

RCVD-EZR-5.1.14-LIZ
PTK SU JA 27FEB 1638Z DAD13F UA
XS UA 763P 28FEBDENSAN HK/XX 1 1125. 1252.
AS UA 763R 28FEBDENSAN OB/SS 1 1125. 1252.
RCVD-EZR-5.1.14-LIZ
PTK SU JA 27FEB 1639Z DAD13F UA
X5 ATTN NEXT AGENT - PASSENGER HAS BEEN AD
VISED OF THE KENNEL
X5 TYPE AND DIMENSIONS ALLOWED FOR IN CABI
N PETS
X5 07 REMARKS ADDED BY PTK SU JA 24FEB 145
ZZ DAD148
RCVD-EZR-5.1.14-LIZ
PTK SU JA 27FEB 1703Z DAD13F UA
A5 *****EDD REFUND REQUEST*****
A5 ISSUE DATE-24FEB15
A5 EDD-01629268371651
RCVD-
UGN SU VO 27FEB 1706Z DA88E6 UA
X3 OSI YY PET-IN-CABIN RECORD LOCATOR *G82
CWS*
X3 SSRPETCUANNIADSAN0012Y27FEB-1HUNTER/DU
NCANDUANEMR.PET*G82CWS -3
X3 SSRPETCUA/// LBS
RCVD-EZR-5.1.14-LIZ
PTK SU JA 27FEB 1708Z DAD13F UA
A3 SSRCTCEYVHK1/DUNC.D.HUNTER// -1
HUNTER/DUNCANDUANEMR
A3 SSRCTCMYHK1/16193397799-1HUNTER/DUNCAN
DUANEMR
RCVD-QPTPD
QPT PD 70 28FEB 1212Z DA350A UA
X5 *****EDD REFUND REQUEST*****
X5 ISSUE DATE-24FEB15
X5 EDD-01629268371651
X5 24FEB/PET CBN/01629268371651/CC/\$125.00
/DUNCANDUANE-IAD/SAN/TKTSVC
A5 28FEB/REFUNDED PET CBN/01629268371651/C
C/\$125.00/RF-SST
X5 ORIGINALLY ADDED BY PTK SU S6 04FEB 192
SZ DAD134
RCVD-CLEAN
TBM SU ET 28FEB 1314Z D12B86 UA
..... APIS INFORMATION

FNAME:DUNCAN DUANE
LNAME:HUNTER
DOB:761207 GENDER:M NAT: RESIDENT:
HIST 1 ---- PARSDATE:04FEB CITYCODE:PTK
HIST 2 ---- DUTYCODE:SU LINIATA:DAD
HIST 1 ---- PARSDATE:04FEB CITYCODE:PTK
HIST 2 ---- DUTYCODE:SU LINIATA:DAD
HIST 1 ---- PARSDATE:04FEB CITYCODE:PTK
HIST 2 ---- DUTYCODE:SU LINIATA:DAD
..... PDC INFORMATION
FNAME:DUNCAN DUANE
LNAME:HUNTER
27FEB 08.39.12 USSF 003Z KNO R 1228/28FEB
IAD DEN E LK
FNAME:DUNCAN DUANE
LNAME:HUNTER
27FEB 08.38.24 USSF 003Z KNO R 1228/28FEB
IAD DEN E LK
FNAME:DUNCAN DUANE

LNAME:HUNTER
27FEB 08.36.48 USSF 003Z KNO R 1228/28FEB
IAD DEN E LK
FNAME:DUNCAN DUANE
LNAME:HUNTER
27FEB 08.32.26 USSF 003Z KNO R 1228/28FEB
IAD DEN E LK
FNAME:DUNCAN DUANE
LNAME:HUNTER
24FEB 18.33.28 USSF 003Z KNO R 0012/27FEB
IAD SAN E LK
.... QUEUE HISTORY
SYSQ/ETK/10
-ADR VERIF 04FEB1925Z
E
-ETK GS 41 04FEB1925Z DAB971 CDM/10
QEP/NWP/02
-*** SU S6 04FEB1925Z DAD134 PTK/**
QEP/ETK/12
-*** GS 43 04FEB1925Z DAB9A0 CDM/**
ER
-ETK SU ET 04FEB1926Z DA2B7E TBM/12
QR
-ETK SU ET 04FEB1926Z DA2B7E TBM/12
QEP/ETK/31
-*** SU ET 04FEB1926Z DA2B7E TBM/**
QR
-ETK SU ET 04FEB1926Z DA2BA7 TBM/31
SYSQ/ETK/45
-E - TKTG 04FEB1926Z
SYSQ/GOV/01
-OUTGO TTY 04FEB1926Z
QR
-NWP SU PD 04FEB1940Z DA76E3 IAC/02
QEP/ETK/60
-*** SU JA 24FEB1452Z DAD148 PTK/**
QEP/RTX/80
-ETK SU ET 24FEB1452Z DA2B9A TBM/60
QR
-RTX SU RE 24FEB1453Z DA66F8 RTX/80
QEP/NWP/33
-*** SU JA 24FEB1455Z DAD148 PTK/**
QR
-NWP SU Q2 24FEB1725Z D708B2 IAC/33
QEP/ETK/31
-*** SU 9S 27FEB1615Z DAD192 PTK/**
QR
-ETK SU ET 27FEB1615Z DA2B9B TBM/31
SYSQ/ETK/45*ALRDI ON Q
-E - TKTG 27FEB1632Z
QEP/OPT/10
-*** SU JA 27FEB1635Z DAD13F PTK/**
QEP/OPT/6
-OPT GS 41 27FEB1635Z DAB967 CDM/10
QR
-OPT SU ET 27FEB1635Z DA2B8D TBM/06
STORED FARE DATA FOLLOWS
XQ
FARE QUOTE- AUTOPRICED \$-\$-PGOV
PTK SU S6 04FEB1924Z DAD134 UA
1 - PSGR 1 GOV
USD512.55 US38.45 XT14.10 TTL565.10
27FEB15WAS UA SAN Q18.60 493.95YCAIAD USD
512.55END ZPIAD XT4.00

ZP5.60AY XF4.50IAD4.5
V S 1 NOT VALID AFTER 30SEP
PSGR1
ENDORSE3- /-REFUNDABLE-/
LAST TKT DTE 27FEB15
TOTAL FARE - USD565.10
RCVD-EZR-4.13.12-PTKS6
PTK SU S6 04FEB1926Z DAD134 UA
XQ
FARE QUOTE- AUTOPRICED \$-\$-PGOV|S1/2
PTK SU JA 27FEB1625Z DAD13F UA
1 - PSGR 1 GOV
USD512.55 US38.45 XT22.60 TTL573.60
28FEB15WAS UA X/DEN UA SAN Q WASSAN18.60
493.95YCAIAD USD512.55
END ZPIADEN XT8.00ZP5.60AY XF9.00IAD4.5D
EN4.5
V S 1/2 NOT VALID AFTER 30SEP
PSGR1
ENDORSE3- /-REFUNDABLE-/
LAST TKT DTE 28FEB15
TOTAL FARE - USD1138.70
RCVD-EZR-5.1.14-LIZ
PTK SU JA 27FEB1636Z DAD13F UA
END FARE QUOTE HISTORY DATA
.....
.... ETKT CREATED 28FEB 2150Z DEN BY PD SS
UA
HUNTER/DUNCANDUANEMR 01624374787873
#1 OF 1 4FEB15 EXCHANGED
*IAD 12PN27FEB1821. YCAIAD
NVA30SEP ADJUSTED
SAN
FARE-USD TAX TAX TTL-USD
512.55 38.45 14.10 565.10
FC /FC 27FEB15WAS UA SAN Q18.60 493.95YCA
IAD USD512.55END ZPIAD XT4.00ZP5.60AY X
F4.50IAD4.5
FP CCVIXXXXXXXXXXXXX3192/0217/N050394
E3 /-REFUNDABLE-/
.... ETKT HISTORY
HUNTER/DUNCANDUANEMR 01624374787873
\$USD 565.10
FP CCVIXXXXXXXXXXXXX3192/0217/N050394
AI*MR DUNCAN DUANE HUNTER*223 CANNON HOB*W
ASHINGTON DC 20515*
TBM SU ET 04FEB 1926Z DA2B7E UA
T:\$XXXXXXXXXXXX3192/0217/N050394|Q1|ET
CPN 1 XS
UA 12 Y 27FEB IADSAN
AS UA 12 PN 27FEB IADSAN
PTK SU S6 04FEB 1926Z DAD134 UA
T:ET*.S1
CPN 1 EXCHANGED
ADD COLL AC\$XXXXXXXXXXXX9587/0618
/N122612
RTX SU RE 27FEB 1633Z DA292A UA
T:\$UE01624374787873/FVI/OBUSD512.55/OKUS38
.45/XT14.10/AC\$XXXXXXXXXXXX9587/0618/N1
22612|8XFIAD|N1.1|ET
CPN 1 ADJ PUR DTE FR 27FEB15 TO 06MAR15
RTX SU RE 27FEB 1633Z DA292A UA
CPN 1 ADJ PUR DTE FR 28FEB15 TO 07MAR15

DEN PD SS 28FEB 2150Z UA
.....
..... ETKT CREATED 28FEB 2150Z DEN BY PD SS
UA

HUNTER/DUNCANDUANEMR

#1 OF 1 27FEB15

*IAD 1228R 28FEB0820. YCAIAD

NVA30SEP USED

X*DEN 763R 28FEB1125. YCAIAD

NVA30SEP USED

SAN

FARE-USD TAX TAX TTL-USD
512.55 38.45 22.60 573.60

FC /FC 28FEB15WAS UA X/DEN UA SAN Q WASSA
N18.60 493.95YCAIAD USD512.55 END ZPIAD
DEN XT8.00ZP5.60AY XF9.00IAD4.5DEN4.5

FP VI IAD A/C CAXXXXXXXXXXXXXX9587/0618/N122
612 \$.00/-00/XT8.50/\$8.50

E3 /-REFUNDABLE-/

X1 01624374787873

..... ETKT HISTORY

HUNTER/DUNCANDUANEMR 01624403524306

\$USD 573.60

FP VI IAD A/C CAXXXXXXXXXXXXXX9587/0618/N122
612 \$.00/-00/XT8.50/\$8.50

X1 /EX 01624374787873

RTX SU RE 27FEB 1633Z DA292A UA

T:\$UE01624374787873/FVI/0BUSD512.55/0XUS38
.45/XT14.10/AC\$XXXXXXXXXXXXX9587/0618/N1
22612|8XFIAD|N1.1|ET

CPN 1 XS

UA 1228 Y 28FEB IADDEN

AS UA 1228 Y 28FEB IADDEN

TRM SU ET 27FEB 1635Z DA2B8D UA

T:ET*.S4

CPN 2 XS

UA 763 Y 28FEB DEN SAN

AS UA 763 Y 28FEB DEN SAN

TRM SU ET 27FEB 1635Z DA2B8D UA

T:ET*.S5

CPN 1 XS

UA 1228 Y 28FEB IADDEN

AS UA 1228 R 28FEB IADDEN

PTK SU JA 27FEB 1640Z DAD13F UA

T:\$EIR/S1/S2|1228IADDEN28FEB/763DEN SAN28FE
B|ET

CPN 2 XS

UA 763 Y 28FEB DEN SAN

AS UA 763 R 28FEB DEN SAN

PTK SU JA 27FEB 1640Z DAD13F UA

T:\$EIR/S1/S2|1228IADDEN28FEB/763DEN SAN28FE
B|ET

CPN 1 CHECKED-IN

WEB PD 91 28FEB 1212Z DA083D UA

CPN 2 CHECKED-IN

WEB PD 91 28FEB 1212Z DA083D UA

CPN 1 LIFTED

28FEB 1250Z UA

CPN 1 UA USED

IAD PD SS 28FEB 1400Z UA

CPN 2 LIFTED

28FEB 1811Z UA

CPN 2 UA USED

EXHIBIT 20

PAGE146,109 UNITED AIRLINES

FLIGHT NUMBER 0570

NAME HUNT/LOW

P D I FOR 14JUL14

RUN DATE 16JUL14

EMHA PNR.AD8CRV CR23JUN 1832Z WEB BY SU CO
DA6539 UA

***1.1HUNTER/MARGARETEMRS

FONE-WEB9914196/EB619

SAN3397799/H619

WEB*45520300 DO NOT REMOVE-AGENCY CLAIM
NOT ALLOWED/N000

RCVD-COCOM-US/JCM91170-GUID/F12F325758BD4C
A9B117F5ECE03B6B15

TKT -T/FQR - INVOICE/534083XXXXX7896/2412
5427945/0001//743.00

G FX-SSRFQTVUAKH/UAEJB27312-HUNTER/MARGARE
TEMRS|01.01

SSRDOCSUAHK1/////06APR75/F//HUNTER/MARGA
RET/E-1HUNTER/MA

SSRDOCSUA///RGARETEMRS

OSI YY PET-IN-CABIN RECORD LOCATOR *CDVK
6J*

SSRPETCUANN1SANIAH1180Y09JUL-1HUNTER/MAR
GARETEMRS.PET*CDVK6J -4

SSRPETCUA///LBS

SSRPETCUANN1IAHDCA1541Y09JUL-1HUNTER/MAR
GARETEMRS.PET*CDVK6J -4

SSRPETCUA///LBS

SSRPETCUANN1DCAIAH0570Y14JUL-1HUNTER/MAR
GARETEMRS.PET*CDVK6J -4

SSRPETCUA///LBS

SSRPETCUANN1IAHSAN1687Y14JUL-1HUNTER/MAR
GARETEMRS.PET*CDVK6J -4

SSRPETCUA///LBS

SSRCTCEYYHK1/MHUNTER4000/[REDACTED]-1HUN
TER/MARGARETEMRS

SSRZBRDUANN1SANIAH1180V09JUL-1HUNTER/MAR
GARETEMRS.2\$PREMIER/ACCE

SSRZBRDUA///SS\$

SSRZBRDUANN1IAHDCA1541V09JUL-1HUNTER/MAR
GARETEMRS.2\$PREMIER/ACCE

SSRZBRDUA///SS\$

RMKS-\$MC534083XXXXX7896/1017

09JUL/PET CBN/01629285112501/CC/\$125.00/
MARGARETE-DCA/SAN/TKTSVC

09JUL/PET CBN/01629285112486/CC/\$125.00/
MARGARETE-SAN/DCA/TKTSVC

WEB*CO COM RESERVATIONS - US

AVAILABILITY SOURCE - ITA

WEB CLIENT IP 68.101.245.121 - REQUESTRE
CEIPTS

EMAIL RQSTD MHUNTER4000-AT-[REDACTED]

04 REMARKS ADDED BY WEB SU CO 23JUN 1832
Z DA6539

RBY23JUN*APPR CC MC 058801/VP02/\$743.00
WEBCO

01 REMARKS ADDED BY WEB SU CO 23JUN 1833
Z DA5B10

MERCH PRODUCT PURCHASED SEG SANIAHUA1180
9JUL1123-1HUNTER/MARGARETEMRS

USD69.00

E-DOC USD 69.00 COLLECTED - EPU 01629272
124546 23JUN14 OB-WEB

MERCH PRODUCT PURCHASED SEG IAHDCAUAI541
9JUL1747-1HUNTER/MARGARETEMRS

USD69.00

E-DOC USD 69.00 COLLECTED - EPU 01629272
124502 23JUN14 OB-WEB

MERCH PRODUCT PURCHASED SEG DCAIAHUA0570
14JUL1745-1HUNTER/MARGARETEMRS

S USD69.00

E-DOC USD 69.00 COLLECTED - EPU 01629272
124524 23JUN14 OB-WEB

MERCH PRODUCT PURCHASED SEG IAHSANUA1687
14JUL2130-1HUNTER/MARGARETEMRS

S USD69.00

E-DOC USD 69.00 COLLECTED - EPU 01629272
124513 23JUN14 OB-WEB

12 REMARKS ADDED BY CRC SU IP 23JUN 1833
Z DBE552

PCUOFFER/23JUN/1/SAN/IAH/1180/09JUL/P/15
9.00/USD

PCUOFFER/23JUN/2/IAH/DCA/1541/09JUL/Z/15
9.00/USD

PCUOFFER/23JUN/3/DCA/IAH/570/14JUL/P/159
.00/USD

PCUOFFER/23JUN/4/IAH/SAN/1687/14JUL/P/15
9.00/USD

04 REMARKS ADDED BY WEB SU CO 23JUN 1833
Z DA3BB2

CDM: PNR SENT TO 41ST PARAMETER CDM41

01 REMARKS ADDED BY CDM GS 41 23JUN 1833
Z DA846D

CDM: CDM APPROVED TO TICKET -PROCESS OVR
IDE- CDM41

01 REMARKS ADDED BY CDM GS 41 23JUN 1847
Z DA8477

23JUN/1347/EMAIL-REQUEST ACKNOWLEDGED*ET
KT

01 REMARKS ADDED BY WEC SU ER 23JUN 1847
Z D11D8A

23JUN/1352/EMAIL RECEIPT SENT 06/23

01 REMARKS ADDED BY WEC SU ER 23JUN 1852
Z D11D95

EMAIL RQSTD MHUNTER4000-[REDACTED]

01 REMARKS ADDED BY WEB SU CO 08JUL 1531
Z DA14F8

08JUL/1031/EMAIL-REQUEST ACKNOWLEDGED*ET
KT

01 REMARKS ADDED BY WEC SU ER 08JUL 1532
Z D11D77

08JUL/1037/EMAIL RECEIPT SENT 07/08

01 REMARKS ADDED BY WEC SU ER 08JUL 1537
Z D11D84

ATTN NEXT AGENT - PASSENGER HAS BEEN ADV
ISED OF THE KENNEL

TYPE AND DIMENSIONS ALLOWED FOR IN CABIN
PETS

HADV ONLY 4 IN CABIN PET PER UNITED AIRL
INES INC.

09 REMARKS ADDED BY PTK SU M5 09JUL 1529
Z DAD18B

09JUL/RECEIPT REQUESTED/TKTSVC

01 REMARKS ADDED BY RTX SU RE 09JUL 1529
Z DA2901

09JUL/1029/EMAIL-REQUEST ACKNOWLEDGED*ET
KT

01 REMARKS ADDED BY WEC SU ER 09JUL 1529
Z D11D4F

09JUL/1034/EMAIL RECEIPT SENT 07/09

01 REMARKS ADDED BY WEC SU ER 09JUL 1534
Z D11D54

PA PURCHASED SEG CSB SANIAHUA1180V9JUL11
23-1HUNTER/MARGARETEMRS USD39.

00

E-DOC USD 39.00 COLLECTED - PBJ 01629285
238615 09JUL14

PA PURCHASED SEG CSB IAHDCAUAI541V9JUL17
47-1HUNTER/MARGARETEMRS USD39.

00

E-DOC USD 39.00 COLLECTED - PBJ 01629285
238604 09JUL14

06 REMARKS ADDED BY CRC SU IP 09JUL 1733
Z DBE5E4

1 UA1180V 09JUL SANIAH HK 1 1123. 1644.

2 UA1541V 09JUL IAHDC A HK 1 1747. 2159.

3 UA 570S 14JUL DCAIAH HK 1 1745. 2007.

4 UA1687S 14JUL IAHSAN HK 1 2130. 2242.

***** PNR HISTORY *****

X8 500P/25JUN

16-7162_0709

UA_0639

A5 [REDACTED] XXXXXX7896/1017
RCCOCOM-US/JCM91170-GUID/F12F325758BD4C
A9B117F5ECE03B6B15
WEB SU CO 23JUN 1833Z DA5B10 UA
A5 WEB CLIENT IP 68.101.245.121 - APPLYFOR
MSOFFPAYMENT
X5 WEB CLIENT IP 68.101.245.121 - REQUESTR
ECEIPTS
X5 ORIGINALLY ADDED BY WEB SU CO 23JUN 183
2Z DA6539
RCCOCOM-US/JCM91170-GUID/F12F325758BD4C
A9B117F5ECE03B6B15
WEB SU CO 23JUN 1833Z DA5B10 UA
X7 TAE/1200N/23JUN/AI*DUNCAN HUNTER*PO BOX
[REDACTED] ALEXANDRIA VA 22313-6141
XF WEB9914196/B619
RCVD-
WEC SU ET 23JUN 1847Z D12B8B UA
A5 WEB CLIENT IP 68.101.245.121 - REQUESTR
ECEIPTS
X5 WEB CLIENT IP 68.101.245.121 - APPLYFOR
MSOFFPAYMENT
X5 ORIGINALLY ADDED BY WEB SU CO 23JUN 183
2Z DA6539
RCCOCOM-US/JCM91170-GUID/73F88F5319DD43
F896696E6E749AA68B
WEB SU CO 08JUL 1531Z DA14F8 UA
A3 OSI YY PET-1N-CABIN RECORD LOCATOR *CDV
K6J*
A3 SSRPETCCONN1SANIAH1180Y09JUL-1HUNTER/MA
RGARETEMRS.PET*CDVK6J -4
A3 SSRPETCCO///LBS
A3 SSRPETCCONN1IAHDCA1541Y09JUL-1HUNTER/MA
RGARETEMRS.PET*CDVK6J -4
A3 SSRPETCCO///LBS
A3 SSRPETCCONN1DCAIAH0570Y14JUL-1HUNTER/MA
RGARETEMRS.PET*CDVK6J -4
A3 SSRPETCCO///LBS
A3 SSRPETCCONN1IAHSAN1687Y14JUL-1HUNTER/MA
RGARETEMRS.PET*CDVK6J -4
A3 SSRPETCCO///LBS
RCVD-
PTK SU M5 09JUL 1529Z DAD18B UA
A5 09JUL/PET CBN/01629285112501/CC/\$125.00
/MARGARETE-DCA/SAN/TKTSVC
A5 09JUL/PET CBN/01629285112486/CC/\$125.00
/MARGARETE-SAN/DCA/TKTSVC
RCVD-
RTX SU RE 09JUL 1529Z DA2900 UA
X5 /09JUL/*****SPECIAL SERVICE TICKET FEES

X5 /09JUL/PET IN CABIN FEE - \$125 PER RECO
RD - SAN/DCA
X5 /09JUL/PET IN CABIN FEE - \$125 PER RECO
RD - DCA/SAN
X5 PB FEE ORDERID*19A26725-029B-459A-ADDC-
7CD0BE98DE1B
X5 /09JUL/APPR-062601/\$250/XXXXXXXXXXXX664
1/X0217/WCID
X5 /09JUL/CARD HOLDER NAME - CHRISTOPHER M
ARSTEN
X5 ORIGINALLY ADDED BY PTK SU M5 09JUL 152
9Z DAD18B
RCVD-TKTSVC
RTX SU RE 09JUL 1529Z DA2901 UA
A3 SSRCTCEYYHK1/MHUNTER4000/[REDACTED]-IHU
NTER/MARGARETEMRS
RCVD-QPTD
QPT PD 70 09JUL 1730Z DA3680 UA
A3 SSRZBRDUANN1SANIAH1180V09JUL-1HUNTER/MA
RGARETEMRS.2\$PREMIER/ACCE
A3 SSRZBRDUA///SS\$
A3 SSRZBRDUANN1IAHDCA1541V09JUL-1HUNTER/MA
RGARETEMRS.2\$PREMIER/ACCE
A3 SSRZBRDUA///SS\$
RCVD-
CRC SU IP 09JUL 1733Z DBE5E5 UA
..... APIS INFORMATION

FNAME:MARGARET E
LNAME:HUNTER
DOB:750406 GENDER:F NAT: RESIDENT:
HIST 1 ---- PARSDATE:23JUN CITYCODE:WEB
HIST 2 ---- DUTYCODE:SU LINIATA:DA6
HIST 1 ---- PARSDATE:23JUN CITYCODE:WEB
HIST 2 ---- DUTYCODE:SU LINIATA:DA6
..... PDC INFORMATION
FNAME:MARGARET E
LNAME:HUNTER
11JUL 18.44.47 USSF 000Z CLR 0570/14JUL
DCA IAH E L
FNAME:MARGARET E
LNAME:HUNTER
11JUL 18.44.47 USSF 000Z CLR 0570/14JUL
DCA IAH E L
FNAME:MARGARET E
LNAME:HUNTER
06JUL 18.16.40 USSF 000Z CLR 1180/09JUL
SAN IAH E L
.... QUEUE HISTORY
SYSQ/ETK/10
-ADR VERIF 23JUN1833Z

E
-ETK GS 41 23JUN1833Z DA846D CDM/10
QEP/ETK/26
-*** GS 41 23JUN1847Z DA8477 CDM/**
QR
-ETK SU ET 23JUN1847Z D12B8B WEC/26
QEP/ETK/31
-*** SU ET 23JUN1847Z D12B8B WEC/**
QR
-ETK SU ET 23JUN1847Z DA2B9B TBM/31
QEP/ETK/31
-*** SU CO 08JUL1531Z DA14F8 WEB/**
QR
-ETK SU ET 08JUL1532Z DA2BA7 TBM/31
QEP/ETK/60
-*** SU M5 09JUL1529Z DAD18B PTK/**
QEP/RTX/80
-ETK SU ET 09JUL1529Z DA2B9A TBM/60
QR
-RTX SU RE 09JUL1529Z DA66F6 RTX/80
STORED FARE DATA FOLLOWS
TOTAL FARE - USD743.00
FARE QUOTE- AUTOPRICED - 1
WEB SU CO 23JUN1832Z DA6539 UA
USD FARE TAX - USD
USD TTL
1 - 653.02 XT89.98
743.00
SAN UA X/HOU UA WAS 360.00VDA14AFN UA X/HO
U UA SAN Q WASSAN18.60
274.42SDA21AFN USD 653.02 END ZP SAN IAH
DCA IAH XT 48.98US 16.
00ZP 10.00AY 15.00XF SAN4.5 IAH3 DCA4.5 IA
H3
V S 1/2 NOT VALID BEFORE/AFTER 09JUL
V S 3/4 NOT VALID BEFORE/AFTER 14JUL
P3GR1
ENDORSE1- NONREF/OVALUAFTDPT/CHGFEE
END FARE QUOTE RECORD DATA
.....
.... ETKT CREATED 15JUL 0340Z IAH BY PD SS
UA
HUNTER/MARGARETEMRS 01624125427945
#1 OF 1 23JUN14
SAN UA1180V 09JUL1123AOK VDA14AFN
NVB09JUL NVA09JUL USED
X IAH UA1541V 09JUL 547POK VDA14AFN
NVB09JUL NVA09JUL USED
O DCA UA 570S 14JUL 545POK SDA21AFN
NVB14JUL NVA14JUL USED
X IAH UA1687S 14JUL 930POK SDA21AFN

16-7162_0710

NVB14JUL NVA14JUL USED

SAN

FARE-USD	TAX	TAX	TTL-USD
653.02	89.98		743.00

FC /FC SAN UA X/HOU UA WAS 360.00VDA14AFN
 UA X/HOU UA SAN Q WASSAN18.60 274.42SD
 A21AFN USD 653.02 END ZP SAN IAH DCA IA
 H XT48.98US16.00ZP10.00AY15.00XF SAN4.5
 IAH3DCA4.5IAH3

FP CCCAXXXXXXXXXXXXX7896/1017/N058801
 E1 NONREF/OVALUAFTDPT/CHGFEE

.... ETKT HISTORY

HUNTER/MARGARETEMRS	01624125427945
	\$USD 743.00

FP CCCAXXXXXXXXXXXXX7896/1017/N058801
 AI*DUNCAN HUNTER*PO BOX [REDACTED]*ALEXANDRIA V
 A 22313-6141*

WEC SU ET 23JUN 1847Z D12B8B UA
 T:\$XXXXXXXXXXXX7896/1017/N058801|VP02|ET

CPN 1 CHECKED-IN
 WEB PD 96 09JUL 1733Z DA04FC UA
 CPN 2 CHECKED-IN
 WEB PD 96 09JUL 1733Z DA04FC UA
 CPN 1 LIFTED
 09JUL 1804Z UA
 CPN 1 UA USED
 SAN PD SS 09JUL 1900Z UA
 CPN 2 LIFTED
 09JUL 2302Z UA
 CPN 2 UA USED
 IAH PD SS 09JUL 2355Z UA
 CPN 3 CHECKED-IN
 WEB PD 96 14JUL 0120Z DA072F UA
 CPN 4 CHECKED-IN
 WEB PD 96 14JUL 0120Z DA072F UA
 CPN 3 LIFTED
 14JUL 2212Z UA
 CPN 3 UA USED
 DCA PD SS 15JUL 0111Z UA
 CPN 4 LIFTED
 15JUL 0200Z UA
 CPN 4 UA USED
 IAH PD SS 15JUL 0340Z UA

EXHIBIT 21

PAGE 61,875 UNITED AIRLINES

FLIGHT NUMBER 0321

NAME HUNTER/D

P D I FOR 08FEB15

RUN DATE 10FEB15

EMHA PNR.HT3SKK CR09NOV 2216Z WEB BY SU CO
DA2D94 UA

***1.1HUNTER/MARGARETEMRS

FONE-WEB9914196/EB619

SAN3397799/H619

SAN9914196/H619

SAN9914196/H619

SAN9914196/H619

WEB*45520300 DO NOT REMOVE-AGENCY CLAIM
NOT ALLOWED/N000

RCVD-COCOM-US/JCM91170-GUID/F31A82C062774F

84B8C0D565728842AD

TKT -T/FQR/CA SANORDDCAORD/24347101941/000
1//385.20

G FX-SSRFQTVUAHK/UAEJB27312.1-HUNTER/MARGA
RETEMRS|01.01

SSRDOCSUAHK11////06APR75/F//HUNTER/MARGA
RET/E-1HUNTER/MA

SSRDOCSUA///RGARETEMRS

OSI UA PREM 1K MEMBER - PL2 EXTEND ALL C
OURTESIES

OSI UA CUSTOMER TRAVLING WITH IN CABIN P
ET *HT3SMM

SSRCTCMYYHK1/[REDACTED]-1HUNTER/MARGARE
TEMRS

RMKS-\$MC534083XXXXX9587/0618

13JAN/REV CHG/01629234422163/CC/\$200.00U
SD/MARGARET/RTE/TKTSVC

27NOV/REV CHG/01629201007350/CC/\$200.00U
SD/MARGARET/RTE/TKTSVC

09NOV/PET CBN/01629287209546/CC/\$125.00/
MARGARETE-SAN/DCA/TKTSVC

09NOV/PET CBN/01629287209550/CC/\$125.00/
MARGARETE-DCA/SAN/TKTSVC

WEB*CO COM RESERVATIONS - US

AVAILABILITY SOURCE - 11A

WEB CLIENT IP - PERFORMEXCHANGE

EMAIL RQSTD MHUNTER4000-[REDACTED]

IN CABIN PET DETAILS NEGGBURT/BRABBIT

IN CABIN PET DETAILS W3/D10/30/2013/TRAB
BIT

WEB HADV \$250 PET IN CBN SVC CHG WEBCO

07 REMARKS ADDED BY WEB SU CO 09NOV 2216
Z DA2D94

RBY09NOV*APPR CC MC 095408/VP02/\$546.20

WEBCO

PB TKT ORDERID*CE39100C-A33D-4CEC-8063-2
E62093ED557

08 REMARKS ADDED BY WEB SU CO 09NOV 2217
Z DAEC8C

CDM: PNR SENT TO ACCERTIFY CDM41

01 REMARKS ADDED BY CDM GS 41 09NOV 2217
Z DAB966

CDM: CDM APPROVED TO TICKET --A- CDM43

01 REMARKS ADDED BY CDM GS 43 09NOV 2218
Z DAB9A0

09NOV/RECEIPT REQUESTED/TKTSVC

01 REMARKS ADDED BY RTX SU RE 09NOV 2218
Z DA2905

09NOV/1618/EMAIL-REQUEST ACKNOWLEDGED*ET
KT

01 REMARKS ADDED BY WEC SU ER 09NOV 2218
Z D11D75

27NOV/RECEIPT REQUESTED/TKTSVC

01 REMARKS ADDED BY RTX SU RE 27NOV 1702
Z DA2900

27NOV/1102/EMAIL-REQUEST ACKNOWLEDGED*ET
KT

01 REMARKS ADDED BY WEC SU ER 27NOV 1702
Z D11D4E

CANCEL REQUESTED BY - JCM91170

01 REMARKS ADDED BY WEB SU CO 12JAN 1718
Z DA3B7A

13JAN/RECEIPT REQUESTED/TKTSVC

01 REMARKS ADDED BY RTX SU RE 13JAN 1801
Z DA2907

13JAN/1201/EMAIL-REQUEST ACKNOWLEDGED*ET
KT

01 REMARKS ADDED BY WEC SU ER 13JAN 1801
Z D11D86

13JAN/1250/EMAIL-REQUEST ACKNOWLEDGED*ET
KT

01 REMARKS ADDED BY WEC SU ER 13JAN 1850
Z D11D89

13JAN/1255/EMAIL RECEIPT SENT 01/13

01 REMARKS ADDED BY WEC SU ER 13JAN 1855
Z D11D86

1 UA1122A 05FEB SANDEN HK 1 1524. 1839.

2 UA 669A 05FEB DENMSP HK 1 1941. 2238.

3 UA 321A 08FEB MSPDEN HK 1 1640. 1756.

4 UA1062A 08FEB DENSAN HK 1 1900. 2027.

***** PNR HISTORY *****

A3 OSI UA CUSTOMER TRAVLING WITH IN CABIN
PET *HT3SMM

A3 SSRPETCUASS1SANIAH1073S04DEC-1HUNTER/MA
RGARETEMRS.HAS KENNEL

A3 SSRPETCUASS1IAHDCA0349S04DEC-1HUNTER/MA

RGARETEMRS.HAS KENNEL

A3 SSRPETCUASS1DCAIAH0207S08DEC-1HUNTER/MA
RGARETEMRS.HAS KENNEL

A3 SSRPETCUASS1IAHSAN1689S08DEC-1HUNTER/MA
RGARETEMRS.HAS KENNEL

RCCOCOM-US/JCM91170-GUID/F31A82C062774F

84B8C0D565728842AD

WEB SU CO 09NOV 2216Z DA1476 UA

X8 500P/11NOV

A5 \$MC534083XXXXX9587/0618

RCCOCOM-US/JCM91170-GUID/F31A82C062774F

84B8C0D565728842AD

WEB SU CO 09NOV 2217Z DAEC8C UA

A5 WEB CLIENT IP 98.176.110.170 - APPLYFOR
MSOFPAYMENT

X5 WEB CLIENT IP 98.176.110.170 - REQUEST
ECEIPTS

X5 ORIGINALLY ADDED BY WEB SU CO 09NOV 221
6Z DA2D94

RCCOCOM-US/JCM91170-GUID/F31A82C062774F

84B8C0D565728842AD

WEB SU CO 09NOV 2217Z DAEC8C UA

X7 TAE/1200N/09NOV/AI*DUNCAN HUNTER*PO BOX
[REDACTED]*ALEXANDRIA VA 22313-6141

XF WEB9914196/B619

RCVD-

WEC SU ET 09NOV 2218Z DA2FC1 UA

A5 09NOV/PET CBN/01629287209546/CC/\$125.00
/MARGARETE-SAN/DCA/TKTSVC

A5 09NOV/PET CBN/01629287209550/CC/\$125.00
/MARGARETE-DCA/SAN/TKTSVC

RCVD-

RTX SU RE 09NOV 2218Z DA2901 UA

X5 /09NOV/*****SPECIAL SERVICE TICKET FEES

X5 /09NOV/PET IN CABIN FEE - \$125 PER RECO
RD - SAN/DCA

X5 /09NOV/PET IN CABIN FEE - \$125 PER RECO
RD - DCA/SAN

X5 /09NOV/APPR-095409/VP02/\$250.00/XXXXXXX
X9587/X0618

X5 /09NOV/CARD HOLDERS NAME - DUNCAN HUNTE
R

X5 PB FEE ORDERID*89392A39-0353-4279-BCBA-
64BCBE0430D0

X5 ORIGINALLY ADDED BY WEB SU CO 09NOV 221
7Z DAEC8C

RCVD-TKTSVC

RTX SU RE 09NOV 2218Z DA2905 UA

16-7162_0713

UA_0645

XS UA1689S 08DECIAHSAN HK/XX 1 1745. 1914.
 XS UA 207S 08DECDAIAH HK/XX 1 1359. 1633.
 XS UA 349S 04DECIAHDC HK/XX 1 1546. 1943.
 XS UA1073S 04DECSANIAH HK/XX 1 0936. 1440.
 A5 WEB CLIENT IP 98.176.110.170 - PERFORME
 XCHANGE
 X5 WEB CLIENT IP 98.176.110.170 - APPLYFOR
 MSOFPAYMENT
 X5 ORIGINALLY ADDED BY WEB SU CO 09NOV 221
 6Z DA2D94
 AS UA1440L 13JANSANORD NN/SS 1 0847. 1454.
 AS UA3474K 13JANORDDCA NN/SS 1 1600. 1851.
 AS UA6533L 17JANDCAORD NN/SS 1 1545. 1655.
 AS UA1444L 17JANORDSAN NN/SS 1 1800. 2028.
 XQ E
 RCCOCOM-US/JCM91170-GUID/829FA74627514C
 C08FA7F06C5144E74B
 WEB SU CO 27NOV 1702Z DA6580 UA
 X7 T/FQR - INVOICE/534083XXXXX9587/242827
 39645/0001/546.20
 RCVD-
 RTX SU RE 27NOV 1702Z DA2900 UA
 A5 27NOV/REV CHG/01629201007350/CC/\$200.00
 USD/MARGARET/RTE/TKTSVC
 RCVD-
 RTX SU RE 27NOV 1702Z DA2900 UA
 XS UA1440L 13JANSANORD HK/XX 1 0847. 1454.
 XS UA3474K 13JANORDDCA HK/XX 1 1600. 1851.
 XS UA6533L 17JANDCAORD HK/XX 1 1545. 1655.
 XS UA1444L 17JANORDSAN HK/XX 1 1800. 2028.
 XQ 3
 RCCOCOM-US/JCM91170-GUID/BC069D4CFA054C
 CEAD95A65972A66DE6
 WEB SU CO 12JAN 1718Z DA3B7A UA
 A5 WEB CLIENT IP - PERFORMEXCHANGE
 X5 WEB CLIENT IP 98.176.110.170 - PERFORME
 XCHANGE
 X5 ORIGINALLY ADDED BY WEB SU CO 09NOV 221
 6Z DA2D94
 AS UA1122L 05FEBSDANDEN NN/SS 1 1524. 1839.
 AS UA 669L 05FEBDENMSP NN/SS 1 1941. 2238.
 AS UA 321L 08FEBMSPDEN NN/SS 1 1640. 1756.
 AS UA1062L 08FEBDENSAN NN/SS 1 1900. 2027.
 RCCOCOM-US/GUEST-GUID/BC069D4CFA054CCEA
 D95A65972A66DE6
 WEB SU CO 13JAN 1801Z DA33C6 UA
 A5 13JAN/REV CHG/01629234422163/CC/\$200.00
 USD/MARGARET/RTE/TKTSVC
 RCVD-
 RTX SU RE 13JAN 1801Z DA2907 UA
 X7 T/FQR/CA SANORDDCAORD/24347101941/0001/

/385.20
 RCVD-
 RTX SU RE 13JAN 1801Z DA2907 UA
 XS UA1122L 05FEBSDANDEN HK/XX 1 1524. 1839.
 XS UA 669L 05FEBDENMSP HK/XX 1 1941. 2238.
 XS UA 321L 08FEBMSPDEN HK/XX 1 1640. 1756.
 XS UA1062L 08FEBDENSAN HK/XX 1 1900. 2027.
 AS UA1122A 05FEBSDANDEN NN/SS 1 1524. 1839.
 AS UA 669A 05FEBDENMSP NN/SS 1 1941. 2238.
 AS UA 321A 08FEBMSPDEN NN/SS 1 1640. 1756.
 AS UA1062A 08FEBDENSAN NN/SS 1 1900. 2027.
 XQ 4
 RCVD-EZR-4.13.12-SV
 PTK SU NB 13JAN 1841Z DAD13D UA
 A3 SSRCTCMYHK1/16199914196-1HUNTER/MARGAR
 ETEMRS
 RCVD-QPTPD
 QPT PD 70 05FEB 0112Z DA3657 UA
 APIS INFORMATION

 FNAME:MARGARET E
 LNAME:HUNTER
 DOB:750406 GENDER:F NAT: RESIDENT:
 HIST 1 ---- PARSDATE:09NOV CITYCODE:WEB
 HIST 2 ---- DUTYCODE:SU LINIATA:DA2
 HIST 1 ---- PARSDATE:09NOV CITYCODE:WEB
 HIST 2 ---- DUTYCODE:SU LINIATA:DA2
 HIST 1 ---- PARSDATE:09NOV CITYCODE:WEB
 HIST 2 ---- DUTYCODE:SU LINIATA:DA2
 HIST 1 ---- PARSDATE:09NOV CITYCODE:WEB
 HIST 2 ---- DUTYCODE:SU LINIATA:DA2
 HIST 1 ---- PARSDATE:09NOV CITYCODE:WEB
 HIST 2 ---- DUTYCODE:SU LINIATA:DA2
 PDC INFORMATION
 FNAME:MARGARET E
 LNAME:HUNTER
 05FEB 18.38.48 USSF 000Z CLR R 0669/05FEB
 DEN MSP I L
 FNAME:MARGARET E
 LNAME:HUNTER
 05FEB 18.38.48 USSF 000Z CLR R 0321/08FEB
 MSP DEN E L
 FNAME:MARGARET E
 LNAME:HUNTER
 02FEB 17.56.44 USSF 000Z CLR R 1122/05FEB
 SAN DEN E L
 FNAME:MARGARET E
 LNAME:HUNTER
 10JAN 18.07.59 USSF 000Z CLR R 1440/13JAN
 SAN ORD E L
 QUEUE HISTORY

SYSQ/ETK/10
 -ADR VERIF 09NOV2217Z
 E
 -ETK GS 41 09NOV2217Z DAB966 CDM/10
 QEP/ETK/26
 -*** GS 43 09NOV2218Z DAB9A0 CDM/**
 QR
 -ETK SU ET 09NOV2218Z DA2FC1 WEC/26
 QEP/RTX/80
 -*** SU ET 09NOV2218Z DA2FC1 WEC/**
 QR
 -RTX SU RE 09NOV2218Z DA66F8 RTX/80
 SYSQ/ETK/45
 -E - TKTG 27NOV1702Z
 SYSQ/ETK/45*ALRDY ON Q
 -E - TKTG 12JAN1718Z
 QR
 -ETK SU IP 12JAN1720Z DA4780 CRC/45
 SYSQ/ETK/45
 -E - TKTG 13JAN1801Z
 SYSQ/ETK/45*ALRDY ON Q
 -E - TKTG 13JAN1841Z
 QEP/JPB/56
 -ETK SU IP 13JAN1845Z DA6E49 CRC/45
 QR
 -JPB SU AS 13JAN1850Z DA2BBB HDQ/56
 STORED FARE DATA FOLLOWS
 XQ
 FARE QUOTE- AUTOPRICED - I
 WEB SU CO 09NOV2216Z DA2D94 UA
 SAN UA X/HOU UA WAS 234.42SEA21AXS UA X/H
 OU UA SAN 234.42SEA21A
 USD468.84 XT77.36 TTL546.20
 S USD 468.84 END ZP SAN IAH DCA IAH XT 35
 .16US 16.00ZP 11.20AY
 5.00XF SAN4.5 IAH3 DCA4.5 IAH3
 V S 1/2 NOT VALID BEFORE/AFTER 04DEC
 V S 3/4 NOT VALID BEFORE/AFTER 08DEC
 SAN UA X/HOU UA WAS 234.42SEA21AXS UA X/H
 OU UA SAN 234.42SEA21A
 USD468.84 XT77.36 TTL546.20
 S USD 468.84 END ZP SAN IAH DCA IAH XT 35
 .16US 16.00ZP 11.20AY
 5.00XF SAN4.5 IAH3 DCA4.5 IAH3
 V S 1/2 NOT VALID BEFORE/AFTER 04DEC
 V S 3/4 NOT VALID BEFORE/AFTER 08DEC
 SAN UA X/HOU UA WAS 234.42SEA21AXS UA X/H
 OU UA SAN 234.42SEA21A
 USD468.84 XT77.36 TTL546.20
 S USD 468.84 END ZP SAN IAH DCA IAH XT 35
 .16US 16.00ZP 11.20AY

16-7162_0714

5.00XF SAN4.5 IAH3 DCA4.5 IAH3
V S 1/2 NOT VALID BEFORE/AFTER 04DEC
V S 3/4 NOT VALID BEFORE/AFTER 08DEC
SAN UA X/HOU UA WAS 234.42SEA21AXS UA X/H
OU UA SAN 234.42SEA21A
USD468.84 XT77.36 TTL546.20
S USD 468.84 END ZP SAN IAH DCA IAH XT 35
.16US 16.00ZP 11.20AY
5.00XF SAN4.5 IAH3 DCA4.5 IAH3
V S 1/2 NOT VALID BEFORE/AFTER 04DEC
V S 3/4 NOT VALID BEFORE/AFTER 08DEC

PSGR1

ENDORSE1- NONREF/OVALUAFTDPT/CHGFEE
TOTAL FARE - USD546.20
RCVD-COCOM-US/JCM91170-GUID/829FA74627514
CC08FA7F06C5144E74B
WEB SU CO 27NOV1702Z DA6580 UA

XQ

FARE QUOTE- AUTOPRICED - A N1.1/2.1/3.1/4
.1
WEC SU BK 27NOV1702Z DACA5C UA
13JAN15SAN UA X/CHI156.28LAG14AKS UA WAS9
.210KRP14DKS UA X/CHI9
USD500.47 XT82.73 TTL583.20
.81LRG14DKS UA SAN156.28LAG14AKS USD500.4
7END ZP SANORDDCAORD X
37.53US16.00ZP11.20AY18.00XF SAN4.5ORD4.
5DCA4.5ORD4.5

V S 1/2 NOT VALID BEFORE/AFTER 13JAN
V S 3/4 NOT VALID BEFORE/AFTER 17JAN
PSGR1

ENDORSE3- NONREF/OVALUAFTDPT/CHGFEE
TOTAL FARE
RCVD-COCOM-US/JCM91170-GUID/BC069D4CFA054
CCEAD95A65972A66DE6

WEB SU CO 12JAN1718Z DA3B7A UA

XQ

FARE QUOTE- AUTOPRICED - A N1.1/2.1/3.1/4
.1
WEC SU BK 13JAN1801Z DAC398 UA
05FEB15SAN UA X/DEN UA MSP158.14LFA21ARN
UA X/DEN UA SAN158.14L
USD316.28 XT68.92 TTL385.20
A21ARN USD316.28END ZP SANDENMSPDEN XT 23
.72US16.00ZP11.20AY18.

OXF SAN4.5DEN4.5MSP4.5DEN4.5
V S 1/2 NOT VALID BEFORE/AFTER 05FEB
V S 3/4 NOT VALID BEFORE/AFTER 08FEB
PSGR1

ENDORSE3- NONREF/OVALUAFTDPT/CHGFEE
TOTAL FARE

RCVD-EZR-4.13.12-SV
PTK SU NB 13JAN1841Z DAD13D UA
END FARE QUOTE HISTORY DATA
.....
.... ETKT CREATED 13JAN 1801Z RTX BY SU RE
DA2907 UA
HUNTER/MARGARETEMRS 01624300855461
#1 OF 1 27NOV14 EXCHANGED
SAN UA1440L 13JAN 847AOK LAG14AKS
NVB13JAN NVA13JAN
O ORD UA3474K 13JAN 40CPOK KRP14DKS
NVB13JAN NVA13JAN
O DCA UA6533L 17JAN 345POK LRG14DKS
NVB17JAN NVA17JAN
O ORD UA1444L 17JAN 60CPOK LAG14AKS
NVB17JAN NVA17JAN

SAN
FARE-USD TAX TAX TTL-USD
500.47 82.73 583.20
FC /FC 13JAN15SAN UA X/CHI156.28LAG14AKS
UA WAS92.10KRP14DKS UA X/CHI95.81LRG14D
KS UA SAN156.28LAG14AKS USD500.47END ZP
SANORDDCAORD XT37.53US16.00ZP11.20AY18
.00XF SAN4.5ORD4.5DCA4.5ORD4.5
FP CA SANIAHDCAIAH A/C CAXXXXXXXXXXXXXX9587/
0618/N100132 \$31.63/XT5.37/\$37.00
E3 NONREF/OVALUAFTDPT/CHGFEE
X1 01624282739645

.... ETKT HISTORY
HUNTER/MARGARETEMRS 01624300855461
SUSD 583.20
FP CA SANIAHDCAIAH A/C CAXXXXXXXXXXXXXX9587/
0618/N100132 \$31.63/XT5.37/\$37.00
X1 /EX 01624282739645
E

RTX SU RE 27NOV 1702Z DA2900 UA
T:\$UE01624282739645/FCA/OBUSD468.84/OXXT77
.36/AC\$XXXXXXXXXXXXX9587/0618/N100132|@X
FSANIAHDCAIAH|N1.1|ET
CPN 1234 EXCHANGED

01624347101941 0001
REFUNDED RF\$TC15TCVAX18PJ7K5PU1*/
USD198.00
RTX SU RE 13JAN 1801Z DA2907 UA
T:\$UE01624300855461/FCA/OBUSD500.47/OXXT82
.73/RF\$TC15TCVAX18PJ7K5PU1*/USD198.00|@
XFSANORDDCAORD|N1.1|ET
CPN 1234 ADJ PUR DTE FR 17JAN15 TO 08FEB15
RTX SU RE 13JAN 1801Z DA2907 UA
.....
.... ETKT CREATED 09FEB 0235Z DEN BY PD SS

UA
HUNTER/MARGARETEMRS 01624347101941
#1 OF 1 13JAN15
*SAN 1122A 05FEB1524. LFA21ARN
NVB05FEB NVA05FEB USED
X*DEN 669A 05FEB1941. LFA21ARN
NVB05FEB NVA05FEB USED
O*MSP 321A 08FEB1640. LFA21ARN
NVB08FEB NVA08FEB USED
X*DEN 1062A 08FEB1900. LFA21ARN
NVB08FEB NVA08FEB USED
SAN
FARE-USD TAX TAX TTL-USD
316.28 68.92 385.20
FC /FC 05FEB15SAN UA X/DEN UA MSP158.14LFA21ARN UA X/DEN UA SAN158.14LFA21ARN US
D316.28END ZP SANDENMSPDEN XT23.72US16.
00ZP11.20AY18.00XF SAN4.5DEN4.5MSP4.5DE
N4.5
FP CA SANORDDCAORD
E3 NONREF/OVALUAFTDPT/CHGFEE
X1 01624300855461
.... ETKT HISTORY
HUNTER/MARGARETEMRS 01624347101941
9USD 385.20
FP CA SANORDDCAORD
X1 /EX 01624300855461
4
RTX SU RE 13JAN 1801Z DA2907 UA
T:\$UE01624300855461/FCA/OBUSD500.47/OXXT82
.73/RF\$TC15TCVAX18PJ7K5PU1*/USD198.00|@
XFSANORDDCAORD|N1.1|ET
CPN 1 XS
UA 1122 L 05FEB SANDEN
AS UA 1122 A 05FEB SANDEN
PTK SU NB 13JAN 1848Z DAD13D UA
T:\$EIR/S1/S2|1122SANDEN05FEB/669DENMSP05FE
B|ET
CPN 2 XS
UA 669 L 05FEB DENMSP
AS UA 669 A 05FEB DENMSP
PTK SU NB 13JAN 1848Z DAD13D UA
T:\$EIR/S1/S2|1122SANDEN05FEB/669DENMSP05FE
B|ET
CPN 3 XS
UA 321 L 08FEB MSPDEN
AS UA 321 A 08FEB MSPDEN
PTK SU NB 13JAN 1848Z DAD13D UA
T:\$EIR/S3/S4|321MSPDEN08FEB/1062DENSAN08FE
B|ET
CPN 4 XS

16-7162_0715

UA 1062 L 08FEB DENSAN
AS UA 1062 A 08FEB DENSAN
PTK SU NB 13JAN 1848Z DAD13D UA
T:SEIR/S3/S4|321MSPDEN08FEB/1062DENSAN08FE
B|ET
CPN 1 CHECKED-IN
WEB PD 96 05FEB 0114Z DA07FD UA
CPN 2 CHECKED-IN
WEB PD 96 05FEB 0114Z DA07FD UA
CPN 1 LIFTED
05FEB 2256Z UA
CPN 1 UA USED
SAN PD SS 06FEB 0000Z UA
CPN 2 LIFTED
06FEB 0235Z UA
CPN 2 UA USED
DEN PD SS 06FEB 0350Z UA
CPN 3 CHECKED-IN
WEB PD 98 07FEB 2246Z DAC1C9 UA
CPN 4 CHECKED-IN
WEB PD 98 07FEB 2246Z DAC1C9 UA
CPN 3 LIFTED
08FEB 2205Z UA
CPN 3 UA USED
MSP PD SS 08FEB 2306Z UA
CPN 4 LIFTED
09FEB 0138Z UA
CPN 4 UA USED
DEN PD SS 09FEB 0235Z UA

EXHIBIT 22

EMHA PNR.K02SCJ CR13JAN 2001Z PTK BY SU NB
DAD13D UA
***1.HUNTER/DUNCANDUANEMR
FONE-GOV*HUNTER *GOVT AFFAIRS VIP**/N000
GOV**PLZ EXTED ALL COURTESIES/N000
WAS225-5672*CARLY DEBEIKES/EB202
TSA*DOB 12-07-1976 KTN [REDACTED]
IAD339-7799*DUNCAN DUANEMR HUNTER/H619
RCVD-EZR AGENT

TKT -T/FQR - INVOICE/534083XXXXX9587/2434
7298534/0001//732.20

G FX-OSI UA ELECTIVE OFFICIAL

OSI UA UCON

SSRFQTVUAKH/UAJCM91170.1-HUNTER/DUNCANDU
ANEMR/01.01

OSI YY PREMIER 1K MEMBER-PLZ EXTEND ALL
COURTESIES

SSRDOCSUAKH1////07DEC76/M/HUNTER/DUNCA
N DUANE-1HUNTER/

SSRDOCSUA//DUNCANDUANEMR

SSRDOCOUAKH1//K.//US-1HUNTER/DU
NCANDUANEMR

OSI YY CRU REDEEMED/MSPSAN/HUNTER/DUNCAN
DUANEMR

SSROTHSUASS1IADMSF3799M05FEB-1HUNTER/DUN
CANDUANEMR.CONGRESSMAN

SSROTHSUASS1MSPDEN0321R08FEB-1HUNTER/DUN
CANDUANEMR.CONGRESSMAN

SSROTHSUASS1DENSAN1062R08FEB-1HUNTER/DUN
CANDUANEMR.CONGRESSMAN

SSRCTCEYHKL/DUNC.D.HUNTER//1H
UNTER/DUNCANDUANEMR

SSRCTCMYHKL//1HUNTER/DUNCAND
UANEMR

RKKS-\$MC534083XXXXX9587/0618

*EMAIL - CARLY.DEBEIKES-

EMAIL-DUNC.D.HUNTER-AT-DUNCAN
DUANEMR HUNTER

HADV POSSIBLE NON-REF BSF MAY APPLY - PT
KNB

ATTN REVENUE BOOKING FEE WAIVED DUE TO*O
THER* PTK NB

OTHER REASON

HADV UA3799* MESA AIRLINES DBA UNITED EX
PRESS

06 REMARKS ADDED BY PTK SU NB 13JAN 2001
Z DAD13D

REY13JAN*APPR CC MC 111708 \$732.20 PTKNB
PB TKT ORDERID*26809A61-CE97-432B-9507-F

5ECD1B96DE4

EMAIL RQSTD-CARLY.DEBEIKES-AT-MAIL.HOUSE
.GOV

RECEIPT ATTN- DUNCANDUANEMR HUNTER

POS-US

05 REMARKS ADDED BY PTK SU NB 13JAN 2001
Z DAD13D

CDM: PNR SENT TO ACCERTIFY CDM41

01 REMARKS ADDED BY CDM GS 41 13JAN 2001
Z DAB961

13JAN/1404/EMAIL-REQUEST ACKNOWLEDGED*ET
KT

01 REMARKS ADDED BY WEC SU ER 13JAN 2004
Z D11D86

EZR*CRU-JCM91170/0160917627020/EXP013116
EZR*MSPSAN/HUNTER/DUNCANDUANEMR

02 REMARKS ADDED BY PTK SU NB 13JAN 2008
Z DAD13D

SCH*SCHEDULE CHANGE OVERBOOKING

01 REMARKS ADDED BY PTK SU NB 13JAN 2008
Z DAD13D

13JAN/1410/EMAIL-REQUEST ACKNOWLEDGED*ET
KT

01 REMARKS ADDED BY WEC SU ER 13JAN 2010

Z D11D8D

13JAN/1415/EMAIL RECEIPT SENT 01/13

01 REMARKS ADDED BY WEC SU ER 13JAN 2015
Z D11D86

1 UA3799M 05FEB IADMSF HK 1 1715. 1859.

2 UA 321R 08FEB MSPDEN HK 1 1640. 1756.

3 UA1062R 08FEB DENSAN HK 1 1900. 2027.

***** PNR HISTORY *****

X8 TL30

A5 \$MC534083XXXXX9587/0618

RCVD-EZR-4.13.12-SV

PTK SU NB 13JAN 2001Z DAD13D UA

X7 TAE/1200N/13JAN/AI*MR DUNCAN DUANE HUNT
ER*223 CANNON HOB*WASHINGTON DC 20515

XF WAS225-5672*CARLY DEBEIKES/B202

RCVD-

TEM SU ET 13JAN 2004Z DA2FBB UA

XS UA1062L 08FEBDENSAN HK/XX 1 1900. 2027.

A3 OSI YY CRU REDEEMED/MSPSAN/HUNTER/DUNCA
NDUANEMR

AS UA1062R 08FEBDENSAN NN/SS 1 1900. 2027.

AS UA 321R 08FEBMSPDEN PB/PB 1 1640. 1756.

XQ 4

RCVD-EZR-4.13.12-PTKNB

PTK SU NB 13JAN 2008Z DAD13D UA

XS UA 321R 08FEBMSPDEN PB/XX 1 1640. 1756.

XS UA 321L 08FEBMSPDEN HK/XX 1 1640. 1756.

AS UA 321R 08FEBMSPDEN CB/SS 1 1640. 1756.

RCVD-EZR-4.13.12-SV

PTK SU NB 13JAN 2008Z DAD13D UA

A3 SSROTHSUASS1IADMSF3799M05FEB-1HUNTER/DU
NCANDUANEMR.CONGRESSMAN

A3 SSROTHSUASS1MSPDEN0321R08FEB-1HUNTER/DU
NCANDUANEMR.CONGRESSMAN

A3 SSROTHSUASS1DENSAN1062R08FEB-1HUNTER/DU
NCANDUANEMR.CONGRESSMAN

RCVD-EZR-4.13.12-SV

PTK SU NB 13JAN 2011Z DAD13D UA

A3 SSRCTCEYHKL/DUNC.D.HUNTER//
HUNTER/DUNCANDUANEMR

A3 SSRCTCMYHKL/16193397799-1HUNTER/DUNCAN
DUANEMR

RCVD-QPTD

QPT PD 70 05FEB 0109Z DA3587 UA

..... APIS INFORMATION

FNAME:DUNCAN DUANE

LNAME:HUNTER

DOB:761207 GENDER:M NAT: RESIDENT:

HIST 1 ---- PARSDATE:13JAN CITYCODE:PTK

HIST 2 ---- DUTYCODE:SU LINIATA:DAD

HIST 1 ---- PARSDATE:13JAN CITYCODE:PTK

HIST 2 ---- DUTYCODE:SU LINIATA:DAD

HIST 1 ---- PARSDATE:13JAN CITYCODE:PTK

HIST 2 ---- DUTYCODE:SU LINIATA:DAD

..... POC INFORMATION

FNAME:DUNCAN DUANE

LNAME:HUNTER

05FEB 18.39.33 USSF 003Z KNO R 0321/08FEB

MSP DEN E LK

FNAME:DUNCAN DUANE

LNAME:HUNTER

02FEB 18.52.58 USSF 003Z KNO R 3799/05FEB

IAD MSP E LK

.... QUEUE HISTORY

SYSQ/ETK/10

-ADR VERIF 13JAN2001Z

Z

-ETK GS 41 13JAN2001Z DAB961 CDM/10

QEP/NWP/33

*** SU NB 13JAN2002Z DAD13D PTK/**

QEP/ETK/12

*** SU NB 13JAN2003Z DAD13D PTK/**

QR

-ETK SU ET 13JAN2004Z DA2FBB TBM/12

QEP/ETK/31

*** SU ET 13JAN2004Z DA2FBB TBM/**

QEP/ETK/12

*** SU NB 13JAN2004Z DAD13D PTK/**

QEP/ETK/12*ALRDY ON Q

*** SU NB 13JAN2004Z DAD13D PTK/**

QR

-ETK SU ET 13JAN2004Z DA2BAC TBM/31

QR

-ETK SU ET 13JAN2004Z DA2B7E TBM/12

SYSQ/ETK/45

-E - TKTG 13JAN2008Z

QEP/RTX/65

*** SU NB 13JAN2008Z DAD13D PTK/**

SYSQ/ETK/45*ALRDY ON Q

-E - TKTG 13JAN2008Z

QR

-RTX SU RE 13JAN2008Z DA2900 RTX/65

QEP/NWP/2

*** SU NB 13JAN2013Z DAD13D PTK/**

QR

-NWP SU Q2 13JAN2034Z D708B2 IAC/33

QR

-NWP SU Q2 13JAN2038Z D708B2 IAC/02

STORED FARE DATA FOLLOWS

XQ

FARE QUOTE- AUTOPRICED LA\$R/PADT

PTK SU NB 13JAN1959Z DAD13D UA

1 - PSGR 1 ADT

USD651.16 US48.84 XT32.20 TTL732.20

05FEB15WAS UA MSP491.1\$MAA14AKN UA X/DEN

UA SAN160.00LAA14AXN

USD651.16END EPIADMSFEN XT12.00ZP11.20AY

XF9.00IAD4.5MSP4.5

V S 2/3 NOT VALID AFTER 29APR

PSGR1

ENDORSE3- NONREF/OVALUAFDPT/CHGFEE

LAST TKT DTE 14JAN15

TOTAL FARE - USD732.20

RCVD-EZR-4.13.12-PTKNB

PTK SU NB 13JAN2008Z DAD13D UA

END FARE QUOTE HISTORY DATA

..... ETKT CREATED 09FEB 0235Z DEN BY PD SS

UA

HUNTER/DUNCANDUANEMR 01624347298534

#1 OF 1 13JAN15

IAD UA3799M 05FEB 515POK MAA14AKN

O*MSP

321R 08FEB1640. LAA14AXN

NVA29APR USED

X*DEN 1062R 08FEB1900. LAA14AXN

NVA29APR USED

SAN

FARE-USD TAX TAX TTL-USD
651.16 48.84 32.20 732.20
FC /FC 05FEB15WAS UA MSP491.16MAA14AKN UA
X/DEN UA SAN160.00LAA14AXN USD651.16EN
D 2PIADMSPDEN XT12.00ZP11.20AY XF9.00IA
D4.5MSP4.5

FP CCCAXXXXXXXXXXXXXX9587/0618/N111708

E3 NONREF/OVALUAFIDPT/CHGFEE

.... ETKT HISTORY

HUNTER/DUNCANDUANEMR 01624347298534

\$USD 732.20

FP CCCAXXXXXXXXXXXXXX9587/0618/N111708

AI*MR DUNCAN DUANE HUNTER*223 CANNON HOB*W

ASHINGTON DC 20515*

TBM SU ET 13JAN 2004Z DA2FEB UA

T:\$XXXXXXXXXXXXX9587/0618/N111708|ET

CPN 2 XS

UA 321 L 08FEB MSPDEN

AS UA 321 R 08FEB MSPDEN

RTX SU RE 13JAN 2008Z DA2901 UA

T:ET*.S2

CPN 3 XS

UA 1062 L 08FEB DENSAN

AS UA 1062 R 08FEB DENSAN

RTX SU RE 13JAN 2008Z DA2901 UA

T:ET*.S3

CPN 2 XS

UA 321 R 08FEB MSPDEN

AS UA 321 R 08FEB MSPDEN

PTK SU NB 13JAN 2008Z DAD13D UA

T:\$EIR/S2/S3|321MSPDEN08FEB/1062DENSAN08FE

B|ET

CPN 3 XS

UA 1062 R 08FEB DENSAN

AS UA 1062 R 08FEB DENSAN

PTK SU NB 13JAN 2008Z DAD13D UA

T:\$EIR/S2/S3|321MSPDEN08FEB/1062DENSAN08FE

B|ET

CPN 1 CHECKED-IN

WEB PD 91 05FEB 2125Z DA088A UA

CPN 1 LIFTED

05FEB 2152Z UA

CPN 1 UA USED

IAD PD SS 05FEB 2245Z UA

CPN 2 CHECKED-IN

WEB PD 98 07FEB 2246Z DAOAEB UA

CPN 3 CHECKED-IN

WEB PD 98 07FEB 2246Z DAOAEB UA

CPN 2 LIFTED

08FEB 2205Z UA

CPN 2 UA USED

MSP PD SS 08FEB 2306Z UA

CPN 3 LIFTED

09FEB 0138Z UA

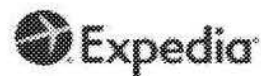
CPN 3 UA USED

DEN PD SS 09FEB 0235Z UA

EXHIBIT 23

CONFIDENTIAL

Hyatt Place Washington DC/US Capitol, Washington



Booked items

Hotel: Washington

Expedia itinerary number: **1124775134284**
 Expedia booking ID: [REDACTED]
 Hotel confirmation number: 9683827

Main contact: Deborah Tofflemeyer
E-mail: mhunter4000 [REDACTED]
Alternate phone: [REDACTED]

Traveler and cost summary

Expedia Special Rate

Reserved for:
Deborah Tofflemeyer

Hotel: 2 adults

Guestroom Two Queens

Includes: Full Breakfast, Free High-Speed Internet

2/12 - 2/14: ~~\$189.00~~ **\$160.65**
 per night

Taxes & Service Fees
 (where applicable):

\$23.29 per night

Amount charged for hotel reservation

\$551.82

+ Breakage deposit: USD
 50.00 per night

Collected by hotel [Details](#)

Room options / Additional requests

We will forward your requests to the property, but we cannot guarantee that your requests will be honored.

2 QUEEN BEDS, Non-Smoking

Hotel summary

Fri Feb-12-2016 (3 nights)

Hyatt Place Washington DC/US Capitol

33 New York Avenue NE
 Washington, DC 20002

Check in: Fri Feb-12-2016
Check out: Mon Feb-15-2016

Reservation questions: +1 (800) EXPEDIA

For other information contact the hotel: Tel: 1 (202) 289-5599 Fax: 1 (202) 289-5590

Star Rating: [More lodging info](#)

Mandatory Hotel-Imposed fees:

The following mandatory hotel-imposed fees are charged and collected by the hotel either at check-in or check-out.

- Breakage deposit: USD 50.00 per night

The above list may not be comprehensive. Mandatory hotel-imposed fees may not include tax and are subject to change.

Award points and airline mileage may not be awarded when booking an Expedia Special Rate hotel.

Unless specified otherwise, **rates are quoted in US dollars.**

The price shown above **DOES NOT** include any applicable hotel service fees, charges for optional incidentals (such as minibar snacks or telephone calls), or regulatory surcharges. The lodging will assess these fees, charges, and surcharges upon check-out.

Your room is guaranteed for late arrival.

CONFIDENTIAL

16-7162_0722

EX_0003

CONFIDENTIAL

Hotel rules and restrictions**Property policies**

- We understand that sometimes plans fall through. We do not charge a cancel or change fee. When the hotel charges such fees in accordance with its own policies, the cost will be passed on to you. Hyatt Place Washington DC/US Capitol charges the following cancellation and change fees.

Cancellation or Change Policy

- Cancellations or changes made after 4:00 PM (Eastern Standard Time (US & Canada)) on February 10, 2016 are subject to a hotel fee equal to the first night's rate plus taxes and fees.
- Cancellations or changes made after check-in on February 12, 2016 are subject to a hotel fee equal to 100% of the total amount paid for the reservation.
- Your credit card is charged the total cost above at time of purchase. Prices and room availability are not guaranteed until full payment is received.

Pricing and payment

- Some hotels request that we wait to submit guest names until 7 days prior to check in. In such a case, your hotel room is reserved, but your name is not yet on file with the hotel.

Mandatory Hotel-Imposed fees

The following mandatory hotel-imposed fees are charged and collected by the hotel either at check-in or check-out.

Hotel: Hyatt Place Washington DC/US Capitol

- Breakage deposit: USD 50.00 per night

The above list may not be comprehensive. Mandatory hotel-imposed fees may not include tax and are subject to change.

Special requests

We will forward your requests to the travel vendor, but as these are subject to availability we can not guarantee that they will be honoured. Some special requests (e.g., ski racks, rollaway beds) may incur additional charges from the vendor.

Free and special meals are not available on many flights.

Hotel: Hyatt Place Washington DC/US Capitol

Room : Guestroom Two Queens

Nonsmoking/Smoking: Non-Smoking

Room type: 2 QUEEN BEDS

Customer Support

Itinerary number: 1124775134284

If you have questions about your reservation, fill out our [itinerary assistance form](#). We'll respond within 24 hours: For immediate assistance call Expedia at 1-800-EXPEDIA (1-800-397-3342) or 1-404-728-8787 and have the itinerary number ready.

CONFIDENTIAL

16-7162_0723

EX_0004

EXHIBIT 24

Created Date/Time: 05/31/2016 09:35:34 AM
 Customer Number: 044418
 Account Number: [REDACTED]
 Service Address: [REDACTED]
 Mailing Address:
 MARGARET E HUNTER
 PO BOX [REDACTED]
 LA MESA CA 91944

Customer/Account Transaction History

Trans Date	Transaction	Amount	Balance
5/20/2016 0:00	Cycle Bill Due: 06/04/2016	\$149.63	\$280.34
5/17/2016 0:00	Fee-Late Fee	\$11.88	\$130.71
4/22/2016 0:00	Cycle Bill Due: 05/07/2016	\$119.19	\$118.83
4/4/2016 0:00	Pymt-InfoSend Cust Ck (IA_)	(\$287.00)	(\$0.36)
3/25/2016 0:00	Cycle Bill Due: 04/09/2016	\$152.00	\$286.64
3/15/2016 0:00	Fee-Late Fee	\$12.24	\$134.64
3/7/2016 0:00	Pymt-InfoSend Cust Ck (IA_)	(\$345.00)	\$122.40
2/19/2016 0:00	Cycle Bill Due: 03/05/2016	\$123.10	\$467.40
2/16/2016 0:00	Fee-Late Fee	\$30.00	\$344.30
2/3/2016 0:00	Pymt-InfoSend Cust Ck (IA_)	(\$200.00)	\$314.30
2/2/2016 0:00	Fee-Alpine Notify	\$3.00	\$514.30
2/2/2016 0:00	Fee-Notify	\$25.00	\$511.30
1/22/2016 0:00	Cycle Bill Due: 02/06/2016	\$299.42	\$486.30
1/12/2016 0:00	Fee-Late Fee	\$16.99	\$186.88
1/4/2016 0:00	Pymt-InfoSend Cust Ck (IA_)	(\$450.00)	\$169.89
12/18/2015 0:00	Cycle Bill Due: 01/02/2016	\$154.23	\$619.89
12/15/2015 0:00	Fee-Late Fee	\$30.00	\$465.66
12/3/2015 0:00	Pymt-InfoSend Cust Ck (IA_)	(\$238.00)	\$435.66
11/20/2015 0:00	Cycle Bill Due: 12/05/2015	\$412.87	\$673.66
11/17/2015 0:00	Fee-Late Fee	\$23.71	\$260.79
11/2/2015 0:00	Pymt-InfoSend Cust Ck (IA_)	(\$395.00)	\$237.08
10/23/2015 0:00	Cycle Bill Due: 11/07/2015	\$208.93	\$632.08
10/20/2015 0:00	Fee-Late Fee	\$30.00	\$423.15
10/5/2015 0:00	Pymt-InfoSend Cust Ck (IA_)	(\$195.00)	\$393.15
9/25/2015 0:00	Cycle Bill Due: 10/10/2015	\$373.86	\$588.15
9/15/2015 0:00	Fee-Late Fee	\$19.48	\$214.29
9/8/2015 0:00	Pymt-InfoSend Cust Ck (IA_)	(\$96.00)	\$194.81
8/21/2015 0:00	Cycle Bill Due: 09/05/2015	\$195.43	\$290.81
8/18/2015 0:00	Fee-Late Fee	\$8.67	\$95.38
8/10/2015 0:00	Pymt-Paymentus	(\$300.00)	\$86.71
7/24/2015 0:00	Cycle Bill Due: 08/08/2015	\$158.32	\$386.71
7/21/2015 0:00	Fee-Late Fee	\$20.76	\$228.39
7/6/2015 0:00	Pymt-Paymentus	(\$180.00)	\$207.63

6/26/2015 0:00 Cycle Bill Due: 07/11/2015	\$209.30	\$387.63
6/16/2015 0:00 Fee-Late Fee	\$16.21	\$178.33
6/2/2015 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$260.00)	\$162.12
5/22/2015 0:00 Cycle Bill Due: 06/06/2015	\$138.57	\$422.12
5/19/2015 0:00 Fee-Late Fee	\$25.78	\$283.55
4/24/2015 0:00 Cycle Bill Due: 05/09/2015	\$258.36	\$257.77
4/2/2015 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$126.00)	(\$0.59)
3/20/2015 0:00 Cycle Bill Due: 04/04/2015	\$125.41	\$125.41
3/2/2015 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$269.82)	\$0.00
2/20/2015 0:00 Cycle Bill Due: 03/07/2015	\$105.66	\$269.82
2/17/2015 0:00 Fee-Late Fee	\$14.92	\$164.16
1/28/2015 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$146.00)	\$149.24
1/23/2015 0:00 Cycle Bill Due: 02/07/2015	\$135.50	\$295.24
1/13/2015 0:00 Fee-Late Fee	\$14.52	\$159.74
1/3/2015 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$161.00)	\$145.22
12/19/2014 0:00 Cycle Bill Due: 01/03/2015	\$130.15	\$306.22
12/16/2014 0:00 Fee-Late Fee	\$16.01	\$176.07
12/2/2014 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$324.00)	\$160.06
11/21/2014 0:00 Cycle Bill Due: 12/06/2014	\$130.69	\$484.06
11/18/2014 0:00 Fee-Late Fee	\$30.00	\$353.37
11/3/2014 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$300.00)	\$323.37
10/24/2014 0:00 Cycle Bill Due: 11/08/2014	\$300.46	\$623.37
10/14/2014 0:00 Fee-Late Fee	\$29.36	\$322.91
10/3/2014 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$240.00)	\$293.55
9/19/2014 0:00 Cycle Bill Due: 10/04/2014	\$243.23	\$533.55
9/16/2014 0:00 Fee-Late Fee	\$23.85	\$290.32
9/5/2014 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$53.04)	\$266.47
9/3/2014 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$251.00)	\$319.51
9/2/2014 0:00 Fee-Alpine Notify	\$3.00	\$570.51
9/2/2014 0:00 Fee-Notify	\$25.00	\$567.51
8/22/2014 0:00 Cycle Bill Due: 09/06/2014	\$267.04	\$542.51
8/12/2014 0:00 Fee-Late Fee	\$25.04	\$275.47
8/4/2014 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$260.00)	\$250.43
7/18/2014 0:00 Cycle Bill Due: 08/02/2014	\$224.56	\$510.43
7/15/2014 0:00 Fee-Late Fee	\$25.99	\$285.87
7/3/2014 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$304.00)	\$259.88
6/20/2014 0:00 Cycle Bill Due: 07/05/2014	\$230.25	\$563.88
6/18/2014 0:00 Fee-Late Fee	\$30.00	\$333.63
6/3/2014 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$143.00)	\$303.63
5/23/2014 0:00 Cycle Bill Due: 06/07/2014	\$289.55	\$446.63
5/20/2014 0:00 Fee-Late Fee	(\$14.28)	\$157.08
5/20/2014 0:00 Fee-Late Fee	\$14.28	\$171.36
5/14/2014 0:00 Fee-Late Fee	\$14.28	\$157.08
5/5/2014 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$161.00)	\$142.80
4/18/2014 0:00 Cycle Bill Due: 05/03/2014	\$143.68	\$303.80
4/16/2014 0:00 Fee-Late Fee	\$14.56	\$160.12
4/2/2014 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$115.00)	\$145.56

3/21/2014 0:00 Cycle Bill Due: 04/05/2014	\$137.46	\$260.56
3/18/2014 0:00 Fee-Late Fee	\$11.19	\$123.10
2/21/2014 0:00 Cycle Bill Due: 03/08/2014	\$112.03	\$111.91
2/4/2014 0:00 Pymt-InfoSend Cust Ck (IA_)	(\$654.00)	(\$0.12)
1/24/2014 0:00 Cycle Bill Due: 02/08/2014	\$298.19	\$653.88
11/22/2013 0:00 Tax Credit	(\$29.68)	\$355.69
11/22/2013 0:00 Pumping/Energy	\$43.57	\$385.37
11/22/2013 0:00 SDCWA Infrastructure Charge	\$5.30	\$341.80
11/22/2013 0:00 System Charge	\$51.70	\$336.50
11/22/2013 0:00 Total Water Charges	\$284.80	\$284.80
10/8/2013 0:00 Payment - Infosend	(\$502.18)	\$0.00
9/20/2013 0:00 Tax Credit	(\$43.68)	\$502.18
9/20/2013 0:00 Pumping/Energy	\$64.12	\$545.86
9/20/2013 0:00 SDCWA Infrastructure Charge	\$5.30	\$481.74
9/20/2013 0:00 System Charge	\$51.70	\$476.44
9/20/2013 0:00 Total Water Charges	\$423.80	\$424.74
8/29/2013 0:00 Night Box Payment	(\$558.00)	\$0.94
8/27/2013 0:00 48 Hr Notice Fee	\$10.00	\$558.94
8/22/2013 0:00 Past Due Adjustment	\$30.00	\$548.94
7/19/2013 0:00 Tax Credit	(\$44.80)	\$518.94
7/19/2013 0:00 Pumping/Energy	\$65.76	\$563.74
7/19/2013 0:00 SDCWA Infrastructure Charge	\$5.30	\$497.98
7/19/2013 0:00 System Charge	\$51.70	\$492.68
7/19/2013 0:00 Total Water Charges	\$441.07	\$440.98
6/4/2013 0:00 Payment Via Lockbox	(\$340.00)	(\$0.09)
5/24/2013 0:00 Tax Credit	(\$31.36)	\$339.91
5/24/2013 0:00 Pumping/Energy	\$46.03	\$371.27
5/24/2013 0:00 SDCWA Infrastructure Charge	\$5.30	\$325.24
5/24/2013 0:00 System Charge	\$51.70	\$319.94
5/24/2013 0:00 Total Water Charges	\$301.48	\$268.24
3/22/2013 0:00 Tax Credit	(\$16.24)	(\$33.24)
3/22/2013 0:00 Pumping/Energy	\$23.84	(\$17.00)
3/22/2013 0:00 SDCWA Infrastructure Charge	\$5.30	(\$40.84)
3/22/2013 0:00 System Charge	\$51.70	(\$46.14)
3/22/2013 0:00 Total Water Charges	\$152.40	(\$97.84)
3/6/2013 0:00 Payment	(\$273.00)	(\$250.24)
3/5/2013 0:00 Payment Via Lockbox	(\$240.00)	\$22.76
2/28/2013 0:00 Past Due Adjustment	\$23.89	\$262.76
1/25/2013 0:00 Tax Credit	(\$19.60)	\$238.87
1/25/2013 0:00 Pumping/Energy	\$28.77	\$258.47
1/25/2013 0:00 SDCWA Infrastructure Charge	\$5.20	\$229.70
1/25/2013 0:00 System Charge	\$51.70	\$224.50
1/25/2013 0:00 Total Water Charges	\$174.05	\$172.80
12/6/2012 0:00 Payment Via Lockbox	(\$460.00)	(\$1.25)
11/16/2012 0:00 Pumping/Energy	\$60.01	\$458.75
11/16/2012 0:00 SDCWA Infrastructure Charge	\$5.20	\$398.74
11/16/2012 0:00 System Charge	\$47.00	\$393.54

11/16/2012 0:00 Total Water Charges	\$346.54	\$346.54
10/2/2012 0:00 Payment, Thank You	(\$403.26)	\$0.00
9/14/2012 0:00 Pumping/Energy	\$52.61	\$403.26
9/14/2012 0:00 SDCWA Infrastructure Charge	\$5.20	\$350.65
9/14/2012 0:00 System Charge	\$47.00	\$345.45
9/14/2012 0:00 Total Water Charges	\$299.00	\$298.45
8/1/2012 0:00 Payment Via Lockbox	(\$203.00)	(\$0.55)
7/13/2012 0:00 Pumping/Energy	\$60.83	\$202.45
7/13/2012 0:00 SDCWA Infrastructure Charge	\$5.20	\$141.62
7/13/2012 0:00 System Charge	\$47.00	\$136.42
7/13/2012 0:00 Total Water Charges	\$352.69	\$89.42
7/2/2012 0:00 Payment Via Lockbox	(\$263.00)	(\$263.27)
6/1/2012 0:00 Payment Via Lockbox	(\$263.00)	(\$0.27)
5/11/2012 0:00 Pumping/Energy	\$26.30	\$262.73
5/11/2012 0:00 SDCWA Infrastructure Charge	\$5.20	\$236.43
5/11/2012 0:00 System Charge	\$47.00	\$231.23
5/11/2012 0:00 Total Water Charges	\$144.89	\$184.23
4/30/2012 0:00 Night Box Payment	(\$305.00)	\$39.34
4/25/2012 0:00 48 Hr Notice Fee	\$10.00	\$344.34
4/19/2012 0:00 Past Due Adjustment	\$30.00	\$334.34
3/16/2012 0:00 Pumping/Energy	\$37.81	\$304.34
3/16/2012 0:00 SDCWA Infrastructure Charge	\$5.20	\$266.53
3/16/2012 0:00 System Charge	\$47.00	\$261.33
3/16/2012 0:00 Total Water Charges	\$214.60	\$214.33
2/2/2012 0:00 Payment Via Lockbox	(\$246.00)	(\$0.27)
1/13/2012 0:00 Pumping/Energy	\$31.24	\$245.73
1/13/2012 0:00 SDCWA Infrastructure Charge	\$4.98	\$214.49
1/13/2012 0:00 System Charge	\$47.00	\$209.51
1/13/2012 0:00 Total Water Charges	\$162.59	\$162.51
12/2/2011 0:00 Payment Via Lockbox	(\$398.00)	(\$0.08)
11/14/2011 0:00 Pumping/Energy	\$61.65	\$397.92
11/14/2011 0:00 SDCWA Infrastructure Charge	\$4.98	\$336.27
11/14/2011 0:00 System Charge	\$45.00	\$331.29
11/14/2011 0:00 Total Water Charges	\$324.64	\$286.29
10/3/2011 0:00 Payment Via Lockbox	(\$700.00)	(\$38.35)
9/12/2011 0:00 Pumping/Energy	\$87.95	\$661.65
9/12/2011 0:00 SDCWA Infrastructure Charge	\$4.98	\$573.70
9/12/2011 0:00 System Charge	\$45.00	\$568.72
9/12/2011 0:00 Total Water Charges	\$487.23	\$523.72
8/30/2011 0:00 Payment, Thank You	(\$420.00)	\$36.49
8/26/2011 0:00 48 Hr Notice Fee	\$10.00	\$456.49
8/23/2011 0:00 Past Due Adjustment	\$30.00	\$446.49
7/15/2011 0:00 Pumping/Energy	\$51.47	\$416.49
7/15/2011 0:00 SDCWA Infrastructure Charge	\$4.98	\$365.02
7/15/2011 0:00 System Charge	\$33.00	\$360.04
7/15/2011 0:00 Total Water Charges	\$327.20	\$327.04
6/3/2011 0:00 Payment Via Lockbox	(\$267.00)	(\$0.16)

5/13/2011 0:00 Pumping/Energy	\$35.03	\$266.84
5/13/2011 0:00 SDCWA Infrastructure Charge	\$4.98	\$231.81
5/13/2011 0:00 System Charge	\$33.00	\$226.83
5/13/2011 0:00 Total Water Charges	\$214.42	\$193.83
4/4/2011 0:00 Payment Via Lockbox	(\$220.00)	(\$20.59)
3/11/2011 0:00 Pumping/Energy	\$23.59	\$199.41
3/11/2011 0:00 SDCWA Infrastructure Charge	\$4.98	\$175.82
3/11/2011 0:00 System Charge	\$33.00	\$170.84
3/11/2011 0:00 Total Water Charges	\$137.84	\$137.84
2/2/2011 0:00 Payment Via Lockbox	(\$148.03)	\$0.00
1/14/2011 0:00 Pumping/Energy	\$31.45	\$148.03
1/14/2011 0:00 SDCWA Infrastructure Charge	\$4.06	\$116.58
1/14/2011 0:00 System Charge	\$33.00	\$112.52
1/14/2011 0:00 Total Water Charges	\$169.57	\$79.52
11/8/2010 0:00 Pumping/Energy	\$35.65	(\$90.05)
11/8/2010 0:00 SDCWA Infrastructure Charge	\$4.06	(\$125.70)
11/8/2010 0:00 System Charge	\$32.00	(\$129.76)
11/8/2010 0:00 Total Water Charges	\$218.47	(\$161.76)
10/7/2010 0:00 Payment Via Lockbox	(\$348.00)	(\$380.23)
10/6/2010 0:00 Payment Via Lockbox	(\$380.00)	(\$32.23)
9/7/2010 0:00 Pumping/Energy	\$41.90	\$347.77
9/7/2010 0:00 SDCWA Infrastructure Charge	\$4.06	\$305.87
9/7/2010 0:00 System Charge	\$32.00	\$301.81
9/7/2010 0:00 Total Water Charges	\$269.81	\$269.81
8/9/2010 0:00 Payment Via Lockbox	(\$465.73)	\$0.00
7/13/2010 0:00 Pumping/Energy	\$57.54	\$465.73
7/13/2010 0:00 SDCWA Infrastructure Charge	\$4.06	\$408.19
7/13/2010 0:00 System Charge	\$32.00	\$404.13
7/13/2010 0:00 Total Water Charges	\$389.85	\$372.13
6/11/2010 0:00 Payment Via Lockbox	(\$185.00)	(\$17.72)
5/10/2010 0:00 Pumping/Energy	\$19.39	\$167.28
5/10/2010 0:00 SDCWA Infrastructure Charge	\$4.06	\$147.89
5/10/2010 0:00 System Charge	\$32.00	\$143.83
5/10/2010 0:00 Total Water Charges	\$112.53	\$111.83
4/1/2010 0:00 Payment by check	(\$110.00)	(\$0.70)
3/15/2010 0:00 Pumping/Energy	\$11.26	\$109.30
3/15/2010 0:00 SDCWA Infrastructure Charge	\$4.06	\$98.04
3/15/2010 0:00 System Charge	\$32.00	\$93.98
3/15/2010 0:00 Total Water Charges	\$62.45	\$61.98
2/1/2010 0:00 Payment by check	(\$77.00)	(\$0.47)
1/19/2010 0:00 Pumping/Energy	\$6.25	\$76.53
1/19/2010 0:00 SDCWA Infrastructure Charge	\$4.06	\$70.28
1/19/2010 0:00 System Charge	\$32.00	\$66.22
1/19/2010 0:00 Total Water Charges	\$34.22	\$34.22
1/5/2010 0:00 Payment, Thank You	(\$770.36)	\$0.00
12/23/2009 0:00 Discontinuance Fee	\$50.00	\$770.36
12/18/2009 0:00 48 Hr Notice Fee	\$10.00	\$720.36

12/11/2009 0:00 Past Due Adjustment	\$30.00	\$710.36
11/9/2009 0:00 Pumping/Energy	\$84.43	\$680.36
11/9/2009 0:00 SDCWA Infrastructure Charge	\$3.80	\$595.93
11/9/2009 0:00 System Charge	\$29.00	\$592.13
11/9/2009 0:00 Total Water Charges	\$577.07	\$563.13
10/7/2009 0:00 Water Charges	(\$13.24)	(\$13.94)
9/30/2009 0:00 Payment by check	(\$177.00)	(\$0.70)
9/8/2009 0:00 Pumping/Energy	\$15.77	\$176.30
9/8/2009 0:00 SDCWA Infrastructure Charge	\$3.80	\$160.53
9/8/2009 0:00 System Charge	\$29.00	\$156.73
9/8/2009 0:00 Total Water Charges	\$102.73	\$127.73
7/31/2009 0:00 Service Charge	\$25.00	\$25.00

EXHIBIT 25

Notes Report

05/31/2016

Customer #	Account #	First Name	Last Name	Date/Time Entered	Note Reason	Notes
[REDACTED]		MARGARET	HUNTER	07/29/2009 04:54:43 PM		REQUEST#64657 Turn On New Customer SCHEDULED ON:07/06/09 CUST SAID PURCHASED HOUSE AT BEGINING OF MONTH. HAD ME TAKE AS OF LAST READ ***RESUP AS OF 7/06/09***
[REDACTED]		MARGARET	HUNTER	10/02/2009 08:40:57 AM		Meter Replaced. AMR project. Svc Reg # 71395
[REDACTED]		MARGARET	HUNTER	10/07/2009 05:34:28 PM		Applied Credit to reverse pass-through increase of Sept. 2009
[REDACTED]		MARGARET	HUNTER	11/02/2009 03:07:38 PM		"HIGH READ, NO LK" PER REPORT.
[REDACTED]		MARGARET	HUNTER	12/23/2009 10:44:06 AM		SHUT-OFF FEE ADDED TO ACCOUNT, S/O N/P 12/23/09
[REDACTED]		MARGARET	HUNTER	01/04/2010 09:19:46 AM		SAYS THEY HAVE BEEN OUT OF TOWN FOR A MONTH AND CAME BACK TO NO WTR. EXPLND DUE TO NON PMT THE WTR WAS S/O. SHE FIGURED IT WOULD BE. SAYS SHE WILL BE IN BY NOON TODAY TO PAY \$770.36. PER MARIE SHE OKED TO WAIVE THE DEPOSIT /// IX WAIVER /// FOR THIS ACCT DUE TO GOOD RECORD. CUST UNDERSTOOD AND WAS FINE. TOLD HER ONCE SHE PAYS WE WILL CALL SERVICE BACK ON AND THEY HAVE TILL 5PM TODAY TO GET IT BACK ON. SHE WAS FINE.
[REDACTED]		MARGARET	HUNTER	04/30/2012 09:24:56 AM		CUST CLLD ON 04/27/12 @ 3:09PM. I DROPPED MY PMT OFF IN THE DROP BOX.
[REDACTED]		MARGARET	HUNTER	06/30/2013 10:53:37 AM		EMAIL / PHONE NUMBER VERIFIED. NO EMAIL CUSTOMER INQUIRY. PAYMENT RECEIVED. DISREGARD NOTIFY.
[REDACTED]		MARGARET	HUNTER	11/19/2013 11:21:10 AM		CALLED TO SEE WHY \$502.18 WAS DEDUCTED FROM HIS BANK ACCT. HE SAID THEY GONT HAVE SERVICE WITH US. I DID PMT SEARCH AND THIS ACCOUNT CAME UP. I TOLD HIM IT WAS FOR THIS ACCT. HE SAID STRANGE AND THAT HE WILL DISCUSS WITH HIS DAUGHTER IN LAW
[REDACTED]		MARGARET	HUNTER	02/28/2014 11:19:19 AM	InfoSend	<StartDate: 2013/10/07/> <EndDate: / / /> <PaymentInitiation: OneTimePay> <PaperPaperless: Paperless> <Email: [REDACTED]>
[REDACTED]		MARGARET	HUNTER	07/03/2014 11:21:35 AM	Billing	Wanted clarification on bill, reviewed and she was fine
[REDACTED]		MARGARET	HUNTER	09/04/2014 01:40:25 PM	Billing	MRS HUNTER CALLED TO SEE WHY SHE RCVD NOTIFY. SHE PAID. I TOLD HER YES. WE RCVD PMT BUT THE FED EX HAD ALREADY GONE OUT. SHE WANTED TO KNOW WHAT THE BAL OF PAST DUE WAS AND WHEN CURR BILL IS DUE

16-7162_0732

05/31/2016

Customer #	Account#	First Name	Last Name	Date/Time Entered	Note Reason	Notes
						AND CONSIDERED LATE. I TOLD HER \$53.04 IS PAST DUE FEE AND FED EX FEE AND NEW CHARGES OF \$287.04 DUE 6/8 MUST BE PD BY 9/15
		MARGARET	HUNTER	03/16/2015 09:14:39 AM	Billing	CH 813 NOTICE RETURNED RTS. NO MAIL RECEPACLE
		MARGARET	HUNTER	05/06/2015 03:16:07 PM	Returned Mail	RCVD PAST DUE LTR FOR \$283.55 AS RETURNED MAIL. YELLOW STICKER: RETURN TO SENDER. NO MAIL RECEPACLE. UNABLE TO FORWARD. WILL SHRED.

Totals: 14 records printed

Account#	NTMPPN	NTIDESC	NTIDATE	NTIME	NTSEQ	NTCOMT
[REDACTED]	PJUAREZ	HUNTER, MARGARET	1090729	165443	1	REQUEST#64857 Turn On New Customer SCHEDULED ON:07/06/09
[REDACTED]	PJUAREZ	HUNTER, MARGARET	1090729	165443	2	CUST SAID PURCHASED HOUSE AT BEGINING OF MONTH. HAD ME TAKE
[REDACTED]	PJUAREZ	HUNTER, MARGARET	1090729	165443	3	AS OF LAST READ ****NSUP AS OF 7/06/09****
[REDACTED]	TCLARK	HUNTER, MARGARET	1091002	84057	1	Meter Replaced. AMR project. Svc Req # 71395
[REDACTED]	TATYANA	HUNTER, MARGARET	1091007	173428	1	Applied Credit to reverce pass-through increase of Sept 2009
[REDACTED]	MSOUTHWICK	HUNTER, MARGARET	1091102	150738	1	"HIGH READ, NO LK" PER REPORT.
[REDACTED]	TCLARK	HUNTER, MARGARET	1091223	104406	1	SHUT-OFF FEE ADDED TO ACCOUNT, S/O N/P 12/23/09
[REDACTED]	APHILLIPS	HUNTER, MARGARET	1100104	91946	1	SAYS THEY HAVE BEEN OUT OF TOWN FOR A MONTH AND CAME BACK
[REDACTED]	APHILLIPS	HUNTER, MARGARET	1100104	91946	2	TO NO WTR. EXPLND DUE TO NON PMT THE WTR WAS S/O. SHE
[REDACTED]	APHILLIPS	HUNTER, MARGARET	1100104	91946	3	FIGURED IT WOULD BE. SAYS SHE WILL BE IN BY NOON TODAY TO
[REDACTED]	APHILLIPS	HUNTER, MARGARET	1100104	91946	4	PAY \$770.36. PER MARIE SHE OKED TO WAIVE THE DEPOSIT
[REDACTED]	APHILLIPS	HUNTER, MARGARET	1100104	91946	5	/// 1X WAIVER /// FOR THIS ACCT DUE TO GOOD RECORD. CUST
[REDACTED]	APHILLIPS	HUNTER, MARGARET	1100104	91946	6	UNDERSTOOD AND WAS FINE. TOLD HER ONCE SHE PAYS WE WILL CALL
[REDACTED]	APHILLIPS	HUNTER, MARGARET	1100104	91946	7	SERVICE BACK ON AND THEY HAVE TILL 5PM TODAY TO GET IT
[REDACTED]	APHILLIPS	HUNTER, MARGARET	1100104	91946	8	BACK ON. SHE WAS FINE.
[REDACTED]	CKENNEDY	HUNTER, MARGARET	1120430	92456	1	CUST CLLD ON 04/27/12 @ 3:09PM. I DROPPED MY PMT OFF IN THE
[REDACTED]	CKENNEDY	HUNTER, MARGARET	1120430	92456	2	DROP BOX.
[REDACTED]	CRAMIREZ	HUNTER, MARGARET	1130830	105337	1	EMAIL / PHONE NUMBER VERIFIED. NO EMAIL
[REDACTED]	CRAMIREZ	HUNTER, MARGARET	1130830	105337	2	CUSTOMER INQUIRY, PAYMENT RECEIVED. DISREGARD NOTIFY.
[REDACTED]	CRAMIREZ	HUNTER, MARGARET	1131119	112110	1	CALLED TO SEE WHY \$502.18 WAS DEDUCTED FROM HIS BANK
[REDACTED]	CRAMIREZ	HUNTER, MARGARET	1131119	112110	2	ACCT. HE SAID THEY DONT HAVE SERVICE WITH US. I DID PMT
[REDACTED]	CRAMIREZ	HUNTER, MARGARET	1131119	112110	3	SEARCH AND THIS ACCOUNT CAME UP. I TOLD HIM IT WAS FOR
[REDACTED]	CRAMIREZ	HUNTER, MARGARET	1131119	112110	4	THIS ACCT. HE SAID STRANGE AND THAT HE WILL DISCUSS WITH
[REDACTED]	CRAMIREZ	HUNTER, MARGARET	1131119	112110	5	HIS DAUGHTER IN LAW

EXHIBIT 26

MARGARET E HUNTER

Customer - Account No. [REDACTED]
RE2 - Residential 0.51-2.0 acres

Statement Date: 8/21/2015

Payment Due Date: 9/6/2015

Meter No.	Billing Period	Days	Prior Read	Current Read	Water Units
19416620	07/20-08/17	28	1935	1960	25

News

WATER EFFICIENT LANDSCAPE

Water efficient landscapes are beautiful and use significantly less water than turf. Visit www.padredam.org to see over 20 water efficient landscape examples in Padre Dam's service area. For water efficient landscape tips and ideas visit www.watersmartsd.org.

MOVIES BY THE LAKE!

Santee Lakes' final movie of our summer series is Smokey & the Bandit (PG-13) on Aug 21st. Enter our Facebook Burt Reynolds mustache contest for your chance to win a 2-night cabin stay. Cold beer (cash only), live music and KSON... The fun begins at 6pm! Visit our Facebook page <https://www.facebook.com/santeeelakes/events> for the complete event details.

Account Activity

PREVIOUS ACTIVITY

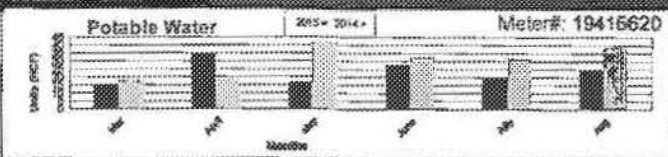
7/24/2015 Prior Balance 386.71
8/10/2015 Payment - Thank You! -300.00
Past Due Amount - Due Now 86.71

NEW ACTIVITY

Late Fee 8.87
SDCWA Infrastructure Charge 2.76
System Charge 28.40
Water @ Tier 1 8 @ 5.77 46.16
Water @ Tier 2 17 @ 6.33 107.61
Pumping/Energy 25 @ 0.9900 24.75
Eastern Tax Credit 25 @ -0.57 -14.25
Current Charges due by 9/6/2015 204.15
Total Account Balance 290.81

There is a PAST DUE balance on this statement. Please pay NOW to avoid further fees/charges and service disconnection as outlined on the back of your bill. Notice and disconnected service will result in additional fees/charges and a deposit. If you have already paid in full, we thank you.

Water Use



MAKE CONVENIENT CASH PAYMENTS AT 7-ELEVEN

Please bring this bill with you, and see reverse for full instructions.
Valid until 9/14/2015 on payments up to \$290.81

Associate: Load Like Gift Card Issue? 7-Eleven Support: 888-714-0004

1. Enter Payment Amount
 2. Press LOAD Button
 3. Scan Barcode
 4. Collect Cash Payment and \$2.99 Fee and Provide Receipt
- 6900083167755

Please detach and return bottom portion with payment in the return envelope provided.



Padre Dam MWD
9300 Farita Parkway
Post Office Box 719003
Santee, CA 92072-9003

Customer - Account No. [REDACTED]

Service Address

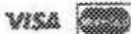
1125 S GRADE RD

Total Account Balance

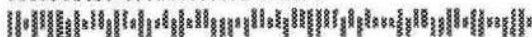
290.81

If Paid Late

319.89

Pay with eCheck, Visa, MasterCard or Discover - Free paperless bills at www.padredam.org

PA50620A
9000093428 00.0000.3412 3412/1



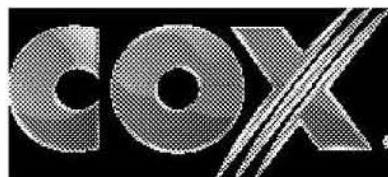
MARGARET E HUNTER



PO BOX [REDACTED]
LA MESA CA 91944-0877

PADRE DAM M.W.D.
P O BOX 6900
ARTESIA, CA 90702-6900

EXHIBIT 27



Account Number [REDACTED]
Margaret Hunter
[REDACTED]
Alpine, CA 91901

From Date	To Date	Description	Trans Amount	Total
12/28/09		Stmt Beginning Balance	.00	
12/28/09		Statement Balance	154.31	
1/24/10		Statement Balance	339.10	
2/24/10		Statement Balance	415.12	
3/24/10		Statement Balance	366.87	
4/24/10		Statement Balance	316.58	
5/23/10		Statement Balance	184.71	
6/24/10		Statement Balance	421.35	
7/24/10		Statement Balance	435.96	
8/23/10		Statement Balance	754.24	
9/24/10		Statement Balance	574.23	
10/02/10		E-COMMERCE VISA-16	318.28-	318.28-
10/24/10		Statement Balance	811.30	
11/19/10		VISA-16	255.95-	574.23-
11/24/10		Statement Balance	1,079.66	
12/24/10		Statement Balance	1,376.22	
1/04/11		VISA-16	593.16-	1,167.39-
1/04/11		Payment Assistance Fee	10.00	1,157.39-
1/05/11		VISA-16	482.69-	1,640.08-
1/04/11	1/05/11	Cox High Speed Internet P	3.60-	1,643.68-
1/04/11	1/05/11	Modem Rental	.67-	1,644.35-
1/04/11	1/05/11	Bundled Savings Pak	1.86	1,642.49-
1/04/11	1/05/11	Cox TV Starter	1.07-	1,643.56-
1/04/11	1/05/11	Expanded Service	2.44-	1,646.00-
1/04/11	1/05/11	Advanced TV	1.14-	1,647.14-
1/04/11	1/05/11	Advanced TV	.29-	1,647.43-
1/04/11	1/05/11	HBO	.83-	1,648.26-
1/04/11	1/05/11	DVR Service	.72-	1,648.98-
1/04/11	1/05/11	Starz	.83-	1,649.81-
1/04/11	1/05/11	Cox Service Assurance Pla	.21-	1,650.02-
1/04/11	1/05/11	Advanced TV HD Receiver	.52-	1,650.54-
1/04/11	1/05/11	Advanced TV HD Receiver	.52-	1,651.06-
1/04/11	1/05/11	Advanced TV HD DVR Receiv	.52-	1,651.58-
1/05/11		Reactivation	21.42	1,630.16-
1/27/11	2/26/11	Free Preview	.00	1,630.16-
1/27/11	2/26/11	Cox TV Starter	14.99	1,615.17-
1/27/11	2/26/11	Expanded Service	34.00	1,581.17-
1/27/11	2/26/11	HD HBO	.00	1,581.17-
1/27/11	2/26/11	HD Starz	.00	1,581.17-