your customer proprietary network information or "CPNI" for the purpose of reviewing your account and providing you with an offer for other products and services. If you provide consent, Comcast may use your CPNI only for the duration of that telephone call or discussion in order to offer you additional services. If you deny or restrict your approval for us to use your CPNI, you will suffer no effect, now or in the future, on how we provide any services to which you subscribe.

Additional privacy preferences may be available to you on the devices you use to access the Services.

HOW TO ACCESS AND CORRECT THE INFORMATION IN OUR RECORDS

Part of our commitment to transparency includes giving our customers access to the personal information we have about them. If you subscribe to our Services, you have the ability to see and correct your personally identifiable information through your online account services.

Certain states may give you additional rights, as described in the "Additional information regarding other laws and individual rights" section of this Privacy Policy.

All individuals may also make requests to access and correct certain personal information, and to have us delete certain personal information through our Privacy Center by visiting www.xfinity.com/privacy/requests.

Learn more about how to access personally identifiable customer information

If you subscribe to an Xfinity Service, you may correct or update information in your account by visiting www.xfinity.com or by contacting us as described below. If you are an Xfinity Home customer, you can also correct or update your contact and emergency information in the Xfinity Home app. We will correct our records once we have verified that the changes you request are proper.

If you subscribe to Xfinity TV, Internet, or Voice services and would like to see your own personally identifiable information, other than your customer proprietary network information ("CPNI"), you may do so at your local Comcast office. To do so, please contact us by email at Comcast_Privacy@comcast.com or by phone at 1-800-XFINITY, giving us a reasonable period of time to locate and, if necessary, prepare the information for review, and to arrange an appointment during regular business hours. You will need to have proper identification and will only be able to see the personally identifiable information in your account and no other account.

If you make a written request for a copy of your Xfinity Voice or Mobile CPNI, we will provide you with the relevant information we have by mailing it to your account address, or to any person authorized by you, if we reasonably believe the request is valid. However, subscribers to our Xfinity Voice and Mobile Services should be aware that we generally do not provide them with records of any inbound or outbound calls or other records that we do not furnish in the ordinary course of business (for example, as part of a bill) or which are available only from our archives, without valid legal process such as a court order. In addition, we cannot correct any errors in customer names, addresses, or telephone numbers appearing in, or omitted from, our or our vendors' directory lists until the next available publication of those directory lists. Further, we may have no control over information appearing in the directory lists or directory assistance services of directory publishers or directory assistance providers that are not owned by us.

Comcast reserves the right to charge you for the reasonable cost of retrieving and photocopying any information or documents that you request, where permitted by law.

YOUR RIGHTS AND OUR LIMITATIONS UNDER FEDERAL LAWS

The federal Cable Act imposes limitations on our collection and sharing of information that personally identifies you when you subscribe to Services that use the facilities of the Comcast cable system. The Communications Act imposes restrictions on our use and sharing of CPNI when you use Services that are deemed telecommunications services.

Learn more about your rights and our limitations under federal laws

The Cable Act and Personally Identifiable Information

This Privacy Policy is designed to comply with Section 631 of the Cable Communications Policy Act of 1984, as amended, (the "Cable Act"). The Cable Act permits Comcast to use the cable system to collect personally identifiable information about you. Personally identifiable information is information that identifies you specifically; it does not include de-identified, anonymous, aggregate, or other data that does not identify you. We may collect personally identifiable information when it is necessary to render cable services or other services to you and to detect unauthorized reception or use of the services. We may use the cable system to collect personally identifiable information about you for additional purposes with your prior written or electronic consent. The Cable Act also permits Comcast to disclose personally identifiable information if the disclosure is necessary to render, or conduct a legitimate business activity related to, the cable service or other services provided to you; required by law or legal process; or limited to your name and address, subject to your opt-out consent. The frequency of any disclosure of personally identifiable information varies in accordance with our business needs and activities as described in this Policy.

If you believe that you have been aggrieved by any act of ours in violation of the Cable Act or other applicable laws, we encourage you to contact us directly at Comcast_Privacy@comcast.com in order to resolve your question or concern. You may also enforce the limitations imposed on us by the Cable Act as applicable with respect to your personally identifiable information through a civil lawsuit seeking damages, attorneys' fees, and litigation costs. Other rights and remedies may be available to you under federal or other applicable laws as well.

This Privacy Policy neither supersedes, enhances, nor modifies any arbitration agreement to which you may be bound as a subscriber to one or more of the Services.

The Communications Act and CPNI

Section 222 of the Communications Act of 1934, as amended (the "Communications Act"), provides additional privacy protections for information about the quantity, technical configuration, type, destination, location, and amount of your use of telecommunications services, including Xfinity Voice and Mobile Services, and the information about those services contained on your bills for those Services. This information is known as customer proprietary network information or "CPNI." CPNI does not include your name, address, or telephone number, which is defined by the Communications Act as "subscriber list information." However, that information is otherwise considered personally identifiable information.

If you are a customer of Xfinity Voice or Mobile Service, or another Service that is subject to these requirements, you have the right, and Comcast has a duty, under the Communications Act and other applicable laws, to protect the confidentiality of your CPNI. In addition, the FCC's rules provide additional privacy protections and choices regarding use and sharing that are specific to our Voice and Mobile service that we describe in this Policy.

ADDITIONAL INFORMATION REGARDING OTHER LAWS AND INDIVIDUAL RIGHTS

If you're a resident of one of the following places, go to xfinity.com/privacy/policy to review the additional privacy notice and information that applies to you.

California

Maine

Virginia

EEA, Switzerland, and United Kingdom

CHANGES TO THIS PRIVACY POLICY

We may change this Privacy Policy over time as our business needs and those of our customers change. If we make material changes to this Privacy Policy that increase our rights

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to use personal information that we have previously collected about you, we will notify you through written, electronic, or other means so that you can make any necessary decisions about your ongoing use of our Services.

HOW TO CONTACT US WITH QUESTIONS ABOUT THIS PRIVACY POLICY

- **Send Us a Message:** Comcast_Privacy@comcast.com

Be sure to include your name and address, your Comcast account number (if applicable), and a daytime telephone number where we can reach you.

MORE INFORMATION ABOUT SOME OF THE TERMS AND PHRASES USED IN THE POLICY

Below you can find illustrative examples and more information about the terms used in the policy that have ⓘ next to them.

Personal Information: Includes any information that is linked or reasonably linkable to you.

Products, services, networks, and platforms: Examples of when this policy applies include: Xfinity® TV and Streaming, Xfinity Internet, xFi and Xfinity Advanced Security, Xfinity Voice, Xfinity Stream app, Xfinity WiFi service, Xfinity Home, Xfinity Mobile, Xfinity Flex, XClass TV, Comcast Business Services, Effectv, Xumo, Xumo TV, Xumo Play.

Other products, services, websites, and applications: For example, if you use the Peacock app on your X1 or Xfinity Mobile phone, NBCUniversal's privacy policy will apply to the information collected through that app.

Third parties: Third parties are other companies that collect or maintain information about you and share it with us, such as credit bureaus who share information with us when you sign up for service and consent to a credit check.

Respond to your requests: In order to provide better customer service, we keep track of when you contacted us, what the issue was and what is the best way to get in contact with you.

Tailor our services: We collect data from third parties to better understand your interests and provide personalized offers.

Photographs: For example, we may take a picture of your porch or doorstep with the equipment we deliver to you or aerial photographs of our network to assess network safety and compliance.

Video selection and viewing activity: When you use the video services we directly provide, such as Xfinity TV and the Xfinity Stream app, we know what video selection you made in order to deliver it to you. When you access content from third-party applications on the X1, Flex, XClass or Xumo TV platform, we will only know that you accessed that application, not what you do within those video selections unless you have allowed the sharing of this information.

To help us authenticate you: Some of our services can only be provided in certain geographic areas and require us to know that you are physically located at your service address in order to use them or access information.

Information provided when you integrate other services with our Services: For example, if you download or use another company's tools or features that are compatible with our Services, that other company will collect information about your use of those tools and features and may share additional information with us.

DNS: The address book of the Internet is known as DNS, or Domain Name System. It's how people navigate the Internet. Millions of Comcast customers look up billions of addresses online every day. We delete the DNS queries generated by our Internet customers every 24 hours except in very specific cases where we need to research a security or network performance issue, protect against security threats, or comply with a valid legal request. You may decide to keep that information in your account longer when you enable certain features, such as our advanced security services that allow you to see the websites that are blocked for up to 30 days. But we've never used that data for any sort of marketing or advertising – and we have never sold it to anyone.

Network traffic activity: Where you go on the Internet is your business, not ours. We limit our use of customer network traffic activity to assess how the network is performing; understand trends; stay ahead of capacity demands; build, test, and improve our products and services; and for fraud and security purposes. We do that with a sample of network data and we only connect our customer's network activity to particular individuals when necessary for security or fraud purposes, or required by law.

Xfinity Mobile: We don't sell, and have never sold, your location data when you use our Xfinity Mobile service.

Mobile apps: If you are using a mobile device to access our Services, we may need to know the location of your mobile device or other device in which you have installed one of our applications for certain functionality, such as connecting you to a nearby Xfinity WiFi Hotspot. We will request your consent to collect and use precise geolocation information before we do so. You can prohibit the collection of this information through your device's settings (see "Your Choices") but doing so may limit certain functions and features of our Services.

Demographic: Information like gender, age, and census records.

Interest: Information that indicates your interest in things like sports, travel, or cooking.

Purchase: Information from loyalty program or public records.

Facebook: If you interact with our Services on a device through which you also interact with social networks or if you interact with us through a social media function such as a plug-in (for example, a Facebook "like" button) then you may be permitting us to have on-going access to some information from your social network profile (such as your name, email address, your friend list, photo, age, gender, location, birthday, social networking ID, current city, the people/sites you follow, and so forth). If you don't want a social network to collect the information about you as described above, or you don't want a social network to share it with us and other third parties, please review the privacy settings and instructions of the applicable social network before you interact with our Services.

Measurement and analytics reports for us and others: We and service providers who work on our behalf may combine and use data from our business records – including account information, video activity data, and other usage data – with data from third parties to create measurement and analytics reports. These reports are de-identified or aggregated and do not contain any information that personally identifies you.

We use these reports for many of the purposes described in the Privacy Policy, such as for improving the Services, creating and delivering more personalized advertising on behalf of Comcast and other third parties, determining whether and how an advertiser's messages are viewed, and analyzing the effectiveness of certain advertisements on the Comcast Services and other platforms and services. We also use these reports to work with academic or research groups, and for other uses that help us develop and fund improvements in services and infrastructure. We may share these reports with programmers, advertisers, or others. To learn about the choices you have with respect to our use of your information for these purposes, visit the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices).

Opt-in or opt-out settings: For example, if we share personal information that does not personally identify you with others for their own use, we will first give you the choice to opt out of such sharing. In other instances, you may want us to share your name, physical address, or email address with another company, such as when you are signing up for a third-party service through one of our platforms, such as the X1, Flex, XClass or Xumo TV platform. In that instance, we will make sure you give us clear direction to do so, before we pass that information on.

Another company: For example, when you are signing up for a third-party service through our X1 or Flex, you may ask us to share contact information to help you register or log on. Or if you were interested in a product you saw advertised on television and wanted to share your contact information so that the product provider could send you more information, we might present that option to you.

Non-Xfinity video app: For example, when you use Peacock on the X1, Flex, XClass or Xumo TV platform.

Another company's platform or device: For example, when you use the Xfinity Stream app from devices operated by other companies, such as an Apple or Android device.

N001FY23

EXHIBIT 40

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$75.89
Credit card payment - thank you	Mar 01	-\$75.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due \$105.89

Thanks for paying by Automatic Payment

Your automatic payment on Mar 28, 2023, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

Need help?

Visit [xfinity.com/customersupport](https://www.xfinity.com/customersupport) or see page 2 for other ways to contact us.

Your bill explained

- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

PO BOX 6505
CHELMSFORD MA 01824

Witness 2

WASHINGTON, DC 20003-4003

Account number

Automatic payment

Please pay

Credit card payment will be applied Mar 28, 2023

[REDACTED]
Mar 28, 2023

\$105.89

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P.O. BOX 70219
PHILADELPHIA PA 19176-0219

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 **Phone**
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Additional information

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Xfinity Store Location: Your nearest Xfinity Store location is 715 7th St NW, Washington, DC 20001, Mon-Wed 10am-6pm, Thurs-Fri 10am-7pm, Sat 10am-6pm, Sun Closed.

Accessibility:

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Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app

Regular monthly charges **\$104.99**

Your Xfinity package **\$89.99**

Internet: Blast! Internet **\$89.99**

Includes a 12 month \$17.01 Service Discount that will end on Mar 09, 2024

Equipment & services **\$15.00**

Modem Rental **\$15.00**

Taxes, fees and other charges **\$0.90**

Taxes & government fees **\$0.90**

Sales Tax **\$0.90**

What's included?



Internet: Download as fast as 800 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$17.01 this month with your service discount.

Additional information

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-1OCT. FCC Community ID: DC0002.

A late fee of \$5.95 will be assessed for any balance that has not been paid in full by Apr 04, 2023.

Account Update: Effective with this bill, you may see some adjustments to your taxes and fees as a result of a billing system update.

You have 120 days from the date of this bill to dispute any charges included on this bill.

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EXHIBIT 41

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Credit card payment - thank you	Mar 29	-\$105.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due \$105.89

! Thanks for paying by Automatic Payment

Your automatic payment on Apr 28, 2023, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

Need help?

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Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

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PO BOX 6505
CHELMSFORD MA 01824

Witness 2

WASHINGTON, DC 20003-4003

Account number

Automatic payment

Please pay

Credit card payment will be applied Apr 28, 2023

Apr 28, 2023

\$105.89

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PHILADELPHIA PA 19176-0219

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Your nearest SerSice Centerv

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Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app

Regular monthly charges **\$104.99**

Your Xfinity package **\$89.99**

Internet: Blast! Internet **\$89.99**

Includes a 12 month \$17.01 Service Discount that will end on Mar 09, 2024

Equipment & services **\$15.00**

Modem Rental **\$15.00**

Taxes, fees and other charges **\$0.90**

Taxes & government fees **\$0.90**

Sales Tax **\$0.90**

What's included?



Internet: Download as fast as 800 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$17.01 this month with your service discount.

Additional information

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-1OCT. FCC Community ID: DC0002.

A late fee of \$5.95 will be assessed for any balance that has not been paid in full by May 05, 2023.

My Account App Update: The My Account app will no longer be available as of April 26, 2023. We've moved all its features into the Xfinity app for a better experience. Download the Xfinity app today!

You have 120 days from the date of this bill to dispute any charges included on this bill.

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EXHIBIT 42

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Credit card payment - thank you	Apr 29	-\$105.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due \$105.89

Thanks for paying by Automatic Payment

Your automatic payment on May 28, 2023, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

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Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

PO BOX 6505
CHELMSFORD MA 01824

Witness 2

[REDACTED] MT
PLEASANT, SC 29464

Account number

Automatic payment

Please pay

Credit card payment will be applied May 28, 2023

[REDACTED]
May 28, 2023

\$105.89

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PHILADELPHIA PA 19176-0219

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Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app

Regular monthly charges \$104.99

Your Xfinity package \$89.99

Internet: Blast! Internet \$89.99

Includes a 12 month \$17.01 Service Discount that will end on Mar 09, 2024

Equipment & services \$15.00

Modem Rental \$15.00

Taxes, fees and other charges \$0.90

Taxes & government fees \$0.90

Sales Tax \$0.90

What's included?



Internet: Download as fast as 800 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$17.01 this month with your service discount.

Additional information

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-1OCT. FCC Community ID: DC0002.

A late fee of \$5.95 will be assessed for any balance that has not been paid in full by Jun 04, 2023.

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EXHIBIT 43

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Credit card payment - thank you	May 29	-\$105.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due \$105.89

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Your automatic payment on Jun 28, 2023, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

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Your bill explained

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Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment



PO BOX 6505
CHELMSFORD MA 01824

Witness 2

[REDACTED]
MT PLEASANT, SC 29464-1701

Account number

[REDACTED]

Automatic payment

Jun 28, 2023

Please pay

\$105.89

Credit card payment will be applied Jun 28, 2023

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P.O. BOX 70219
PHILADELPHIA PA 19176-0219

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Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app

Regular monthly charges **\$104.99**

Your Xfinity package **\$89.99**

Internet: Blast! Internet **\$89.99**

Includes a 12 month \$17.01 Service Discount that will end on Mar 09, 2024

Equipment & services **\$15.00**

Modem Rental **\$15.00**

Taxes, fees and other charges **\$0.90**

Taxes & government fees **\$0.90**

Sales Tax **\$0.90**

What's included?



Internet: Download as fast as 800 Mbps

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You've saved \$17.01 this month with your service discount.

Additional information

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EXHIBIT 44

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Credit card payment - thank you	Jun 29	-\$105.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due \$105.89

! Thanks for paying by Automatic Payment

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Please write your account number on your check or money order

Do not include correspondence with payment



PO BOX 6505
CHELMSFORD MA 01824

Witness 2
[REDACTED]
MT PLEASANT, SC 29464-1701

Account number [REDACTED]
Automatic payment Jul 28, 2023

Please pay \$105.89

Credit card payment will be applied Jul 28, 2023

COMCAST
P.O. BOX 70219
PHILADELPHIA PA 19176-0219

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You've saved \$17.01 this month with your service discount.

Additional information

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-1OCT. FCC Community ID: DC0002.

A late fee of \$5.95 will be assessed for any balance that has not been paid in full by Aug 04, 2023.

You have 120 days from the date of this bill to dispute any charges included on this bill.

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EXHIBIT 45

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Credit card payment - thank you	Jul 29	-\$105.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due \$105.89

! Thanks for paying by Automatic Payment

Your automatic payment on Aug 28, 2023, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

Need help?

Visit [xfinity.com/customersupport](https://www.xfinity.com/customersupport) or see page 2 for other ways to contact us.

Your bill explained

- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

PO BOX 6505
CHELMSFORD MA 01824

Witness 2

[REDACTED]
MT PLEASANT, SC 29464-1701

Account number

Automatic payment

Please pay

Credit card payment will be applied Aug 28, 2023

[REDACTED]
Aug 28, 2023

\$105.89

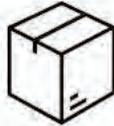
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2. **On your smartphone:** Go to xfinity.com/apps and download our free Xfinity app.
3. **On your TV:** Open your X1 Main Menu and navigate to your account under Apps.



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 **Phone**
Call 1-800-xfinity (1-800-934-6489)

 **Store**
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find one at xfinity.com/storelocator

Additional information

Your nearest Service Center:

Xfinity Store Location: Your nearest Xfinity Store location is 715 7th St NW, Washington, DC 20001, Mon-Wed 10am-6pm, Thurs-Fri 10am-7pm, Sat 10am-6pm, Sun Closed.

Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call 1-855-270-0379, chat live at support.xfinity.com/accessibility, email accessibility@comcast.com, fax 1-866-599-4268 or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

Ways to pay

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Enrolling is fast, easy, and free at xfinity.com/autopay.

 **Hello paperless billing, goodbye clutter**
With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit xfinity.com/ecobill to go green.

Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app

Regular monthly charges \$104.99

Your Xfinity package \$89.99

Internet: Blast! Internet \$89.99

Includes a 12 month \$17.01 Service Discount that will end on Mar 09, 2024

Equipment & services \$15.00

Modem Rental \$15.00

Taxes, fees and other charges \$0.90

Taxes & government fees \$0.90

Sales Tax \$0.90

What's included?



Internet: Download as fast as 800 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$17.01 this month with your service discount.

Additional information

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-1OCT. FCC Community ID: DC0002.

A late fee of \$5.95 will be assessed for any balance that has not been paid in full by Sep 04, 2023.

Parental Controls: With parental controls, you can choose and manage the programming that is right for your family. Learn more at: xfinity.com/hub/parental-controls.

Xfinity TV Update: Effective September 1, 2023, ConTV will be renamed Midnight Pulp.

You have 120 days from the date of this bill to dispute any charges included on this bill.

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EXHIBIT 46

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Credit card payment - thank you	Aug 29	-\$105.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due **\$105.89**

Thanks for paying by Automatic Payment

Your automatic payment on Sep 28, 2023, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

Need help?

Visit [xfinity.com/customersupport](https://www.xfinity.com/customersupport) or see page 2 for other ways to contact us.

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Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

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PO BOX 6505
CHELMSFORD MA 01824

Witness 2

[REDACTED]
MT PLEASANT, SC 29464-1701

Account number

Automatic payment

Please pay

Credit card payment will be applied Sep 28, 2023

[REDACTED]
Sep 28, 2023

\$105.89

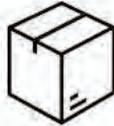
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2. **On your smartphone:** Go to xfinity.com/apps and download our free Xfinity app.
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Ways to pay

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Set up automatic monthly payments and never worry about remembering to pay your bill again.
Enrolling is fast, easy, and free at xfinity.com/autopay.

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Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app

Regular monthly charges \$104.99

Your Xfinity package \$89.99

Internet: Blast! Internet \$89.99

Includes a 12 month \$17.01 Service Discount that will end on Mar 09, 2024

Equipment & services \$15.00

Modem Rental \$15.00

Taxes, fees and other charges \$0.90

Taxes & government fees \$0.90

Sales Tax \$0.90

What's included?



Internet: Download as fast as 800 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$17.01 this month with your service discount.

Additional information

Pricing Update: Beginning 11/1/23, the fee to reactivate your TV, Internet, Voice and/or Home Security service will change from \$6 per service to a flat fee of \$12 regardless of the number of services being reactivated. Additional fees may still apply to any in-home technician visits.

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-1OCT. FCC Community ID: DC0002.

A late fee of \$5.95 will be assessed for any balance that has not been paid in full by Oct 05, 2023.

You have 120 days from the date of this bill to dispute any charges included on this bill.

Moving?

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EXHIBIT 47

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Credit card payment - thank you	Sep 29	-\$105.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due \$105.89

Thanks for paying by Automatic Payment

Your automatic payment on Oct 28, 2023, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

Need help?

Visit xfinity.com/customersupport or see page 2 for other ways to contact us.

Your bill explained

- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment



676 ISLAND POND RD
MANCHESTER NH 03109

Witness 2

[REDACTED]
MT PLEASANT, SC 29464-1701

Account number

[REDACTED]

Automatic payment

Oct 28, 2023

Please pay

\$105.89

Credit card payment will be applied Oct 28, 2023

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PHILADELPHIA PA 19176-0219

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Ways to pay

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Enrolling is fast, easy, and free at xfinity.com/autopay.

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With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit xfinity.com/ecobill to go green.

Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app



Regular monthly charges \$104.99

Your Xfinity package	\$89.99
Internet: Blast! Internet	\$89.99
<i>Includes a 12 month \$17.01 Service Discount that will end on Mar 09, 2024</i>	

Equipment & services	\$15.00
Modem Rental	\$15.00

Taxes, fees and other charges \$0.90

Taxes & government fees	\$0.90
Sales Tax	\$0.90

What's included?



Internet: Download as fast as 800 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$17.01 this month with your service discount.

Additional information

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-1OCT. FCC Community ID: DC0002.

A late fee of \$5.95 will be assessed for any balance that has not been paid in full by Nov 04, 2023.

You have 120 days from the date of this bill to dispute any charges included on this bill.

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EXHIBIT 48

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Credit card payment - thank you	Oct 29	-\$105.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due \$105.89

Thanks for paying by Automatic Payment

Your automatic payment on Nov 28, 2023, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

Need help?

Visit [xfinity.com/customersupport](https://www.xfinity.com/customersupport) or see page 2 for other ways to contact us.

Your bill explained

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Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

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676 ISLAND POND RD
MANCHESTER NH 03109

Witness 2

[REDACTED]
MT PLEASANT, SC 29464-1701

Account number

Automatic payment

Please pay

Credit card payment will be applied Nov 28, 2023

[REDACTED]
Nov 28, 2023

\$105.89

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P.O. BOX 70219
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Ways to pay

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Set up automatic monthly payments and never worry about remembering to pay your bill again. Enrolling is fast, easy, and free at xfinity.com/autopay.

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With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit xfinity.com/ecobill to go green.

Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app

Regular monthly charges **\$104.99**

Your Xfinity package **\$89.99**

Internet: Blast! Internet \$89.99

Includes a 12 month \$17.01 Service Discount that will end on Mar 09, 2024

Equipment & services **\$15.00**

Modem Rental \$15.00

Taxes, fees and other charges **\$0.90**

Taxes & government fees **\$0.90**

Sales Tax \$0.90

What's included?



Internet: Download as fast as 800 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$17.01 this month with your service discount.

Additional information

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-1OCT. FCC Community ID: DC0002.

A late fee of \$5.95 will be assessed for any balance that has not been paid in full by Dec 05, 2023.

You have 120 days from the date of this bill to dispute any charges included on this bill.

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EXHIBIT 49

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Credit card payment - thank you	Nov 29	-\$105.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due \$105.89

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Need help?

Visit [xfinity.com/customersupport](https://www.xfinity.com/customersupport) or see page 2 for other ways to contact us.

Your bill explained

- Please see the Important Information enclosed with this bill about price changes to services in your area, effective December 20, 2023.
- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

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676 ISLAND POND RD
MANCHESTER NH 03109

Witness 2

[REDACTED]
MT PLEASANT, SC 29464-1701

Account number

Automatic payment

Please pay

Credit card payment will be applied Dec 28, 2023

[REDACTED]
Dec 28, 2023

\$105.89

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P.O. BOX 70219
PHILADELPHIA PA 19176-0219

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Equipment & services \$15.00

Modem Rental \$15.00

Taxes, fees and other charges \$0.90

Taxes & government fees \$0.90

Sales Tax \$0.90

What's included?



Internet: Download as fast as 800 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$17.01 this month with your service discount.

Additional information

Pricing Update: In addition to the price changes listed on the general Important Information Regarding Xfinity Services and Pricing, on December 20, 2023, the price of Blast! Internet will increase from \$107.00 to \$110.00 per month. Price excludes taxes and fees.

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-1OCT. FCC Community ID: DC0002.

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Upcoming price changes to Xfinity services

Price changes effective December 20, 2023

Dear **Witness 2**

Thank you for trusting Xfinity to provide you with the most reliable internet and ultimate entertainment experience. We continue to make investments to bring you and our other valued customers the latest technology and features, including our smarter, faster, and more reliable Xfinity 10G Network.

As we work to bring you the best services possible, we also regularly review our prices and update them in response to the rising costs of programming and increases in other expenses impacting our services. As a result, your Xfinity bill could be changing as of your next billing statement. We remain committed to bringing you the best value for your service, which includes:

- A future-ready network built to deliver multi-gig internet speeds
- Free movies, shows and entertainment available to Xfinity TV and Internet customers every week with "Free this Week," which includes unlocked content from premium providers
- Access to 22 million hotspots at no additional cost to help keep Xfinity Internet and Mobile customers connected on the go while saving on cellular data
- Special perks and experiences for all customers through Xfinity Rewards

Additional details about our price updates are available on the Important Information notice enclosed and/or the Additional Information section of your bill.

Payment options that support you when you need it

Xfinity is proud to participate in the Affordable Connectivity Program (ACP) which has allowed us to help families get connected to the internet and save on their monthly bill. The program provides qualified customers with a credit of up to \$30/mo (up to \$75/mo in Tribal Lands) towards internet and mobile service. Learn if you qualify and how to enroll at xfinity.com/acp.

Xfinity offers flexible payment options. If you are eligible, you will automatically see this option where you pay your bill online or when paying through the Xfinity App.

If you have questions about the upcoming changes, visit xfinity.com/pricechange and explore our Frequently Asked Questions.

As always, thank you for being an Xfinity customer.

Fastest mobile service: Based on consumer testing of mobile WiFi and cellular data performance from Ookla Speedtest Intelligence data in Q2 '23 for Comcast service areas and WiFi footprint, verified by Ookla for Comcast's analysis. If you currently have a promotional offer or minimum term contract with your services, those prices will stay the same throughout your promotional period or contract term. Equipment charges, charges for additional features, taxes, and other fees (including the Regional Sports Network Fee and Broadcast TV Fee), however, may change during your promotional period or contract term. When your promotion or contract term ends, your bill will reflect the then current standard package prices. Additionally, this notice is based on your subscription and services as of your current billing statement. Any changes made to your services after this bill date are not reflected.

Important information regarding your Xfinity services and pricing

Effective December 20, 2023

Xfinity TV Services	Current	New
Broadcast TV Fee	\$25.40	\$31.75
Regional Sports Fee	\$10.60	\$11.15
Choice TV Select	\$37.50	\$43.50
Choice TV Select - with TV Box (Flex upgrade)	\$47.50	\$53.50
HBO, MGM+, and DVR	\$30.98	\$31.98
Netflix, HBO, Showtime, and DVR	\$58.47	\$59.47

Xfinity Internet	Current	New
Connect	\$65.00	\$68.00
Connect More	\$87.00	\$90.00
Fast	\$102.00	\$105.00
Superfast	\$107.00	\$110.00
Gigabit	\$112.00	\$115.00
Gigabit Extra	\$117.00	\$120.00
Gigabit x2	\$130.00	\$120.00

Xfinity Home	Current	New
Pro Protection	\$50.00	\$55.00
Pro Protection Plus	\$60.00	\$65.00

Washington, DC

82997000 (0010,0020,0030,0040,0050,0060,0070,0080)

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EXHIBIT 50

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Credit card payment - thank you	Dec 29	-\$105.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due \$105.89

! Thanks for paying by Automatic Payment

Your automatic payment on Jan 28, 2024, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

Need help?

Visit xfinity.com/customersupport or see page 2 for other ways to contact us.

Your bill explained

- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment



676 ISLAND POND RD
MANCHESTER NH 03109

Witness 2

[REDACTED]
MT PLEASANT, SC 29464-1701

Account number

Automatic payment

Please pay

Credit card payment will be applied Jan 28, 2024

[REDACTED]

Jan 28, 2024

\$105.89

COMCAST
P.O. BOX 70219
PHILADELPHIA PA 19176-0219

Move in a minute

Transfer your services in a few simple steps.

It's easy to schedule your move in just about a minute. On the way, you'll stay connected with our WiFi hotspots.

Learn more at xfinity.com/moving.



You're in control of your Xfinity account

You can easily view and update your Xfinity account from anywhere.

- **Mobile:** Go to xfinity.com/apps to download the free Xfinity app
- **Online:** Sign into xfinity.com
- **X1 or Flex TV box:** Open the Xfinity My Account app from the Apps menu



Contact us

We're here to help.

 **Chat**
Visit xfinity.com/chat

 **Social**
Tweet us @XfinitySupport

 **App**
Download the Xfinity app at xfinity.com/apps or in your app store

 **Phone**
Call 1-800-xfinity (1-800-934-6489)

 **Store**
At your nearest Xfinity store
find one at xfinity.com/storelocator

Additional information

Your nearest Service Center:

Xfinity Store Location: Your nearest Xfinity Store location is 715 7th St NW, Washington, DC 20001, Mon-Wed 10am-6pm, Thurs-Fri 10am-7pm, Sat 10am-6pm, Sun Closed.

Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call 1-855-270-0379, chat live at support.xfinity.com/accessibility, email accessibility@comcast.com, fax 1-866-599-4268 or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

Ways to pay

 **Looking to shorten your to-do list?**
Set up automatic monthly payments and never worry about remembering to pay your bill again.
Enrolling is fast, easy, and free at xfinity.com/autopay.

 **Hello paperless billing, goodbye clutter**
With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit xfinity.com/ecobill to go green.

Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app

Regular monthly charges \$104.99

Your Xfinity package \$89.99

Internet: Blast! Internet \$89.99

Includes a 12 month \$20.01 Service Discount that will end on Mar 09, 2024

Equipment & services \$15.00

Modem Rental \$15.00

Taxes, fees and other charges \$0.90

Taxes & government fees \$0.90

Sales Tax \$0.90

What's included?



Internet: Download as fast as 800 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$20.01 this month with your service discount.

Additional information

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-1OCT. FCC Community ID: DC0002.

A late fee of \$5.95 will be assessed for any balance that has not been paid in full by Feb 04, 2024.

You have 120 days from the date of this bill to dispute any charges included on this bill.

Moving?

Visit xfinity.com/moving today to help you stay connected to all of your Xfinity services.

Are you a business owner? Did you know Comcast offers a full array of Internet, Voice and Video products designed to help businesses meet all of their telecommunications needs? Visit <http://business.comcast.com/> today for details about special offers and promotions. Not all products and services available in all areas. Certain restrictions apply.

EXHIBIT 51

Hello Witness 2

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Credit card payment - thank you	Jan 29	-\$105.89
Balance forward		\$0.00
Regular monthly charges	Page 3	\$104.99
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$105.89

Amount due Feb 28, 2024 \$105.89

Your bill explained

- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.
- Any payments received or account activity after Feb 05, 2024 will show up on your next bill. View your most up-to-date account balance at xfinity.com/myaccount.

Need help?

Visit xfinity.com/customersupport or see page 2 for other ways to contact us.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment



676 ISLAND POND RD
MANCHESTER NH 03109

Witness 2

[REDACTED]
MT PLEASANT, SC 29464-1701

Account number

Payment due

Please pay

Amount enclosed

[REDACTED]

Feb 28, 2024

\$105.89

\$ [REDACTED]
Make checks payable to Comcast
Do not send cash

Send payment to

COMCAST
P.O. BOX 70219
PHILADELPHIA PA 19176-0219

Move in a minute

Transfer your services in a few simple steps.

It's easy to schedule your move in just about a minute. On the way, you'll stay connected with our WiFi hotspots.

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You're in control of your Xfinity account

You can easily view and update your Xfinity account from anywhere.

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Contact us

We're here to help.

 **Chat**
Visit xfinity.com/chat

 **Social**
Tweet us @XfinitySupport

 **App**
Download the Xfinity app at xfinity.com/apps or in your app store

 **Phone**
Call 1-800-xfinity (1-800-934-6489)

 **Store**
At your nearest Xfinity store
find one at xfinity.com/storelocator

Additional information

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Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app

Regular monthly charges \$104.99

Your Xfinity package \$89.99

Internet: Blast! Internet \$89.99

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You've saved \$20.01 this month with your service discount.

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Moving?

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Are you a business owner? Did you know Comcast offers a full array of Internet, Voice and Video products designed to help businesses meet all of their telecommunications needs? Visit <http://business.comcast.com/> today for details about special offers and promotions. Not all products and services available in all areas. Certain restrictions apply.

Comcast Xfinity Privacy Policy

Effective January 1, 2024

We know you care about your privacy and the protection of your personal information^①. We also know it is our responsibility to be clear about how we protect your information. We designed this Privacy Policy to do just that. It explains the types of personal information we collect, and how we collect, use, maintain, protect, and share this information. This Privacy Policy also tells you about the rights and choices you may have when it comes to your personal information.

Some of what we say in our Privacy Policy is required by law, and may at times seem long and complicated, but we've worked hard to try to make our Privacy Policy easy to understand and provide examples where possible. The Xfinity Privacy Center (www.xfinity.com/privacy) includes more information about:

- How to review and manage your personal information and account activity
- How to manage your preference, including setting your marketing and advertising preferences, and restricting certain uses and sharing
- How you can better protect yourself online

You can review this Privacy Policy and the information in the Xfinity Privacy Center anytime. If you still have questions, you can [contact us](#)^② for more information.

WHEN THE PRIVACY POLICY APPLIES

This Privacy Policy applies to the information we collect when you use or interact with the business entities, products, services, networks, and platforms^③, including our websites, mobile apps, and other services and devices where this policy is referenced. These may include Xfinity-branded services, Comcast-branded Services, Xumo-branded Services, and other products and services we deliver. This Privacy Policy also applies when you otherwise interact with us. We'll refer to all of these as our "Services" in this Privacy Policy. It also applies to the information we collect about you from third parties.

This Privacy Policy does **not** apply to the other products, services, websites, and applications^④ (mobile or television) that you may use or interact with through Xfinity platforms.

Learn more about when the Privacy Policy applies

Because this Privacy Policy describes the privacy practices for all of our Services, some parts may not apply to you. For example, if you do not subscribe to Xfinity Voice (home phone service) or Xfinity Mobile, we will not collect call detail information. If you do not subscribe to Xfinity Home, we will not collect home security event information.

Some Services may have additional privacy practices that may be described to you in different ways, such as in a separate contract for Comcast Business Services. To the extent there is an overlap between this Privacy Policy and a Service-specific privacy policy, the Service-specific policy or agreement will control with respect to that Service.

This Policy does **not** apply to the non-Xfinity products, services, websites, and applications that you may use through the Xfinity platforms and we are not responsible for the practices of the companies providing those offerings. For example, if you subscribe to Xfinity Internet and visit a news or shopping website, the privacy policy for that website will apply. If you use one of our platforms to use another company's streaming service, the privacy policy for that streaming service will apply to information it collects about your activity within the app. Likewise, if you connect your smart thermostat to your Xfinity Home security and automation service, the privacy policy of the smart thermostat company will apply to the information it collects. For more information about how these non-Xfinity products, services, websites, and applications use your information, please review their privacy policies.

THE PERSONAL INFORMATION WE COLLECT AND HOW WE COLLECT IT

To provide you with our Services, we collect your personal information. This can include information that does not personally identify you — such as device numbers, IP addresses, and account numbers. It may also include information that does personally identify you, such as your name, address, and telephone number. We call any information that identifies you "personally identifiable information" or "PII."

If you allow others to use your Services, we will also collect personal information about those individuals. If you use our Services through someone else's account, we will collect information about you, but it may not identify who you are to us. We may also collect information about you from third parties^⑤.

We collect this information to provide our Services, communicate with you, [respond to your requests](#)^⑥, and to [tailor our Services](#)^⑦ to best meet your needs and interests.

Learn more about the information we collect and see examples

What We Collect

- **Contact Information** – Information such as your full name and telephone number that we use to stay in contact with you
- **Account Information** – Information we use to identify who you are and/or to provide or maintain your account and Services, which may include biometric information, such as audio recordings and facial scans when used as a means of identification
- **Analytics and Inferences** – Information related to your household, account, or your use of our Services, and our predictions about what you might like or not like
- **Billing Information** – Information including your financial transactions that are available on your billing statements and other payment receipts
- **Demographic and Interest Information** – Information we obtain from other companies to better tailor our programming, marketing, and advertising services to you
- **Service Activity Information** – Information associated with your use of our Services

In some cases, California requires that we use different names to describe the categories of information that we collect. For more information about these categories, please see the "Additional information regarding other laws and individual rights" section of this Privacy Policy.

How We Collect Personal Information

We collect personal information about you in several ways.

1. Directly from you when you create an account, interact with our customer service, or interact with us on behalf of your business, such as:
 - Contact information, which may include your name, mailing address, email address, or telephone number
 - Login credentials for our Services, such as your username and password
 - Information regarding your preferences for your experience on the Services, such as your settings and other information you provide us to enable personalization of content
 - Biometric information, such as audio recordings for voiceprints and facial scans that we create in the identity verification process
 - Customer communications records, including records of calls and chats with our customer service representatives
 - Information that you provide when interacting with us on our social media pages, message boards, and other forums, including your username, profile pictures, and comments, as well as information you publicly share about us
 - [Photographs](#)^⑧ or images of your property
 - Payment information, such as your credit/debit card or other financial account information
 - Your Social Security number
 - Your driver's license, state identification cards, or other forms of identification
 - Legal documents, such as documentation of the authority to act on behalf of another person
2. When you use or interact with our Services, such as:
 - Household and device video selection and viewing activity^⑨
 - Voice commands and audio recordings made through voice activated devices that are part of the Services, such as the Voice Remote or our app-based remote

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- Geolocation information on where you are at a specific point in time based on your service address to help us authenticate you^① for certain services on our platform
 - IP addresses, device identifiers, and network equipment addresses when devices connect to our Services, and other device information, including information about Devices provided by other companies from which you use our Services
 - User activity information on our websites and applications using cookies and other technologies (Cookie Notice: www.xfinity.com/privacy/policy/cookie/notice) and information provided by other companies when you integrate their services with our Services^①
 - Domain Name Server or "DNS"^① searches and network traffic activity^① when you use our Services, such as Xfinity Internet, Xfinity Mobile or Xfinity WiFi
 - Geolocation information that indicates where your device is at a specific point in time when you use Xfinity Mobile^① or enable that function in our mobile apps^①
 - General location information, such as the city or ZIP Code that correlates with the location of a WiFi service access point or with the lease of your device IP address when you use Xfinity Internet or Xfinity WiFi
 - The quantity, technical configuration, type, features, call history, and amount of your use of voice services (known as Customer Proprietary Network Information or "CPNI")
 - Video and audio recordings, live video and audio streams, motion activity, images, and other events that are captured or recorded when using our Services. For example, this may include capturing video, audio, or motion information (if you have turned these features on) when you use Services such as Xfinity Home security and automation
3. From third parties, such as:
- Credit reporting agencies and other entities that provide credit scoring, identity verification, fraud prevention, and similar services
 - Landlords and property owners that provide contact and other information
 - Government entities that offer public records
 - Consumer data providers that offer demographic^①, interest^①, purchase^①, and other data that we use to tailor our marketing and communications to your interest
 - Providers of third-party apps that you use on devices governed by this privacy policy
 - Social networks and other publicly available data, like Facebook^①
 - Online advertising companies who may share information about the marketing and advertisements you have seen or clicked on

We do not knowingly allow others to collect personally identifiable information about your online activities over time and across third-party websites when you use our online Services. For more information about cookies and other online tracking technologies, please visit our Cookie Notice (www.xfinity.com/privacy/policy/cookie/notice); to manage your preferences, please visit the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices). You can also use a browser that offers you the ability to use the Global Privacy Control to communicate your privacy preferences to us when you visit our websites; please note that this will not affect how we process your information when you interact with our products and services. In some of our Services, such as Xumo TV, we may also use technologies to attempt to recognize when different devices are used by the same individual. Because definitions and rules for a "Do Not Track" standard have not yet been established, including whether such signals must be user-enabled, Comcast does not yet respond to "Do Not Track" signals sent from browsers.

HOW AND WHEN WE USE INFORMATION, INCLUDING FOR MARKETING AND ADVERTISING

We use the information we collect to provide our Services and communicate with you. We also use it to improve our Services, develop new products and services, give recommendations, deliver personalized consumer experiences (including marketing and advertising for our own and others' products and services), investigate theft and other illegal activities, and to ensure a secure online environment.

We may combine information across our systems, platforms, and databases. This includes combining information we receive from third parties and information about your use of our Services. We may also combine information about your use of one Service with information we get from your use of another Service.

Learn more about our uses of your information and see examples

To Provide the Services

- Set up your account and account management
- Measure credit and payment risk
- Service delivery
- Bill and invoice
- Authenticate access to your account, including identity verification
- Management of the network and devices supporting our service and our systems, and other maintenance and operations
- Provide technical support
- Help with hardware and software upgrades for devices and systems

To Communicate with You

- Respond to your questions
- Personalize communications and your experience
- Send you service-related announcements and surveys

To Understand Your Use of and Make Improvements to Our Services

- Understand the use of our existing Services
- Identify and develop new products and services
- Create measurement and analytics reports for us and others^①

To Provide Recommendations and Deliver Relevant Advertising

- Market the Services
- Recommend movies or television shows to you
- Let you know which products and services we think may be of interest to you
- Help third-party advertisers and programmers deliver more relevant advertising on our Services and other services and platforms

To Investigate Theft or Other Illegal Activities, to Ensure a Secure Online Environment, and to Protect Health and Safety

- Detect the unauthorized use, or abuse of the Services
- Protect our customers from fraudulent, abusive, or unlawful use of the Services
- Protect our rights, our personnel, and our property
- Comply with applicable law
- To protect the health and safety of our customers, employees, contractors, or the general public

WHEN AND WITH WHOM WE SHARE INFORMATION

You are in control of your data. We do not sell, and have never sold, information that identifies who you are to anyone. This includes your Internet usage information, video usage information, or call detail information. If you participate in offers that require us to disclose your identifiable data, we will, but only at your direction and with your consent.

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We share personal information with others when it's needed to provide you with our Services, including with credit reporting agencies. We also share personal information with others:

- When you direct us to do so, including to authorize other users on your account
- When required by law or to respond to legal process
- To protect our property or rights or the safety of our employees, our customers, or other individuals

If we share your personal information with other companies for their own marketing and advertising activities, we will first get your consent. This may be through [opt-in or opt-out settings](#)[Ⓢ], depending on the type of personal information shared.

We may also share personal information that does not identify you with third parties for their own marketing and advertising purposes, which you can opt out of. This mainly occurs when you interact with our websites and mobile applications that contain third-party cookies or other advertising trackers. To learn more about this, please read our [Cookie Notice \(www.xfinity.com/privacy/policy/cookie notice\)](#).

Learn more about when and with whom we share information

The Comcast Family of Businesses

If Comcast shares the personal information it collects about you with separate Comcast companies, such as NBCUniversal-branded companies, to use for their own purposes, we will first give you the choice to opt out of or opt in to any sharing in the [Xfinity Privacy Preferences Center \(www.xfinity.com/privacy/your-privacy-choices\)](#).

Account Owners and Other Authorized Users

We may share information about a customer's account and use of a Service to the primary account owner following appropriate authentication. The primary account owner may also allow others to see information on the account.

Service Providers

To provide and support the Services, sometimes we use other companies as service providers to transmit, collect, process, or store information for us. We require these service providers to treat the information we share with them as confidential and to use it only for providing their services to us. These include:

- **Billing and collection providers**, such as payment processors and organizations that assist us in assessing your credit and payment status
- **Accounting, auditing, and tax providers**
- **Insurance providers**
- **Professional services providers**, such as firms that provide consultative services, assist with improving our programming, provide legal services, or supply project-based resources and assistance
- **Analytics services**, including entities that analyze traffic to and on our websites, analyze how our Services are used, and assist with identifying and communicating with potential customers
- **Marketing, advertising, and sales entities** that assist us in creating and executing marketing, advertising, and sales programs, including order application processing, and printing, mailing, and electronic communications services
- **Security providers**, such as entities that assist with security incident verification and response, service notifications, fraud prevention, identity verification and management, and authentication
- **Information technology providers**, such as entities that assist with website design, hosting, and maintenance, data and software storage, and network operations
- **Customer service support**, including services related to our call centers, installation, maintenance, and repair services

Third Parties

We do not sell, and have never sold, information that personally identifies who you are to anyone. Although permitted by federal law, we do not disclose your name and address to non-governmental entities, such as charities or businesses, for their own marketing purposes.

Sometimes, you may ask us to share information that personally identifies you with [another company](#)[Ⓢ]. In that instance, we will make sure you give us clear direction about what you want us to share and with whom, before we share that information.

Other sharing with third parties can include:

Social Media Companies

You may interact with parts of our Services that cause information to be published to your social networks. For example, you may click on a Facebook "like" button, which publishes to your Facebook account that you "like" one of our Services. On those parts of our websites with social network functionality, a social network may be able to collect information about you. For example, if a page contains a Facebook "like" button, Facebook may be able to collect data about your visit to that page, even if you don't click on the "like" button. To control this sharing of information, please review the privacy policy of the relevant social network and/or sign out of it before you use our Services.

Online Advertising Partners

We may use cookies or other technology to deliver personalized advertising to you when you visit other websites, including advertising based on the products and services you viewed on our Services. We also allow our partners, including advertisers and service providers, to use cookies and similar tracking technologies when you use our Services. For more information about the use of cookies and other technologies on our online Services, please see the [Cookie Notice \(www.xfinity.com/privacy/policy/cookie notice\)](#).

Audience Measurement and Analytics Companies

We work with business partners to help us measure and analyze how our customers are using our Services. For video, this includes assessing which programs are most popular, how many people watch a program to its conclusion, whether people are watching advertisements, and what programming and video content we will carry on the Services. It also includes determining how our customers prefer to view certain kinds of programming when they use our Services, such as whether they like to watch certain programs live, or if they prefer to view them on demand, on mobile devices, or online. Our business partners may compile this information into reports with aggregated and anonymous statistics that are then made commercially available (for example, a ratings report that indicates what percentage of viewers watched a particular program live vs. on-demand). Xfinity Stream includes Nielsen's proprietary measurement software, which will allow users to contribute to market research, like Nielsen's television ratings. By visiting [www.nielsen.com/digitalprivacy](#), users can access more information about the measurement software and learn about their choices with regard to Nielsen's measurement.

Non-Xfinity Apps and Partners

Certain Services enable you to interact directly with technology provided by other companies, such as using a non-Xfinity video app[Ⓢ] available through our Services, or accessing our Services through [another company's platform or device](#)[Ⓢ]. When you use our Services in connection with any technology provided by another company, you are directing us to interact with that company and that company may collect information from you and our Services. This Privacy Policy does not cover the privacy practices of other companies. For more information about how those companies use your information, please review their privacy policies. For more information about non-Xfinity apps supported on our video Services, please visit <https://my.xfinity.com/privacy/providers>. Certain apps may also run using technology provided by Metrological, a separate Comcast company not subject to this Privacy Policy, whose privacy practices are described at [www.metrological.com/privacypolicy](#).

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Consumer Reporting Agencies

We disclose information that personally identifies you to consumer reporting agencies that may be subject to other laws, including the Fair Credit Reporting Act. These disclosures may include information that helps validate your identity, such as your name, current and former addresses, contact information, Social Security number, government-issued identifiers, your payment history and account status, and other identifying information.

Public Safety Authorities

If you have our Xfinity Voice service, Comcast will disclose your name and contact information to public safety authorities such as 911/E911 and related emergency services.

Directory Services, Assistance, and Caller ID

Your name, address, and telephone number may be sent to publishers to be printed in directories and posted in online directories. Once that information is printed or posted online, it is outside of our control and may be sorted or repackaged and made available again in different formats by anyone, including data aggregators, for a variety of purposes, including marketing. For a fee, you can choose to have a nonpublished number, which means that Comcast will not provide your name, address, and telephone number for publishing in the phone book and online directories. You can also choose to have a published number, but choose the "omit address feature," which means we will not provide your street address for publishing in the phone book and online directories. If initiating service online, select "non-published" option, otherwise call 1-800-XFINITY to sign up.

We may also make your number, name, and address available to directory assistance (411) providers. If you have a nonpublished number, Comcast will not make your number available through directory assistance. Comcast may still share your name and address with the 411 provider when specified by law (but the provider is not authorized to share your non-published number).

Please note: While the non-published feature will keep your name, address, and telephone number out of printed and online directories over which Comcast exercises control, even a non-published phone number may exist in databases not controlled by Comcast – if, for example, your present telephone number or address was previously published under your name, or if you provided this information to businesses or government agencies. One way to help protect your privacy may be to request assignment of a new telephone number (with which your name has not previously been associated). You may also want to activate Caller ID Blocking or select the do-not-call option.

Caller ID provides your name and telephone number to the person you are calling – even if you have a nonpublished number. Per Line Caller ID Blocking will automatically block Caller ID for all calls you make from your registered telephone number and can be activated by calling 1-800-XFINITY. Per Call Caller ID Blocking will block name and number on a per-call basis and can be activated by dialing *86 before each call you want to block.

Potential Purchasers of our Business

If we enter into a potential or actual merger, acquisition, or sale of all or a portion of our assets, then information about you and your subscription will, in most cases, be shared or transferred as part of the transaction. This includes information that personally identifies you. If this Policy will be changed as a result of such a transaction, you should refer below under "Changes to this Privacy Policy."

Government and Other Entities When Required by Law or To Protect Comcast and Others

There are times when we may be required by law to disclose information about you to third parties. This may happen with or without your consent, and with or without notice, in compliance with the terms of valid legal process such as a subpoena, court order, or search warrant.

If you subscribe to our Xfinity Video service, Comcast may be required to disclose information that personally identifies you to a governmental entity in response to a court order. In this case, the Cable Act requires that you be given the opportunity to appear in a court proceeding to contest any claims made in support of the court order, and the governmental entity must offer clear and convincing evidence that you are reasonably suspected of engaging in criminal activity and that the information sought would be material evidence in the case. For more information, see "Your Rights and Our Limitations Under Federal Laws."

If you subscribe to the Xfinity Internet, Voice, Mobile, or Home security and automation Services, Comcast may be required to disclose information that personally identifies you to a governmental entity in response to a subpoena, court order, or search warrant, depending on the type of information sought. We may be prohibited from notifying you of any such disclosures by the terms of the legal process.

A non-governmental entity, such as a civil litigant, can seek information that personally identifies you or your use of the Xfinity Video, Internet, or Voice Services only pursuant to a court order, and we are required by the Cable Act to notify you of such court order. If Comcast is required to give information that personally identifies you to a private third party in response to a civil court order for these or other Services, we will notify you prior to making such disclosure unless legally prohibited from doing so.

We may also disclose information that personally identifies you as permitted by law and without your consent when it is necessary to protect our customers, employees, or property; in emergency situations; or to enforce our rights under our terms of service and policies.

HOW WE PROTECT YOUR INFORMATION

We follow industry-standard practices to secure the information we collect to prevent the unauthorized access, use, or disclosure of any personal information we collect and maintain. These security practices include technical, administrative, and physical safeguards, which may vary, depending on the type and sensitivity of the information. Although we take the responsibility of safeguarding your personal information seriously, no security measures are 100% effective and we cannot guarantee that these practices will prevent every unauthorized attempt to access, use, or disclose your information. Comcast also takes additional steps to increase the security and reliability of customer communications. We do not read your outgoing or incoming email, file attachments, video mail, private chat, or instant messages. However, we (along with our service providers) use software and hardware tools to help prevent and block "spam" emails, viruses, spyware, and other harmful or unwanted communications and programs from being sent and received over Comcast.net email and the Comcast Services. To help protect you and the Services against these harmful or unwanted communications and programs, these tools may automatically scan your emails, video mails, instant messages, file attachments, and other files and communications. We do not use these tools for marketing or advertising.

HOW LONG WE KEEP YOUR INFORMATION

We keep your personal information for different lengths of time depending on the type of information and the business and legal requirements. For example, if you are a customer, we keep information that personally identifies you as long as you subscribe to one or more of our Services. If you no longer subscribe to a Service, we still may need that information for business and legal requirements, such as to protect against fraud, calculate taxes, or respond to legal requests. Other information is deleted automatically after a set period of time, often set by law, unless we are legally required to hold it longer, such as for pending litigation. We destroy, de-identify, or anonymize the information when it is no longer needed in identifiable form.

THE CHOICES YOU HAVE TO CONTROL OUR USE OF PERSONAL INFORMATION

You have many choices about how we communicate with you and how we use or share your information. You can manage these settings in the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices). If you change your mind, you can update your preferences any time.

Learn more about your privacy choices

For your convenience, we have created the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices), where you can manage:

- how we process personal information linked to your account for certain uses associated with audience measurement, analytics, and personalized advertising for third-party products and services based on your interests
- whether we use your sensitive personal information for personalized recommendations, advertising, and marketing
- your preferences regarding which cookies are stored by our website in your browser when you visit

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- your preferences regarding communications, offers, and notifications from us

You can find out more about the choices you have and set your preferences. If you change your mind, you can return any time to update it. Some of the choices are limited to our use of certain customer information and may require you to sign into your account.

We understand that sometimes you may want to speak to a Comcast representative who can assist you with your choices. You can contact Comcast at [1-800-XFINITY](tel:1-800-XFINITY) and ask us to put your name on our internal company "do not call," "do not mail," or "do not knock" list.

If you subscribe to Xfinity voice service, when you are interacting with one of our customer service representatives, such as on a call, in our offices, or during an online chat session, we may ask you for your oral consent to the use of your customer proprietary network information or "CPNI" for the purpose of reviewing your account and providing you with an offer for other products and services. If you provide consent, Comcast may use your CPNI only for the duration of that telephone call or discussion in order to offer you additional services. If you deny or restrict your approval for us to use your CPNI, you will suffer no effect, now or in the future, on how we provide any services to which you subscribe.

Additional privacy preferences may be available to you on the devices you use to access the Services.

HOW TO ACCESS AND CORRECT THE INFORMATION IN OUR RECORDS

Part of our commitment to transparency includes giving our customers access to the personal information we have about them. If you subscribe to our Services, you have the ability to see and correct your personally identifiable information through your online account services.

Certain states may give you additional rights, as described in the "Additional information regarding other laws and individual rights" section of this Privacy Policy.

All individuals may also make requests to access and correct certain personal information, and to have us delete certain personal information through our Privacy Center by visiting www.xfinity.com/privacy/requests.

Learn more about how to access personally identifiable customer information

If you subscribe to an Xfinity Service, you may correct or update information in your account by visiting www.xfinity.com or by contacting us as described below. If you are an Xfinity Home customer, you can also correct or update your contact and emergency information in the Xfinity Home app. We will correct our records once we have verified that the changes you request are proper.

If you subscribe to Xfinity TV, Internet, or Voice services and would like to see your own personally identifiable information, other than your customer proprietary network information ("CPNI"), you may do so at your local Comcast office. To do so, please contact us by email at Comcast_Privacy@comcast.com or by phone at 1-800-XFINITY, giving us a reasonable period of time to locate and, if necessary, prepare the information for review, and to arrange an appointment during regular business hours. You will need to have proper identification and will only be able to see the personally identifiable information in your account and no other account.

If you make a written request for a copy of your Xfinity Voice or Mobile CPNI, we will provide you with the relevant information we have by mailing it to your account address, or to any person authorized by you, if we reasonably believe the request is valid. However, subscribers to our Xfinity Voice and Mobile Services should be aware that we generally do not provide them with records of any inbound or outbound calls or other records that we do not furnish in the ordinary course of business (for example, as part of a bill) or which are available only from our archives, without valid legal process such as a court order. In addition, we cannot correct any errors in customer names, addresses, or telephone numbers appearing in, or omitted from, our or our vendors' directory lists until the next available publication of those directory lists. Further, we may have no control over information appearing in the directory lists or directory assistance services of directory publishers or directory assistance providers that are not owned by us.

Comcast reserves the right to charge you for the reasonable cost of retrieving and photocopying any information or documents that you request, where permitted by law.

YOUR RIGHTS AND OUR LIMITATIONS UNDER FEDERAL LAWS

The federal Cable Act imposes limitations on our collection and sharing of information that personally identifies you when you subscribe to Services that use the facilities of the Comcast cable system. The Communications Act imposes restrictions on our use and sharing of CPNI when you use Services that are deemed telecommunications services.

Learn more about your rights and our limitations under federal laws

The Cable Act and Personally Identifiable Information

This Privacy Policy is designed to comply with Section 631 of the Cable Communications Policy Act of 1984, as amended, (the "Cable Act"). The Cable Act permits Comcast to use the cable system to collect personally identifiable information about you. Personally identifiable information is information that identifies you specifically; it does not include de-identified, anonymous, aggregate, or other data that does not identify you. We may collect personally identifiable information when it is necessary to render cable services or other services to you and to detect unauthorized reception or use of the services. We may use the cable system to collect personally identifiable information about you for additional purposes with your prior written or electronic consent. The Cable Act also permits Comcast to disclose personally identifiable information if the disclosure is necessary to render, or conduct a legitimate business activity related to, the cable service or other services provided to you; required by law or legal process; or limited to your name and address, subject to your opt-out consent. The frequency of any disclosure of personally identifiable information varies in accordance with our business needs and activities as described in this Policy.

If you believe that you have been aggrieved by any act of ours in violation of the Cable Act or other applicable laws, we encourage you to contact us directly at Comcast_Privacy@comcast.com in order to resolve your question or concern. You may also enforce the limitations imposed on us by the Cable Act as applicable with respect to your personally identifiable information through a civil lawsuit seeking damages, attorneys' fees, and litigation costs. Other rights and remedies may be available to you under federal or other applicable laws as well.

This Privacy Policy neither supersedes, enhances, nor modifies any arbitration agreement to which you may be bound as a subscriber to one or more of the Services.

The Communications Act and CPNI

Section 222 of the Communications Act of 1934, as amended (the "Communications Act"), provides additional privacy protections for information about the quantity, technical configuration, type, destination, location, and amount of your use of telecommunications services, including Xfinity Voice and Mobile Services, and the information about those services contained on your bills for those Services. This information is known as customer proprietary network information or "CPNI." CPNI does not include your name, address, or telephone number, which is defined by the Communications Act as "subscriber list information." However, that information is otherwise considered personally identifiable information.

If you are a customer of Xfinity Voice or Mobile Service, or another Service that is subject to these requirements, you have the right, and Comcast has a duty, under the Communications Act and other applicable laws, to protect the confidentiality of your CPNI. In addition, the FCC's rules provide additional privacy protections and choices regarding use and sharing that are specific to our Voice and Mobile service that we describe in this Policy.

ADDITIONAL INFORMATION REGARDING OTHER LAWS AND INDIVIDUAL RIGHTS

If you're a resident of one of the following places, go to xfinity.com/privacy/policy to review the additional privacy notice and information that applies to you.

California
Colorado
Connecticut
Maine

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Utah
Virginia
EEA, Switzerland, and United Kingdom

CHANGES TO THIS PRIVACY POLICY

We may change this Privacy Policy over time as our business needs and those of our customers change. If we make material changes to this Privacy Policy that increase our rights to use personal information that we have previously collected about you, we will notify you through written, electronic, or other means so that you can make any necessary decisions about your ongoing use of our Services.

HOW TO CONTACT US WITH QUESTIONS ABOUT THIS PRIVACY POLICY

- **Send Us a Message:** Comcast_Privacy@comcast.com

Be sure to include your name and address, your Comcast account number (if applicable), and a daytime telephone number where we can reach you.

MORE INFORMATION ABOUT SOME OF THE TERMS AND PHRASES USED IN THE POLICY

Below you can find illustrative examples and more information about the terms used in the policy that have ⓘ next to them.

Personal Information: Includes any information that is linked or reasonably linkable to you.

Products, services, networks, and platforms: Examples of when this policy applies include: Xfinity® TV and Streaming, Xfinity Internet, xFi and Xfinity Advanced Security, Xfinity Voice, Xfinity Stream app, Xfinity WiFi service, Xfinity Home, Xfinity Mobile, Xfinity Flex, Comcast Business Services, Effectv, Xumo, Xumo TV, Xumo Play.

Other products, services, websites, and applications: For example, if you use the Peacock app on your X1 or Xfinity Mobile phone, NBCUniversal's privacy policy will apply to the information collected through that app.

Third parties: Third parties are other companies that collect or maintain information about you and share it with us, such as credit bureaus who share information with us when you sign up for service and consent to a credit check.

Respond to your requests: In order to provide better customer service, we keep track of when you contacted us, what the issue was and what is the best way to get in contact with you.

Tailor our services: We collect data from third parties to better understand your interests and provide personalized offers.

Photographs: For example, we may take a picture of your porch or doorstep with the equipment we deliver to you or aerial photographs of our network to assess network safety and compliance.

Video selection and viewing activity: When you use the video services we directly provide, such as Xfinity TV and the Xfinity Stream app, we know what video selection you made in order to deliver it to you. When you access content from third-party applications on the X1, Flex, or Xumo TV platform, we will only know that you accessed that application, not what you do within those video selections unless you have allowed the sharing of this information.

To help us authenticate you: Some of our services can only be provided in certain geographic areas and require us to know that you are physically located at your service address in order to use them or access information.

Information provided when you integrate other services with our Services: For example, if you download or use another company's tools or features that are compatible with our Services, that other company will collect information about your use of those tools and features and may share additional information with us.

DNS: The address book of the Internet is known as DNS, or Domain Name System. It's how people navigate the Internet. Millions of Comcast customers look up billions of addresses online every day. We delete the DNS queries generated by our Internet customers every 24 hours except in very specific cases where we need to research a security or network performance issue, protect against security threats, or comply with a valid legal request. You may decide to keep that information in your account longer when you enable certain features, such as our advanced security services that allow you to see the websites that are blocked for up to 30 days. But we've never used that data for any sort of marketing or advertising – and we have never sold it to anyone.

Network traffic activity: Where you go on the Internet is your business, not ours. We limit our use of customer network traffic activity to assess how the network is performing; understand trends; stay ahead of capacity demands; build, test, and improve our products and services; and for fraud and security purposes. We do that with a sample of network data and we only connect our customer's network activity to particular individuals when necessary for security or fraud purposes, or required by law.

Xfinity Mobile: We don't sell, and have never sold, your location data when you use our Xfinity Mobile service.

Mobile apps: If you are using a mobile device to access our Services, we may need to know the location of your mobile device or other device in which you have installed one of our applications for certain functionality, such as connecting you to a nearby Xfinity WiFi Hotspot. We will request your consent to collect and use precise geolocation information before we do so. You can prohibit the collection of this information through your device's settings (see "Your Choices") but doing so may limit certain functions and features of our Services.

Demographic: Information like gender, age, and census records.

Interest: Information that indicates your interest in things like sports, travel, or cooking.

Purchase: Information from loyalty program or public records.

Facebook: If you interact with our Services on a device through which you also interact with social networks or if you interact with us through a social media function such as a plug-in (for example, a Facebook "like" button) then you may be permitting us to have on-going access to some information from your social network profile (such as your name, email address, your friend list, photo, age, gender, location, birthday, social networking ID, current city, the people/sites you follow, and so forth). If you don't want a social network to collect the information about you as described above, or you don't want a social network to share it with us and other third parties, please review the privacy settings and instructions of the applicable social network before you interact with our Services.

Measurement and analytics reports for us and others: We and service providers who work on our behalf may combine and use data from our business records – including account information, video activity data, and other usage data – with data from third parties to create measurement and analytics reports. These reports are de-identified or aggregated and do not contain any information that personally identifies you.

We use these reports for many of the purposes described in the Privacy Policy, such as for improving the Services, creating and delivering more personalized advertising on behalf of Comcast and other third parties, determining whether and how an advertiser's messages are viewed, and analyzing the effectiveness of certain advertisements on the Comcast Services and other platforms and services. We also use these reports to work with academic or research groups, and for other uses that help us develop and fund improvements in services and infrastructure. We may share these reports with programmers, advertisers, or others. To learn about the choices you have with respect to our use of your information for these purposes, visit the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices).

Opt-in or opt-out settings: For example, if we share personal information that does not personally identify you with others for their own use, we will first give you the choice to opt out of such sharing. In other instances, you may want us to share your name, physical address, or email address with another company, such as when you are signing up for a third-party service through one of our platforms, such as the X1, Flex, or Xumo TV platform. In that instance, we will make sure you give us clear direction to do so, before we pass that information on.

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Another company: For example, when you are signing up for a third-party service through our X1 or Flex, you may ask us to share contact information to help you register or log on. Or if you were interested in a product you saw advertised on television and wanted to share your contact information so that the product provider could send you more information, we might present that option to you.

Non-Xfinity video app: For example, when you use Peacock on the X1, Flex, or Xumo TV platform.

Another company's platform or device: For example, when you use the Xfinity Stream app from devices operated by other companies, such as an Apple or Android device.

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EXHIBIT 52

Hello Nancy Mace,

Welcome to Xfinity. We're excited to provide award-winning services we think you'll love.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$0.00
Credit card payment - thank you	Feb 10	-\$25.00
Credit balance		-\$25.00
Regular monthly charges	Page 3	\$80.00
Taxes, fees and other charges	Page 3	\$0.90
New charges		\$80.90

Amount due **\$55.90**

Thanks for paying by Automatic Payment

Your automatic payment on Mar 01, 2024, will include your amount due, plus or minus any payment related activities or adjustments, and less any credits issued before your bill due date.

Need help?

Visit [xfinity.com/customersupport](https://www.xfinity.com/customersupport) or see page 2 for other ways to contact us.

Your bill explained

- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment

676 ISLAND POND RD
MANCHESTER NH 03109

NANCY MACE

[REDACTED]
WASHINGTON, DC 20003-4003

Account number

[REDACTED]

Automatic payment

Mar 01, 2024

Please pay

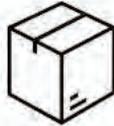
\$55.90

Credit card payment will be applied Mar 01, 2024

COMCAST
P.O. BOX 70219
PHILADELPHIA PA 19176-0219

Move in a minute

Transfer your services in a few simple steps.
It's easy to schedule your move in just about a minute.
On the way, you'll stay connected with our WiFi hotspots.
Learn more at xfinity.com/moving.



You're in control of your Xfinity account

You can easily view and update your Xfinity account from anywhere.

- **Mobile:** Go to xfinity.com/apps to download the free Xfinity app
- **Online:** Sign into xfinity.com
- **X1 or Flex TV box:** Open the Xfinity My Account app from the Apps menu



Contact us

We're here to help.

-  **Chat**
Visit xfinity.com/chat
-  **Social**
Tweet us @XfinitySupport
-  **App**
Download the Xfinity app at xfinity.com/apps or in your app store
-  **Phone**
Call 1-800-xfinity (1-800-934-6489)
-  **Store**
At your nearest Xfinity store
find one at xfinity.com/storelocator

Additional information

Your nearest Service Center:

Xfinity Store Location: Your nearest Xfinity Store location is 715 7th St NW, Washington, DC 20001, Mon-Wed 10am-6pm, Thurs-Fri 10am-7pm, Sat 10am-6pm, Sun Closed.

Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call 1-855-270-0379, chat live at support.xfinity.com/accessibility, email accessibility@comcast.com, fax 1-866-599-4268 or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

Ways to pay

-  **Looking to shorten your to-do list?**
Set up automatic monthly payments and never worry about remembering to pay your bill again.
Enrolling is fast, easy, and free at xfinity.com/autopay.
-  **Hello paperless billing, goodbye clutter**
With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit xfinity.com/ecobill to go green.

Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app

Regular monthly charges \$80.00

My Xfinity plan	\$65.00
My Xfinity services	\$110.00
Internet: Superfast	\$110.00
Discounts	-\$45.00
Promotional Discount	-\$40.00
Includes a 24-month \$40.00 Promotional Discount. A portion of this discount will end on Feb 10, 2026. The remainder of your discount will expire when your promotion ends on Feb 10, 2027.	
Automatic Payments Discount	-\$5.00
Including Paperless Billing Discount applied while enrolled in both Automatic Payments and Paperless Billing.	

Equipment & services \$15.00

Modem Rental	\$15.00
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Taxes, fees and other charges \$0.90

Taxes & government fees	\$0.90
Sales Tax	\$0.90

What's included?



Internet: Download as fast as 800 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$45.00 this month with your promotional and automatic payments discounts.

You receive a monthly discount for using automatic payment and paperless billing.

Additional information

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-1OCT. FCC Community ID: DC0002.

A late fee of \$5.95 will be assessed for any balance that has not been paid in full by Mar 12, 2024.

You have 120 days from the date of this bill to dispute any charges included on this bill.

Moving?

Visit xfinity.com/moving today to help you stay connected to all of your Xfinity services.

Are you a business owner? Did you know Comcast offers a full array of Internet, Voice and Video products designed to help businesses meet all of their telecommunications needs? Visit <http://business.comcast.com/> today for details about special offers and promotions. Not all products and services available in all areas. Certain restrictions apply.

Comcast Xfinity Privacy Policy

Effective January 1, 2024

We know you care about your privacy and the protection of your personal information^①. We also know it is our responsibility to be clear about how we protect your information. We designed this Privacy Policy to do just that. It explains the types of personal information we collect, and how we collect, use, maintain, protect, and share this information. This Privacy Policy also tells you about the rights and choices you may have when it comes to your personal information.

Some of what we say in our Privacy Policy is required by law, and may at times seem long and complicated, but we've worked hard to try to make our Privacy Policy easy to understand and provide examples where possible. The Xfinity Privacy Center (www.xfinity.com/privacy) includes more information about:

- How to review and manage your personal information and account activity
- How to manage your preference, including setting your marketing and advertising preferences, and restricting certain uses and sharing
- How you can better protect yourself online

You can review this Privacy Policy and the information in the Xfinity Privacy Center anytime. If you still have questions, you can [contact us](#)^① for more information.

WHEN THE PRIVACY POLICY APPLIES

This Privacy Policy applies to the information we collect when you use or interact with the business entities, products, services, networks, and platforms^①, including our websites, mobile apps, and other services and devices where this policy is referenced. These may include Xfinity-branded services, Comcast-branded Services, Xumo-branded Services, and other products and services we deliver. This Privacy Policy also applies when you otherwise interact with us. We'll refer to all of these as our "Services" in this Privacy Policy. It also applies to the information we collect about you from third parties.

This Privacy Policy does **not** apply to the other products, services, websites, and applications^① (mobile or television) that you may use or interact with through Xfinity platforms.

Learn more about when the Privacy Policy applies

Because this Privacy Policy describes the privacy practices for all of our Services, some parts may not apply to you. For example, if you do not subscribe to Xfinity Voice (home phone service) or Xfinity Mobile, we will not collect call detail information. If you do not subscribe to Xfinity Home, we will not collect home security event information.

Some Services may have additional privacy practices that may be described to you in different ways, such as in a separate contract for Comcast Business Services. To the extent there is an overlap between this Privacy Policy and a Service-specific privacy policy, the Service-specific policy or agreement will control with respect to that Service.

This Policy does **not** apply to the non-Xfinity products, services, websites, and applications that you may use through the Xfinity platforms and we are not responsible for the practices of the companies providing those offerings. For example, if you subscribe to Xfinity Internet and visit a news or shopping website, the privacy policy for that website will apply. If you use one of our platforms to use another company's streaming service, the privacy policy for that streaming service will apply to information it collects about your activity within the app. Likewise, if you connect your smart thermostat to your Xfinity Home security and automation service, the privacy policy of the smart thermostat company will apply to the information it collects. For more information about how these non-Xfinity products, services, websites, and applications use your information, please review their privacy policies.

THE PERSONAL INFORMATION WE COLLECT AND HOW WE COLLECT IT

To provide you with our Services, we collect your personal information. This can include information that does not personally identify you — such as device numbers, IP addresses, and account numbers. It may also include information that does personally identify you, such as your name, address, and telephone number. We call any information that identifies you "personally identifiable information" or "PII."

If you allow others to use your Services, we will also collect personal information about those individuals. If you use our Services through someone else's account, we will collect information about you, but it may not identify who you are to us. We may also collect information about you from third parties^①.

We collect this information to provide our Services, communicate with you, [respond to your requests](#)^①, and to [tailor our Services](#)^① to best meet your needs and interests.

Learn more about the information we collect and see examples

What We Collect

- **Contact Information** – Information such as your full name and telephone number that we use to stay in contact with you
- **Account Information** – Information we use to identify who you are and/or to provide or maintain your account and Services, which may include biometric information, such as audio recordings and facial scans when used as a means of identification
- **Analytics and Inferences** – Information related to your household, account, or your use of our Services, and our predictions about what you might like or not like
- **Billing Information** – Information including your financial transactions that are available on your billing statements and other payment receipts
- **Demographic and Interest Information** – Information we obtain from other companies to better tailor our programming, marketing, and advertising services to you
- **Service Activity Information** – Information associated with your use of our Services

In some cases, California requires that we use different names to describe the categories of information that we collect. For more information about these categories, please see the "Additional information regarding other laws and individual rights" section of this Privacy Policy.

How We Collect Personal Information

We collect personal information about you in several ways.

1. Directly from you when you create an account, interact with our customer service, or interact with us on behalf of your business, such as:
 - Contact information, which may include your name, mailing address, email address, or telephone number
 - Login credentials for our Services, such as your username and password
 - Information regarding your preferences for your experience on the Services, such as your settings and other information you provide us to enable personalization of content
 - Biometric information, such as audio recordings for voiceprints and facial scans that we create in the identity verification process
 - Customer communications records, including records of calls and chats with our customer service representatives
 - Information that you provide when interacting with us on our social media pages, message boards, and other forums, including your username, profile pictures, and comments, as well as information you publicly share about us
 - [Photographs](#)^① or images of your property
 - Payment information, such as your credit/debit card or other financial account information
 - Your Social Security number
 - Your driver's license, state identification cards, or other forms of identification
 - Legal documents, such as documentation of the authority to act on behalf of another person
2. When you use or interact with our Services, such as:
 - Household and device video selection and viewing activity^①
 - Voice commands and audio recordings made through voice activated devices that are part of the Services, such as the Voice Remote or our app-based remote

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- Geolocation information on where you are at a specific point in time based on your service address to help us authenticate you^① for certain services on our platform
 - IP addresses, device identifiers, and network equipment addresses when devices connect to our Services, and other device information, including information about Devices provided by other companies from which you use our Services
 - User activity information on our websites and applications using cookies and other technologies (Cookie Notice: www.xfinity.com/privacy/policy/cookie/notice) and information provided by other companies when you integrate their services with our Services^①
 - Domain Name Server or "DNS"^① searches and network traffic activity^① when you use our Services, such as Xfinity Internet, Xfinity Mobile or Xfinity WiFi
 - Geolocation information that indicates where your device is at a specific point in time when you use Xfinity Mobile^① or enable that function in our mobile apps^①
 - General location information, such as the city or ZIP Code that correlates with the location of a WiFi service access point or with the lease of your device IP address when you use Xfinity Internet or Xfinity WiFi
 - The quantity, technical configuration, type, features, call history, and amount of your use of voice services (known as Customer Proprietary Network Information or "CPNI")
 - Video and audio recordings, live video and audio streams, motion activity, images, and other events that are captured or recorded when using our Services. For example, this may include capturing video, audio, or motion information (if you have turned these features on) when you use Services such as Xfinity Home security and automation
3. From third parties, such as:
- Credit reporting agencies and other entities that provide credit scoring, identity verification, fraud prevention, and similar services
 - Landlords and property owners that provide contact and other information
 - Government entities that offer public records
 - Consumer data providers that offer demographic^①, interest^①, purchase^①, and other data that we use to tailor our marketing and communications to your interest
 - Providers of third-party apps that you use on devices governed by this privacy policy
 - Social networks and other publicly available data, like Facebook^①
 - Online advertising companies who may share information about the marketing and advertisements you have seen or clicked on

We do not knowingly allow others to collect personally identifiable information about your online activities over time and across third-party websites when you use our online Services. For more information about cookies and other online tracking technologies, please visit our Cookie Notice (www.xfinity.com/privacy/policy/cookie/notice); to manage your preferences, please visit the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices). You can also use a browser that offers you the ability to use the Global Privacy Control to communicate your privacy preferences to us when you visit our websites; please note that this will not affect how we process your information when you interact with our products and services. In some of our Services, such as Xumo TV, we may also use technologies to attempt to recognize when different devices are used by the same individual. Because definitions and rules for a "Do Not Track" standard have not yet been established, including whether such signals must be user-enabled, Comcast does not yet respond to "Do Not Track" signals sent from browsers.

HOW AND WHEN WE USE INFORMATION, INCLUDING FOR MARKETING AND ADVERTISING

We use the information we collect to provide our Services and communicate with you. We also use it to improve our Services, develop new products and services, give recommendations, deliver personalized consumer experiences (including marketing and advertising for our own and others' products and services), investigate theft and other illegal activities, and to ensure a secure online environment.

We may combine information across our systems, platforms, and databases. This includes combining information we receive from third parties and information about your use of our Services. We may also combine information about your use of one Service with information we get from your use of another Service.

Learn more about our uses of your information and see examples

To Provide the Services

- Set up your account and account management
- Measure credit and payment risk
- Service delivery
- Bill and invoice
- Authenticate access to your account, including identity verification
- Management of the network and devices supporting our service and our systems, and other maintenance and operations
- Provide technical support
- Help with hardware and software upgrades for devices and systems

To Communicate with You

- Respond to your questions
- Personalize communications and your experience
- Send you service-related announcements and surveys

To Understand Your Use of and Make Improvements to Our Services

- Understand the use of our existing Services
- Identify and develop new products and services
- Create measurement and analytics reports for us and others^①

To Provide Recommendations and Deliver Relevant Advertising

- Market the Services
- Recommend movies or television shows to you
- Let you know which products and services we think may be of interest to you
- Help third-party advertisers and programmers deliver more relevant advertising on our Services and other services and platforms

To Investigate Theft or Other Illegal Activities, to Ensure a Secure Online Environment, and to Protect Health and Safety

- Detect the unauthorized use, or abuse of the Services
- Protect our customers from fraudulent, abusive, or unlawful use of the Services
- Protect our rights, our personnel, and our property
- Comply with applicable law
- To protect the health and safety of our customers, employees, contractors, or the general public

WHEN AND WITH WHOM WE SHARE INFORMATION

You are in control of your data. We do not sell, and have never sold, information that identifies who you are to anyone. This includes your Internet usage information, video usage information, or call detail information. If you participate in offers that require us to disclose your identifiable data, we will, but only at your direction and with your consent.

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We share personal information with others when it's needed to provide you with our Services, including with credit reporting agencies. We also share personal information with others:

- When you direct us to do so, including to authorize other users on your account
- When required by law or to respond to legal process
- To protect our property or rights or the safety of our employees, our customers, or other individuals

If we share your personal information with other companies for their own marketing and advertising activities, we will first get your consent. This may be through [opt-in or opt-out settings](#)[Ⓛ], depending on the type of personal information shared.

We may also share personal information that does not identify you with third parties for their own marketing and advertising purposes, which you can opt out of. This mainly occurs when you interact with our websites and mobile applications that contain third-party cookies or other advertising trackers. To learn more about this, please read our [Cookie Notice \(www.xfinity.com/privacy/policy/cookie notice\)](#).

Learn more about when and with whom we share information

The Comcast Family of Businesses

If Comcast shares the personal information it collects about you with separate Comcast companies, such as NBCUniversal-branded companies, to use for their own purposes, we will first give you the choice to opt out of or opt in to any sharing in the [Xfinity Privacy Preferences Center \(www.xfinity.com/privacy/your-privacy-choices\)](#).

Account Owners and Other Authorized Users

We may share information about a customer's account and use of a Service to the primary account owner following appropriate authentication. The primary account owner may also allow others to see information on the account.

Service Providers

To provide and support the Services, sometimes we use other companies as service providers to transmit, collect, process, or store information for us. We require these service providers to treat the information we share with them as confidential and to use it only for providing their services to us. These include:

- **Billing and collection providers**, such as payment processors and organizations that assist us in assessing your credit and payment status
- **Accounting, auditing, and tax providers**
- **Insurance providers**
- **Professional services providers**, such as firms that provide consultative services, assist with improving our programming, provide legal services, or supply project-based resources and assistance
- **Analytics services**, including entities that analyze traffic to and on our websites, analyze how our Services are used, and assist with identifying and communicating with potential customers
- **Marketing, advertising, and sales entities** that assist us in creating and executing marketing, advertising, and sales programs, including order application processing, and printing, mailing, and electronic communications services
- **Security providers**, such as entities that assist with security incident verification and response, service notifications, fraud prevention, identity verification and management, and authentication
- **Information technology providers**, such as entities that assist with website design, hosting, and maintenance, data and software storage, and network operations
- **Customer service support**, including services related to our call centers, installation, maintenance, and repair services

Third Parties

We do not sell, and have never sold, information that personally identifies who you are to anyone. Although permitted by federal law, we do not disclose your name and address to non-governmental entities, such as charities or businesses, for their own marketing purposes.

Sometimes, you may ask us to share information that personally identifies you with [another company](#)[Ⓛ]. In that instance, we will make sure you give us clear direction about what you want us to share and with whom, before we share that information.

Other sharing with third parties can include:

Social Media Companies

You may interact with parts of our Services that cause information to be published to your social networks. For example, you may click on a Facebook "like" button, which publishes to your Facebook account that you "like" one of our Services. On those parts of our websites with social network functionality, a social network may be able to collect information about you. For example, if a page contains a Facebook "like" button, Facebook may be able to collect data about your visit to that page, even if you don't click on the "like" button. To control this sharing of information, please review the privacy policy of the relevant social network and/or sign out of it before you use our Services.

Online Advertising Partners

We may use cookies or other technology to deliver personalized advertising to you when you visit other websites, including advertising based on the products and services you viewed on our Services. We also allow our partners, including advertisers and service providers, to use cookies and similar tracking technologies when you use our Services. For more information about the use of cookies and other technologies on our online Services, please see the [Cookie Notice \(www.xfinity.com/privacy/policy/cookie notice\)](#).

Audience Measurement and Analytics Companies

We work with business partners to help us measure and analyze how our customers are using our Services. For video, this includes assessing which programs are most popular, how many people watch a program to its conclusion, whether people are watching advertisements, and what programming and video content we will carry on the Services. It also includes determining how our customers prefer to view certain kinds of programming when they use our Services, such as whether they like to watch certain programs live, or if they prefer to view them on demand, on mobile devices, or online. Our business partners may compile this information into reports with aggregated and anonymous statistics that are then made commercially available (for example, a ratings report that indicates what percentage of viewers watched a particular program live vs. on-demand). Xfinity Stream includes Nielsen's proprietary measurement software, which will allow users to contribute to market research, like Nielsen's television ratings. By visiting [www.nielsen.com/digitalprivacy](#), users can access more information about the measurement software and learn about their choices with regard to Nielsen's measurement.

Non-Xfinity Apps and Partners

Certain Services enable you to interact directly with technology provided by other companies, such as using a non-Xfinity video app[Ⓛ] available through our Services, or accessing our Services through [another company's platform or device](#)[Ⓛ]. When you use our Services in connection with any technology provided by another company, you are directing us to interact with that company and that company may collect information from you and our Services. This Privacy Policy does not cover the privacy practices of other companies. For more information about how those companies use your information, please review their privacy policies. For more information about non-Xfinity apps supported on our video Services, please visit <https://my.xfinity.com/privacy/providers>. Certain apps may also run using technology provided by Metrological, a separate Comcast company not subject to this Privacy Policy, whose privacy practices are described at [www.metrological.com/privacy/policy](#).

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Consumer Reporting Agencies

We disclose information that personally identifies you to consumer reporting agencies that may be subject to other laws, including the Fair Credit Reporting Act. These disclosures may include information that helps validate your identity, such as your name, current and former addresses, contact information, Social Security number, government-issued identifiers, your payment history and account status, and other identifying information.

Public Safety Authorities

If you have our Xfinity Voice service, Comcast will disclose your name and contact information to public safety authorities such as 911/E911 and related emergency services.

Directory Services, Assistance, and Caller ID

Your name, address, and telephone number may be sent to publishers to be printed in directories and posted in online directories. Once that information is printed or posted online, it is outside of our control and may be sorted or repackaged and made available again in different formats by anyone, including data aggregators, for a variety of purposes, including marketing. For a fee, you can choose to have a nonpublished number, which means that Comcast will not provide your name, address, and telephone number for publishing in the phone book and online directories. You can also choose to have a published number, but choose the "omit address feature," which means we will not provide your street address for publishing in the phone book and online directories. If initiating service online, select "non-published" option, otherwise call 1-800-XFINITY to sign up.

We may also make your number, name, and address available to directory assistance (411) providers. If you have a nonpublished number, Comcast will not make your number available through directory assistance. Comcast may still share your name and address with the 411 provider when specified by law (but the provider is not authorized to share your non-published number).

Please note: While the non-published feature will keep your name, address, and telephone number out of printed and online directories over which Comcast exercises control, even a non-published phone number may exist in databases not controlled by Comcast – if, for example, your present telephone number or address was previously published under your name, or if you provided this information to businesses or government agencies. One way to help protect your privacy may be to request assignment of a new telephone number (with which your name has not previously been associated). You may also want to activate Caller ID Blocking or select the do-not-call option.

Caller ID provides your name and telephone number to the person you are calling – even if you have a nonpublished number. Per Line Caller ID Blocking will automatically block Caller ID for all calls you make from your registered telephone number and can be activated by calling 1-800-XFINITY. Per Call Caller ID Blocking will block name and number on a per-call basis and can be activated by dialing *86 before each call you want to block.

Potential Purchasers of our Business

If we enter into a potential or actual merger, acquisition, or sale of all or a portion of our assets, then information about you and your subscription will, in most cases, be shared or transferred as part of the transaction. This includes information that personally identifies you. If this Policy will be changed as a result of such a transaction, you should refer below under "Changes to this Privacy Policy."

Government and Other Entities When Required by Law or To Protect Comcast and Others

There are times when we may be required by law to disclose information about you to third parties. This may happen with or without your consent, and with or without notice, in compliance with the terms of valid legal process such as a subpoena, court order, or search warrant.

If you subscribe to our Xfinity Video service, Comcast may be required to disclose information that personally identifies you to a governmental entity in response to a court order. In this case, the Cable Act requires that you be given the opportunity to appear in a court proceeding to contest any claims made in support of the court order, and the governmental entity must offer clear and convincing evidence that you are reasonably suspected of engaging in criminal activity and that the information sought would be material evidence in the case. For more information, see "Your Rights and Our Limitations Under Federal Laws."

If you subscribe to the Xfinity Internet, Voice, Mobile, or Home security and automation Services, Comcast may be required to disclose information that personally identifies you to a governmental entity in response to a subpoena, court order, or search warrant, depending on the type of information sought. We may be prohibited from notifying you of any such disclosures by the terms of the legal process.

A non-governmental entity, such as a civil litigant, can seek information that personally identifies you or your use of the Xfinity Video, Internet, or Voice Services only pursuant to a court order, and we are required by the Cable Act to notify you of such court order. If Comcast is required to give information that personally identifies you to a private third party in response to a civil court order for these or other Services, we will notify you prior to making such disclosure unless legally prohibited from doing so.

We may also disclose information that personally identifies you as permitted by law and without your consent when it is necessary to protect our customers, employees, or property; in emergency situations; or to enforce our rights under our terms of service and policies.

HOW WE PROTECT YOUR INFORMATION

We follow industry-standard practices to secure the information we collect to prevent the unauthorized access, use, or disclosure of any personal information we collect and maintain. These security practices include technical, administrative, and physical safeguards, which may vary, depending on the type and sensitivity of the information. Although we take the responsibility of safeguarding your personal information seriously, no security measures are 100% effective and we cannot guarantee that these practices will prevent every unauthorized attempt to access, use, or disclose your information. Comcast also takes additional steps to increase the security and reliability of customer communications. We do not read your outgoing or incoming email, file attachments, video mail, private chat, or instant messages. However, we (along with our service providers) use software and hardware tools to help prevent and block "spam" emails, viruses, spyware, and other harmful or unwanted communications and programs from being sent and received over Comcast.net email and the Comcast Services. To help protect you and the Services against these harmful or unwanted communications and programs, these tools may automatically scan your emails, video mails, instant messages, file attachments, and other files and communications. We do not use these tools for marketing or advertising.

HOW LONG WE KEEP YOUR INFORMATION

We keep your personal information for different lengths of time depending on the type of information and the business and legal requirements. For example, if you are a customer, we keep information that personally identifies you as long as you subscribe to one or more of our Services. If you no longer subscribe to a Service, we still may need that information for business and legal requirements, such as to protect against fraud, calculate taxes, or respond to legal requests. Other information is deleted automatically after a set period of time, often set by law, unless we are legally required to hold it longer, such as for pending litigation. We destroy, de-identify, or anonymize the information when it is no longer needed in identifiable form.

THE CHOICES YOU HAVE TO CONTROL OUR USE OF PERSONAL INFORMATION

You have many choices about how we communicate with you and how we use or share your information. You can manage these settings in the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices). If you change your mind, you can update your preferences any time.

Learn more about your privacy choices

For your convenience, we have created the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices), where you can manage:

- how we process personal information linked to your account for certain uses associated with audience measurement, analytics, and personalized advertising for third-party products and services based on your interests
- whether we use your sensitive personal information for personalized recommendations, advertising, and marketing
- your preferences regarding which cookies are stored by our website in your browser when you visit

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- your preferences regarding communications, offers, and notifications from us

You can find out more about the choices you have and set your preferences. If you change your mind, you can return any time to update it. Some of the choices are limited to our use of certain customer information and may require you to sign into your account.

We understand that sometimes you may want to speak to a Comcast representative who can assist you with your choices. You can contact Comcast at [1-800-XFINITY](tel:1-800-XFINITY) and ask us to put your name on our internal company "do not call," "do not mail," or "do not knock" list.

If you subscribe to Xfinity voice service, when you are interacting with one of our customer service representatives, such as on a call, in our offices, or during an online chat session, we may ask you for your oral consent to the use of your customer proprietary network information or "CPNI" for the purpose of reviewing your account and providing you with an offer for other products and services. If you provide consent, Comcast may use your CPNI only for the duration of that telephone call or discussion in order to offer you additional services. If you deny or restrict your approval for us to use your CPNI, you will suffer no effect, now or in the future, on how we provide any services to which you subscribe.

Additional privacy preferences may be available to you on the devices you use to access the Services.

HOW TO ACCESS AND CORRECT THE INFORMATION IN OUR RECORDS

Part of our commitment to transparency includes giving our customers access to the personal information we have about them. If you subscribe to our Services, you have the ability to see and correct your personally identifiable information through your online account services.

Certain states may give you additional rights, as described in the "Additional information regarding other laws and individual rights" section of this Privacy Policy.

All individuals may also make requests to access and correct certain personal information, and to have us delete certain personal information through our Privacy Center by visiting www.xfinity.com/privacy/requests.

Learn more about how to access personally identifiable customer information

If you subscribe to an Xfinity Service, you may correct or update information in your account by visiting www.xfinity.com or by contacting us as described below. If you are an Xfinity Home customer, you can also correct or update your contact and emergency information in the Xfinity Home app. We will correct our records once we have verified that the changes you request are proper.

If you subscribe to Xfinity TV, Internet, or Voice services and would like to see your own personally identifiable information, other than your customer proprietary network information ("CPNI"), you may do so at your local Comcast office. To do so, please contact us by email at Comcast_Privacy@comcast.com or by phone at 1-800-XFINITY, giving us a reasonable period of time to locate and, if necessary, prepare the information for review, and to arrange an appointment during regular business hours. You will need to have proper identification and will only be able to see the personally identifiable information in your account and no other account.

If you make a written request for a copy of your Xfinity Voice or Mobile CPNI, we will provide you with the relevant information we have by mailing it to your account address, or to any person authorized by you, if we reasonably believe the request is valid. However, subscribers to our Xfinity Voice and Mobile Services should be aware that we generally do not provide them with records of any inbound or outbound calls or other records that we do not furnish in the ordinary course of business (for example, as part of a bill) or which are available only from our archives, without valid legal process such as a court order. In addition, we cannot correct any errors in customer names, addresses, or telephone numbers appearing in, or omitted from, our or our vendors' directory lists until the next available publication of those directory lists. Further, we may have no control over information appearing in the directory lists or directory assistance services of directory publishers or directory assistance providers that are not owned by us.

Comcast reserves the right to charge you for the reasonable cost of retrieving and photocopying any information or documents that you request, where permitted by law.

YOUR RIGHTS AND OUR LIMITATIONS UNDER FEDERAL LAWS

The federal Cable Act imposes limitations on our collection and sharing of information that personally identifies you when you subscribe to Services that use the facilities of the Comcast cable system. The Communications Act imposes restrictions on our use and sharing of CPNI when you use Services that are deemed telecommunications services.

Learn more about your rights and our limitations under federal laws

The Cable Act and Personally Identifiable Information

This Privacy Policy is designed to comply with Section 631 of the Cable Communications Policy Act of 1984, as amended, (the "Cable Act"). The Cable Act permits Comcast to use the cable system to collect personally identifiable information about you. Personally identifiable information is information that identifies you specifically; it does not include de-identified, anonymous, aggregate, or other data that does not identify you. We may collect personally identifiable information when it is necessary to render cable services or other services to you and to detect unauthorized reception or use of the services. We may use the cable system to collect personally identifiable information about you for additional purposes with your prior written or electronic consent. The Cable Act also permits Comcast to disclose personally identifiable information if the disclosure is necessary to render, or conduct a legitimate business activity related to, the cable service or other services provided to you; required by law or legal process; or limited to your name and address, subject to your opt-out consent. The frequency of any disclosure of personally identifiable information varies in accordance with our business needs and activities as described in this Policy.

If you believe that you have been aggrieved by any act of ours in violation of the Cable Act or other applicable laws, we encourage you to contact us directly at Comcast_Privacy@comcast.com in order to resolve your question or concern. You may also enforce the limitations imposed on us by the Cable Act as applicable with respect to your personally identifiable information through a civil lawsuit seeking damages, attorneys' fees, and litigation costs. Other rights and remedies may be available to you under federal or other applicable laws as well.

This Privacy Policy neither supersedes, enhances, nor modifies any arbitration agreement to which you may be bound as a subscriber to one or more of the Services.

The Communications Act and CPNI

Section 222 of the Communications Act of 1934, as amended (the "Communications Act"), provides additional privacy protections for information about the quantity, technical configuration, type, destination, location, and amount of your use of telecommunications services, including Xfinity Voice and Mobile Services, and the information about those services contained on your bills for those Services. This information is known as customer proprietary network information or "CPNI." CPNI does not include your name, address, or telephone number, which is defined by the Communications Act as "subscriber list information." However, that information is otherwise considered personally identifiable information.

If you are a customer of Xfinity Voice or Mobile Service, or another Service that is subject to these requirements, you have the right, and Comcast has a duty, under the Communications Act and other applicable laws, to protect the confidentiality of your CPNI. In addition, the FCC's rules provide additional privacy protections and choices regarding use and sharing that are specific to our Voice and Mobile service that we describe in this Policy.

ADDITIONAL INFORMATION REGARDING OTHER LAWS AND INDIVIDUAL RIGHTS

If you're a resident of one of the following places, go to xfinity.com/privacy/policy to review the additional privacy notice and information that applies to you.

California
Colorado
Connecticut
Maine

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Utah
Virginia
EEA, Switzerland, and United Kingdom

CHANGES TO THIS PRIVACY POLICY

We may change this Privacy Policy over time as our business needs and those of our customers change. If we make material changes to this Privacy Policy that increase our rights to use personal information that we have previously collected about you, we will notify you through written, electronic, or other means so that you can make any necessary decisions about your ongoing use of our Services.

HOW TO CONTACT US WITH QUESTIONS ABOUT THIS PRIVACY POLICY

- **Send Us a Message:** Comcast_Privacy@comcast.com

Be sure to include your name and address, your Comcast account number (if applicable), and a daytime telephone number where we can reach you.

MORE INFORMATION ABOUT SOME OF THE TERMS AND PHRASES USED IN THE POLICY

Below you can find illustrative examples and more information about the terms used in the policy that have ⓘ next to them.

Personal Information: Includes any information that is linked or reasonably linkable to you.

Products, services, networks, and platforms: Examples of when this policy applies include: Xfinity® TV and Streaming, Xfinity Internet, xFi and Xfinity Advanced Security, Xfinity Voice, Xfinity Stream app, Xfinity WiFi service, Xfinity Home, Xfinity Mobile, Xfinity Flex, Comcast Business Services, Effectv, Xumo, Xumo TV, Xumo Play.

Other products, services, websites, and applications: For example, if you use the Peacock app on your X1 or Xfinity Mobile phone, NBCUniversal's privacy policy will apply to the information collected through that app.

Third parties: Third parties are other companies that collect or maintain information about you and share it with us, such as credit bureaus who share information with us when you sign up for service and consent to a credit check.

Respond to your requests: In order to provide better customer service, we keep track of when you contacted us, what the issue was and what is the best way to get in contact with you.

Tailor our services: We collect data from third parties to better understand your interests and provide personalized offers.

Photographs: For example, we may take a picture of your porch or doorstep with the equipment we deliver to you or aerial photographs of our network to assess network safety and compliance.

Video selection and viewing activity: When you use the video services we directly provide, such as Xfinity TV and the Xfinity Stream app, we know what video selection you made in order to deliver it to you. When you access content from third-party applications on the X1, Flex, or Xumo TV platform, we will only know that you accessed that application, not what you do within those video selections unless you have allowed the sharing of this information.

To help us authenticate you: Some of our services can only be provided in certain geographic areas and require us to know that you are physically located at your service address in order to use them or access information.

Information provided when you integrate other services with our Services: For example, if you download or use another company's tools or features that are compatible with our Services, that other company will collect information about your use of those tools and features and may share additional information with us.

DNS: The address book of the Internet is known as DNS, or Domain Name System. It's how people navigate the Internet. Millions of Comcast customers look up billions of addresses online every day. We delete the DNS queries generated by our Internet customers every 24 hours except in very specific cases where we need to research a security or network performance issue, protect against security threats, or comply with a valid legal request. You may decide to keep that information in your account longer when you enable certain features, such as our advanced security services that allow you to see the websites that are blocked for up to 30 days. But we've never used that data for any sort of marketing or advertising – and we have never sold it to anyone.

Network traffic activity: Where you go on the Internet is your business, not ours. We limit our use of customer network traffic activity to assess how the network is performing; understand trends; stay ahead of capacity demands; build, test, and improve our products and services; and for fraud and security purposes. We do that with a sample of network data and we only connect our customer's network activity to particular individuals when necessary for security or fraud purposes, or required by law.

Xfinity Mobile: We don't sell, and have never sold, your location data when you use our Xfinity Mobile service.

Mobile apps: If you are using a mobile device to access our Services, we may need to know the location of your mobile device or other device in which you have installed one of our applications for certain functionality, such as connecting you to a nearby Xfinity WiFi Hotspot. We will request your consent to collect and use precise geolocation information before we do so. You can prohibit the collection of this information through your device's settings (see "Your Choices") but doing so may limit certain functions and features of our Services.

Demographic: Information like gender, age, and census records.

Interest: Information that indicates your interest in things like sports, travel, or cooking.

Purchase: Information from loyalty program or public records.

Facebook: If you interact with our Services on a device through which you also interact with social networks or if you interact with us through a social media function such as a plug-in (for example, a Facebook "like" button) then you may be permitting us to have on-going access to some information from your social network profile (such as your name, email address, your friend list, photo, age, gender, location, birthday, social networking ID, current city, the people/sites you follow, and so forth). If you don't want a social network to collect the information about you as described above, or you don't want a social network to share it with us and other third parties, please review the privacy settings and instructions of the applicable social network before you interact with our Services.

Measurement and analytics reports for us and others: We and service providers who work on our behalf may combine and use data from our business records – including account information, video activity data, and other usage data – with data from third parties to create measurement and analytics reports. These reports are de-identified or aggregated and do not contain any information that personally identifies you.

We use these reports for many of the purposes described in the Privacy Policy, such as for improving the Services, creating and delivering more personalized advertising on behalf of Comcast and other third parties, determining whether and how an advertiser's messages are viewed, and analyzing the effectiveness of certain advertisements on the Comcast Services and other platforms and services. We also use these reports to work with academic or research groups, and for other uses that help us develop and fund improvements in services and infrastructure. We may share these reports with programmers, advertisers, or others. To learn about the choices you have with respect to our use of your information for these purposes, visit the Xfinity Privacy Preferences Center (www.xfinity.com/privacy/your-privacy-choices).

Opt-in or opt-out settings: For example, if we share personal information that does not personally identify you with others for their own use, we will first give you the choice to opt out of such sharing. In other instances, you may want us to share your name, physical address, or email address with another company, such as when you are signing up for a third-party service through one of our platforms, such as the X1, Flex, or Xumo TV platform. In that instance, we will make sure you give us clear direction to do so, before we pass that information on.

N001FY24

Another company: For example, when you are signing up for a third-party service through our X1 or Flex, you may ask us to share contact information to help you register or log on. Or if you were interested in a product you saw advertised on television and wanted to share your contact information so that the product provider could send you more information, we might present that option to you.

Non-Xfinity video app: For example, when you use Peacock on the X1, Flex, or Xumo TV platform.

Another company's platform or device: For example, when you use the Xfinity Stream app from devices operated by other companies, such as an Apple or Android device.

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EXHIBIT 53

Hello **Witness 2**

Thank you for choosing Xfinity.

Your bill at a glance

For [REDACTED] WASHINGTON, DC, 20003-4003

Previous balance		\$105.89
Payments		\$0.00
Balance forward		\$105.89
Partial charges	Page 3	-\$104.99
Regular monthly charges	Page 3	\$60.00
One-time charges	Page 3	\$0.00
Taxes, fees and other charges		\$0.00
New charges		-\$44.99

Amount due Mar 09, 2024 \$60.90

Your bill explained

- We've applied a partial charge of -\$104.99 as a result of Performance Internet, Modem Rental and Speed Upgrade change(s) made to your account on Feb 10.
- Any payments received or account activity after Feb 15, 2024 will show up on your next bill. View your most up-to-date account balance at xfinity.com/myaccount.
- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.

Need help?

Visit xfinity.com/customersupport or see page 2 for other ways to contact us.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment



676 ISLAND POND RD
MANCHESTER NH 03109

Witness 2
[REDACTED]
MT PLEASANT, SC 29464-1701

Account number

[REDACTED]

Please pay

\$60.90

Amount enclosed

\$

Make checks payable to Comcast
Do not send cash

Send payment to

COMCAST
P.O. BOX 70219
PHILADELPHIA PA 19176-0219

Move in a minute

Transfer your services in a few simple steps.

It's easy to schedule your move in just about a minute. On the way, you'll stay connected with our WiFi hotspots.

Learn more at xfinity.com/moving.



You're in control of your Xfinity account

You can easily view and update your Xfinity account from anywhere.

- **Mobile:** Go to xfinity.com/apps to download the free Xfinity app
- **Online:** Sign into xfinity.com
- **X1 or Flex TV box:** Open the Xfinity My Account app from the Apps menu



Contact us

We're here to help.

 **Chat**
Visit xfinity.com/chat

 **Social**
Tweet us @XfinitySupport

 **App**
Download the Xfinity app at xfinity.com/apps or in your app store

 **Phone**
Call 1-800-xfinity (1-800-934-6489)

 **Store**
At your nearest Xfinity store
find one at xfinity.com/storelocator

Additional information

Your nearest Service Center:

Xfinity Store Location: Your nearest Xfinity Store location is 715 7th St NW, Washington, DC 20001, Mon-Wed 10am-6pm, Thurs-Fri 10am-7pm, Sat 10am-6pm, Sun Closed.

Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, call 1-855-270-0379, chat live at support.xfinity.com/accessibility, email accessibility@comcast.com, fax 1-866-599-4268 or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

Ways to pay

 **Looking to shorten your to-do list?**
Set up automatic monthly payments and never worry about remembering to pay your bill again.
Enrolling is fast, easy, and free at xfinity.com/autopay.

 **Hello paperless billing, goodbye clutter**
With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit xfinity.com/ecobill to go green.

Additional billing information

Other ways to pay

Visit xfinity.com/myaccount and use the Xfinity app



Partial charges -\$104.99

Internet: Modem Rental	Feb 10 - Mar 09	-\$15.00
Internet: Performance Internet	Feb 10 - Mar 09	-\$74.99
<i>Includes \$15.01 Service Discount</i>		
Internet: Speed Upgrade	Feb 10 - Mar 09	-\$15.00
<i>Includes \$5.00 Service Discount</i>		

Because changes were made to your service before this bill was generated, you have partial charges on this statement. For more details surrounding these changes please go to www.xfinity.com/myaccount.

Regular monthly charges \$60.00

My Xfinity plan	\$45.00
My Xfinity services	\$105.00
Internet: Fast	\$105.00
Discounts	-\$60.00
Promotional Discount	-\$60.00
<i>Includes a 24 month \$60.00 Promotional Discount. A portion of this discount will end on Feb 14, 2026. The remainder of your discount will expire when your promotion ends on Feb 14, 2027.</i>	

Equipment & services	\$15.00
Modem Rental	\$15.00

One-time charges \$0.00

Installation fees	\$0.00	
Sif Move Gsk	Feb 15	\$0.00

What's included?



Internet: Download as fast as 400 Mbps

Visit xfinity.com/myaccount for more details

You've saved \$60.00 this month with your promotional discount.

Additional information

Franchise Authority: Government of the District of Columbia, Office of Cable Television, Film, Music and Entertainment, 1899 9th Street NE, Washington, DC 20018; www.oct.dc.gov; 202-671-0066, Mon-Fri 9am-5pm. After 5pm HOTLINE 202-671-10CT. FCC Community ID: DC0002.

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A late fee of \$5.95 will be assessed for any balance that has not been paid in full by Mar 16, 2024.

You have 120 days from the date of this bill to dispute any charges included on this bill.

Moving?

Visit xfinity.com/moving today to help you stay connected to all of your Xfinity services.

